

Configure Secure Client NAM for Dot1x Using Windows and ISE 3.2

Contents

[Introduction](#)

[Prerequisites](#)

[Requirements](#)

[Components Used](#)

[Background Information](#)

[Configure](#)

[Network Diagram](#)

[Configurations](#)

- [1. Download and Install Secure Client NAM \(Network Access Manager\)](#)
- [2. Download and Install Secure Client NAM Profile Editor.](#)
- [3. General Default Configurations](#)
- [4. Scenario 1: Configure Secure Client NAM Supplicant for PEAP \(MS-CHAPv2\) User Authentication](#)
- [5. Scenario 2: Configure Secure Client NAM Supplicant for EAP-FAST SimultaneousUser and Machine Authentication](#)
- [6. Scenario 3: Configure Secure Client NAM Supplicant for EAP-TLS User Certificate Authentication](#)
- [7. Configure ISR 1100 and ISE to Allow Authentications Based on Scenario 1 PEAP MSCHAPv2](#)

[Verify](#)

[Troubleshoot](#)

[Problem: The NAM profile is not used by Secure Client.](#)

[Problem 2: Logs need to be collected for further analysis.](#)

- [1. Enable NAM extended logging](#)
- [2. Reproduce the issue.](#)
- [3. Collect Secure Client DART bundle.](#)

[Related Information](#)

Introduction

This document describes how to configure Secure Client Network Analysis Module (NAM) on Windows.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- Basic understanding of what is a RADIUS supplicant
- Dot1x
- PEAP
- PKI

Components Used

The information in this document is based on these software and hardware versions:

- Windows 10 Pro Version 22H2 Built 19045.3930
- ISE 3.2
- Cisco C1117 Cisco IOS® XE Software, Version 17.12.02
- Active Directory 2016

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Background Information

This document describes how to configure Secure Client NAM on Windows. Pre-deploy option and Profile Editor to perform dot1x authentication are used. Also, some examples of how this is achieved are provided.

In networking, a supplicant is an entity at one end of a point-to-point LAN segment that seeks to be authenticated by an authenticator attached to the other end of that link. The IEEE 802.1X standard uses the term supplicant to refer to either hardware or software. In practice, a supplicant is a software application installed on an end-user computer. The user invokes the supplicant and submits credentials to connect the computer to a secure network. If the authentication succeeds, the authenticator typically allows the computer to connect to the network.

About Network Access Manager

Network Access Manager is client software that provides a secure Layer 2 network in accordance with its policies. It detects and selects the optimal Layer 2 access network and performs device authentication for access to both wired and wireless networks. Network Access Manager manages user and device identity and the network access protocols required for secure access. It works intelligently to prevent end users from making connections that are in violation of administrator-defined policies.

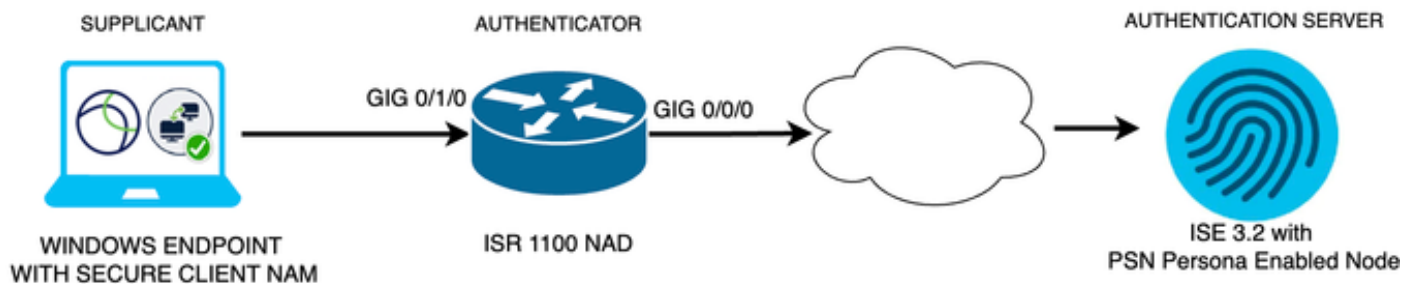
The Network Access Manager is designed to be single-homed, allowing only one network connection at a time. Also, wired connections have higher priority than wireless so if you are plugged into the network with a wired connection, the wireless adapter becomes disabled with no IP address.

Configure

Network Diagram

It is crucial to understand that for dot1x authentications 3 parts are needed; the supplicant which can do dot1x, the authenticator also known as NAS/NAD which serves as a proxy encapsulating the dot1x traffic inside RADIUS, and the authentication Server.

In this example, the supplicant is installed and configured in different ways. Later on, a scenario with the Network device config and the authentication server is shown.



Network Diagram

Configurations

1. Download and Install Secure Client NAM (Network Access Manager).
2. Download and install Secure Client NAM profile editor.
3. General default configurations
4. Scenario 1: Configure the Secure Client NAM Supplicant for PEAP (MS-CHAPv2) User Authentication.
5. Scenario 2: Configure the Secure Client NAM Supplicant for EAP-FAST simultaneously as User and Machine Authentication are configured.
6. Scenario 3 Part 1: Configure the Secure Client NAM Supplicant for EAP-TLS.
7. Scenario 3 Part 2: Configure the NAD and ISE Demonstration.

1. Download and Install Secure Client NAM (Network Access Manager)

[Cisco Software Download](#)



On the product name search bar type **Secure Client 5**.

Downloads Home > Security > VPN and Endpoint Security Clients > Secure Client (including AnyConnect) > Secure Client 5 > AnyConnect VPN Client Software.

In this configuration example, version 5.1.2.42 is the one used.

There are multiple ways to deploy Secure Client to Windows devices; from SCCM, from the Identity service engine, and from the VPN headend. However, in this article, the installation method used is the pre-deploy method.

On the page, search for the file **Cisco Secure Client Headend Deployment Package (Windows)**.

| | | | |
|--|-------------|-----------|---|
| Cisco Secure Client Pre-Deployment Package (Windows) - includes individual MSI files | 06-Feb-2024 | 108.30 MB |   |
| cisco-secure-client-win-5.1.2.42-predeploy-k9.zip | | | |
| Advisories | | | |

Msi zip file

Once downloaded and extracted, click **Setup**.

| | |
|---|------------------|
| Profiles | 4/4/2024 7:16 PM |
| Setup | 4/4/2024 7:16 PM |
| cisco-secure-client-win-1.182.3-thousandeyes-predeploy-k9 | 4/4/2024 7:16 PM |
| cisco-secure-client-win-5.1.2.42-core-vpn-predeploy-k9 | 4/4/2024 7:16 PM |
| cisco-secure-client-win-5.1.2.42-dart-predeploy-k9 | 4/4/2024 7:16 PM |
| cisco-secure-client-win-5.1.2.42-iseposture-predeploy-k9 | 4/4/2024 7:16 PM |
| cisco-secure-client-win-5.1.2.42-nam-predeploy-k9 | 4/4/2024 7:16 PM |
| cisco-secure-client-win-5.1.2.42-nvm-predeploy-k9 | 4/4/2024 7:16 PM |
| cisco-secure-client-win-5.1.2.42-posture-predeploy-k9 | 4/4/2024 7:16 PM |
| cisco-secure-client-win-5.1.2.42-sbl-predeploy-k9 | 4/4/2024 7:16 PM |
| cisco-secure-client-win-5.1.2.42-umbrella-predeploy-k9 | 4/4/2024 7:16 PM |
| cisco-secure-client-win-5.1.2.5191-zta-predeploy-k9 | 4/4/2024 7:16 PM |
| Setup | 4/4/2024 7:16 PM |
| setup | 4/4/2024 7:16 PM |

Secure Client Files

Install the **Network Access Manager** and the **Diagnostics and Reporting Tool** modules.



Warning: If you use Cisco Secure Client Wizard, the VPN module is installed automatically, and hidden in the GUI. NAM does not work if the VPN module is not installed. If you use individual MSI files or a different installation method, ensure you install the VPN module.

Select the Cisco Secure Client 5.1.2.42 modules you wish to install:

