

Tidal Enterprise Orchestrator: Task Changed Trigger versus Task Created Trigger

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Introduction

This document provides information about the difference between the Task Changed Trigger versus the Task Created Trigger.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on the Tidal Enterprise Orchestrator (TEO) 2.1 or later.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Task Changed Versus Task Created

Both Task Changed and Task Created can help trigger a process in TEO. At the base Task Changed triggers when any change is made, whether it is something large such as the task is closed, or whether it is something small such as the task had a new assignee added. The Task Created trigger triggers when a task is created in the system that meets the requirements of the trigger. Both triggers can have conditional requirements added to the criteria or conditions tab. It is important to note that when you define either, they then become available to pull Reference Variable information from under the Process > Triggers area in the Insert Reference Variable dialog. When looking at that dialog, it is also important to note that on a Task Changed you can access both the original task information as well as the updated task information.

Define Triggers

Complete these steps:

1. In a new process, click the **Triggers** tab.
2. Click **New > Task**. Then, pick your type of task and the kind of trigger you need.

Related Information

- **Technical Support & Documentation – Cisco Systems**
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