

Experiencing Difficulties with the Voicemail Indicator

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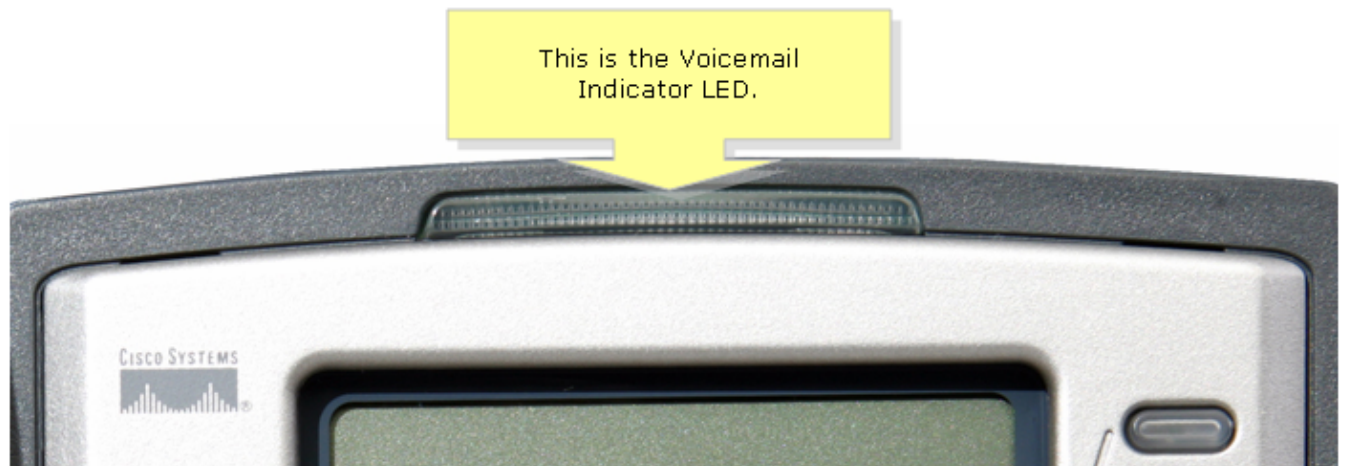
Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products (formerly Linksys Business Series).

Q. What can I do if I have my voicemail configured on my SPA but when someone left message, Voicemail Indicator did not light up red?

A.

?



If the *voicemail indicator* is not lit red when someone left message on your voicemail, it means the Message Waiting is not enabled on the SPA. To enable message waiting on your SPA941, follow the steps below.?

Enabling Message Waiting?

Step 1:

Press the *Setup?* on the SPA941.?



Step 2:

Using *Navigation?* ?select *Network* (9).??

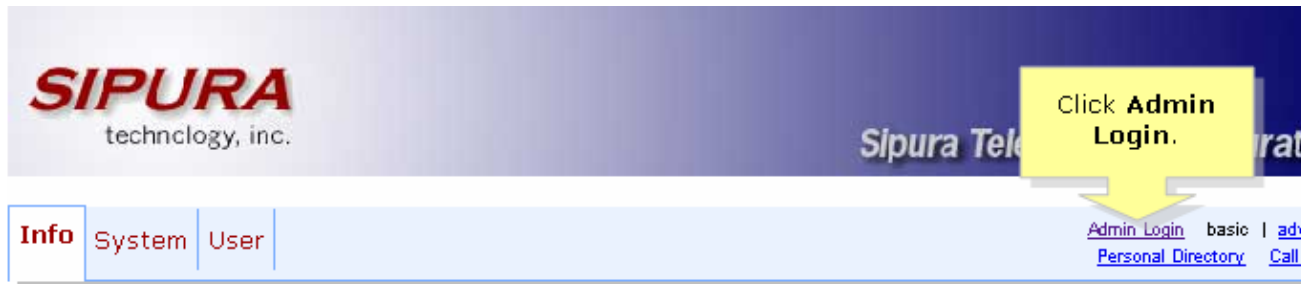


Step 3:

Access the SPA941's web-based setup page.??

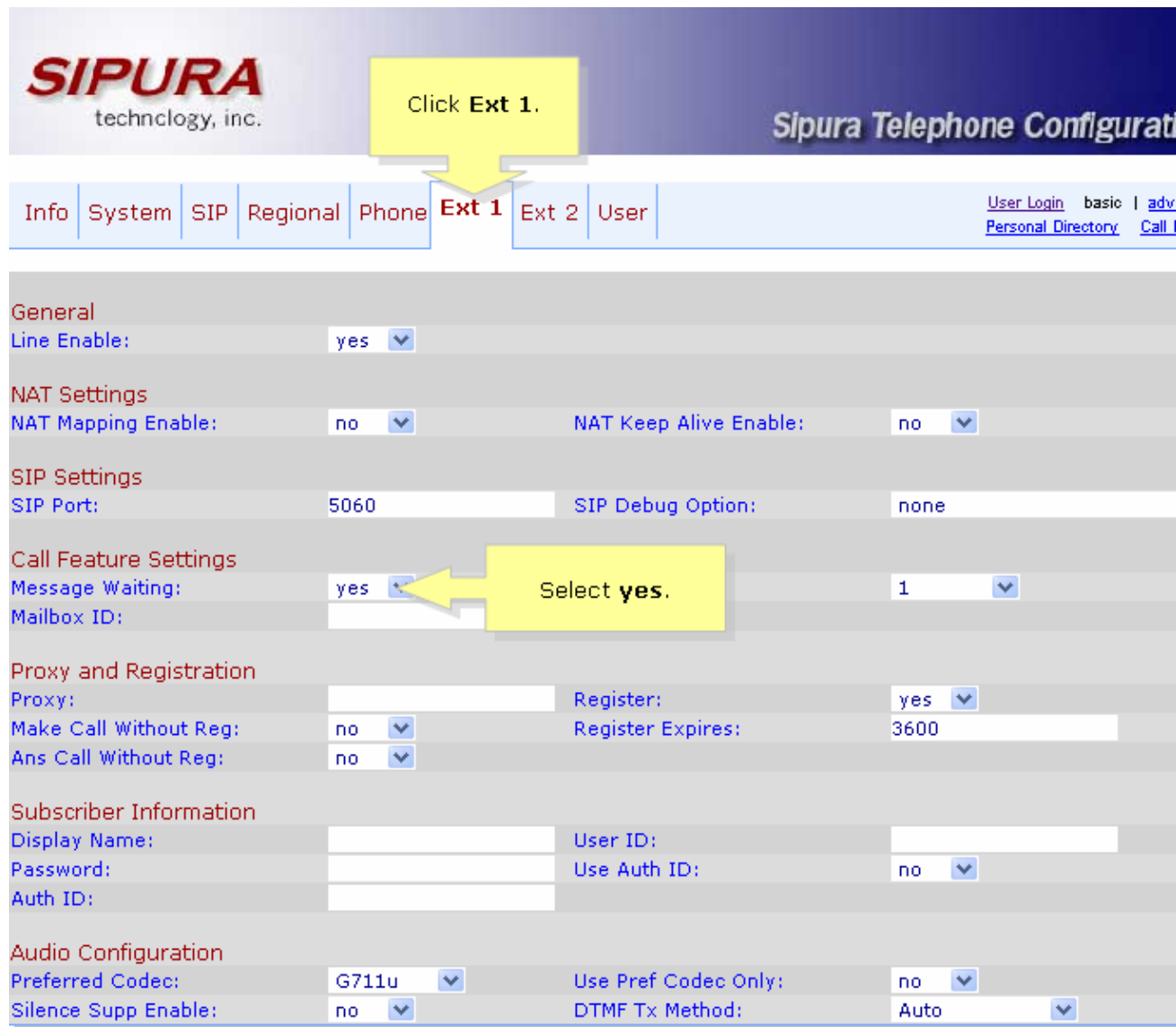
Step 4:

When the web-based setup page appears, click *Admin Login*.?



Step 5:

Click *Ext1*, look for *Call Feature Setting* then set *Message Waiting* to *yes*.?



Step 6:

Click? .

Related Information

- **Technical Support & Documentation – Cisco Systems**

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