

TelePresence EX90 Power Supply Failure

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Introduction

This document describes how to identify a power supply failure for a TelePresence EX90 system.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on the CTS-EX90-K9.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Verify the Power Supply Status

A failed power supply might be the cause of a TelePresence EX90 system that fails to power on.

With the EX90 system connected to the power supply, and the power supply connected to power, note the color of the LED on the power supply. If the power supply operates normally, it has a blue LED as shown in this image:



If the power supply has failed, the power supply does not have the blue LED lit as shown in this image:

