

# Tidal Enterprise Orchestrator: Windows Event Trigger Does Not Register

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## Introduction

When attempting to monitor a Windows event on another Windows server, the event trigger does not register.

## Prerequisites

### Components Used

- Tidal Enterprise Orchestrator (TEO) 2.1 or later
- Windows Trigger

### Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

## Problem

The Windows event trigger does not register with the TEO Server. This error message may be seen:

```
The RPC server is unavailable.  
(Exception from HRESULT: 0x800706BA)
```

## Solution

Three WMI firewall rules must be enabled to allow passage through the firewall. This configuration should be performed on the TEO server.

### Windows 2008

Perform these steps for Windows 2008:

1. Click **Start > Server Manager**.
2. Go to **Configuration > Windows Firewall > Inbound Rules**.

3. In order to allow inbound of these components, right-click on them and allow enable of rule:

- ◆ WMI (Async-In)
- ◆ WMI (DCOM-In)
- ◆ WMI (WMI-In)

## Windows 2003

Perform these steps for Windows 2003:

1. Click **Start > Control Panel > Windows Firewall**.
2. Click the **Exceptions** tab, choose the **WMI** check box, and click **OK**.

## Related Information

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