

Setting up the correct date and time on the LCD screen of SPA962

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Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products.

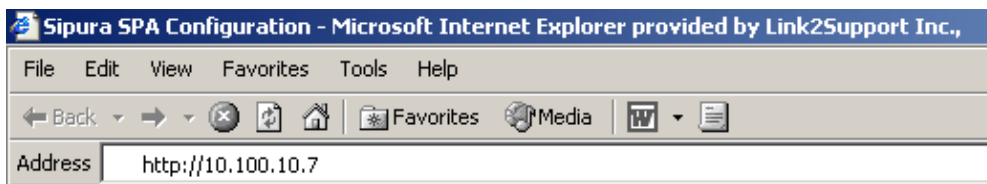
Q. How do I set the correct date and time on the LCD screen of SPA-962?

A.

Before following the steps in this article, check if your computer has a stable Internet connection and the SPA-962 is registered properly to your VOIP provider. If you do not have a stable Internet connection with your modem, kindly contact your Internet Service Provider (ISP). The correct date and time will be displayed only if there is an NTP server set on the VoIP device.

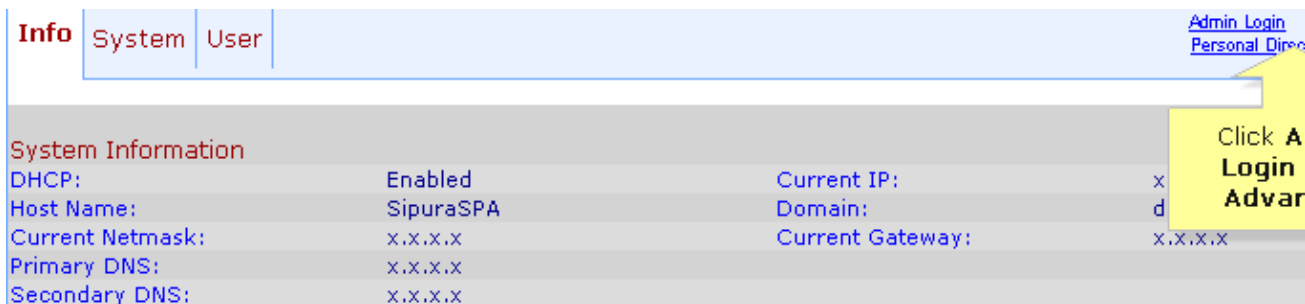
Step 1:

Access the web based setup page of the SPA-962. Verify the IP address through the LCD. Click on the Menu button then press 9. It should show you the DHCP IP address. Open a browser and type that in the Address bar.



Step 2:

Click on Admin Login and then advanced.



Note: The SPA962 does not have a username and password by default. If you are asked for a username and password, it means that the SPA962 is locked. You need to verify this with

your VoIP provider.

Step 3:

Go to the System tab and under Optional Network Configuration, put the primary DNS server and Secondary DNS server (optional).

Optional Network Configuration

HostName:	<input type="text"/>	Domain:	<input type="text"/>
Primary DNS:	time.windows.com	Secondary DNS:	time.nist.gov
DNS Server Order:	Manual	DNS Query Mode:	Parallel
Syslog Server:	<input type="text"/>	Debug Server:	<input type="text"/>
Debug Level:	<input type="text"/>	Primary NTP Server:	<input type="text"/>
Secondary NTP Server:	<input type="text"/>		<input type="text"/>

VLAN Settings

Enable VLAN:	no	VLAN ID:	1
Enable CDP:	yes		

Step 4:

Go to Regional Tab and under miscellaneous section, select the appropriate time zone and hit submit all changes.

Miscellaneous

Set Local Date (mm/dd):	<input type="text"/>	Time (HH/mm):	<input type="text"/>
Time Zone:	GMT-08:00	Impedance:	600
Daylight Saving Time Rule:	start=4/1/7;end=10/-1/7;s		<input type="text"/>
FXS Port Input Gain:	-3	FXS Port Output Gain:	-3
DTMF Playback Level:	-16	DTMF Playback Length:	.1
Detect ABCD:	yes	Playback ABCD:	yes
Caller ID Method:	Bellcore(N.Amer,China)	Caller ID FSK Standard:	bell 202
Feature Invocation Method:	Default		

Step 5:

The correct date and time will now be displayed correctly on the LCD screen of the SPA-962.

Related Information

- [Technical Support & Documentation – Cisco Systems](#)