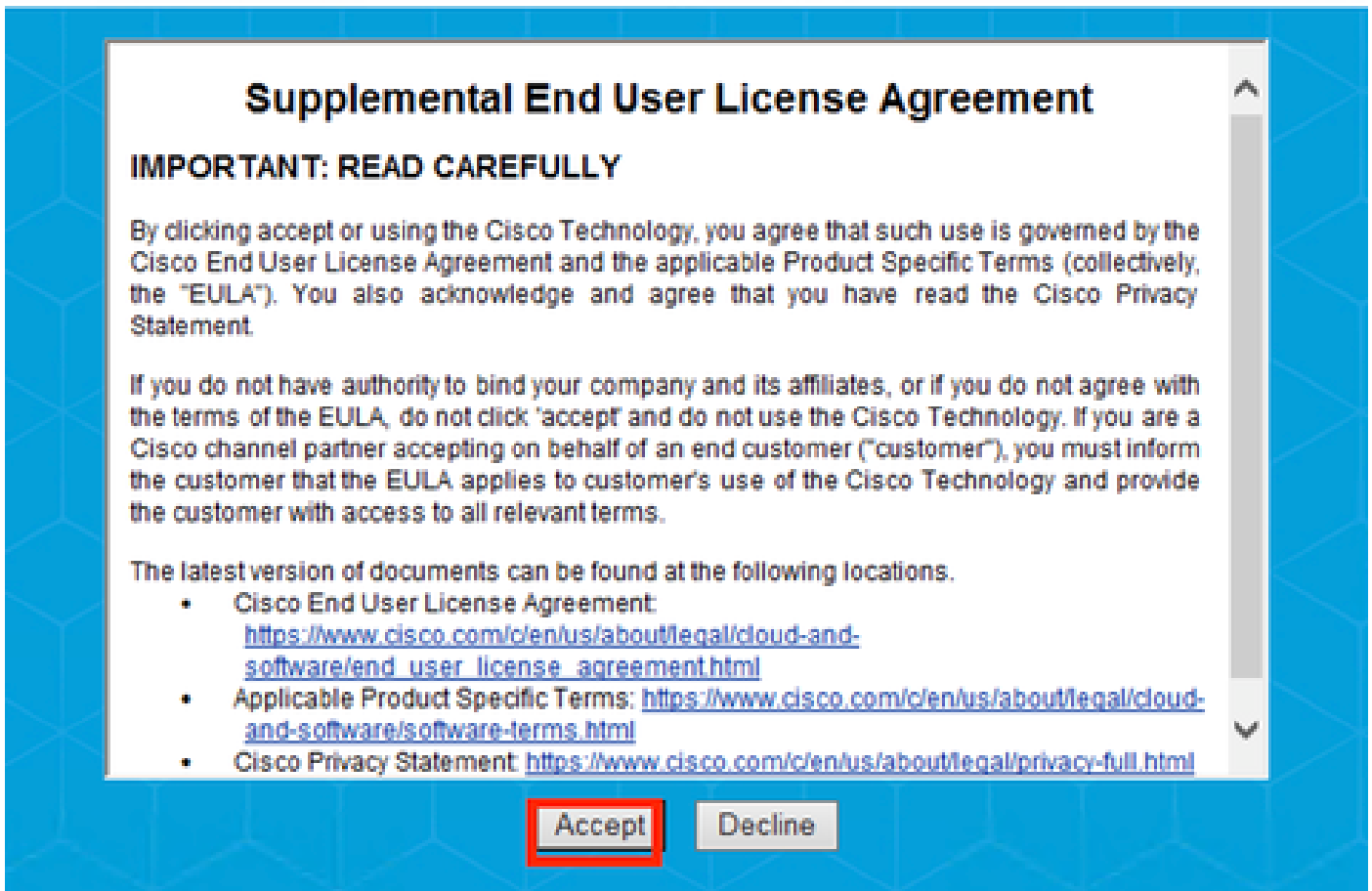
- Core & AnyConnect VPN
- Start Before Login
- Network Access Manager
- Secure Firewall Posture
- Network Visibility Module
- Umbrella
- ISE Posture
- ThousandEyes
- Zero Trust Access
- Select All
- Diagnostic And Reporting Tool
- Lock Down Component Services

Install Selected

Install Selector

Click **Install Selected**.

Accept the EULA.

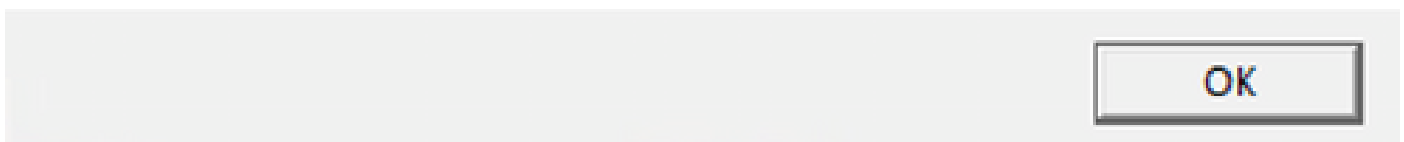
*EULA Window*

A restart is required after NAM installation.

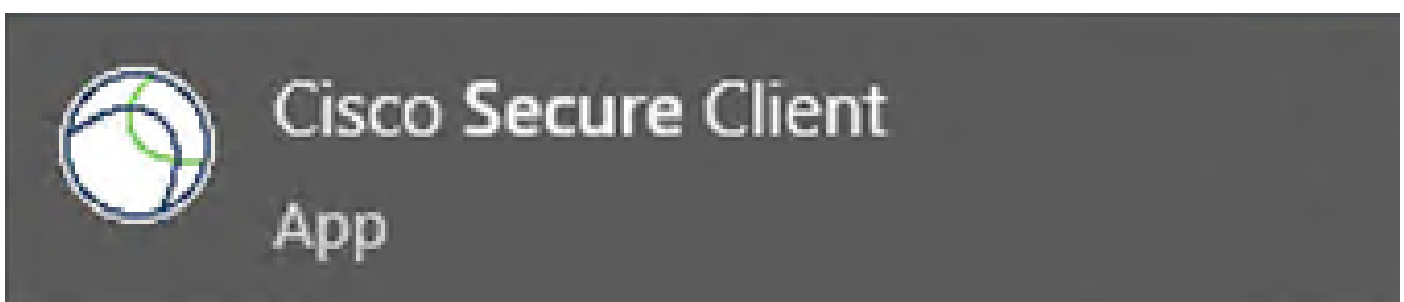
Cisco Secure Client Install Selector



You must reboot your system for the installed changes to take effect.

*Reboot Requirement Window*

Once installed it can be found and opened from the Windows Search bar.

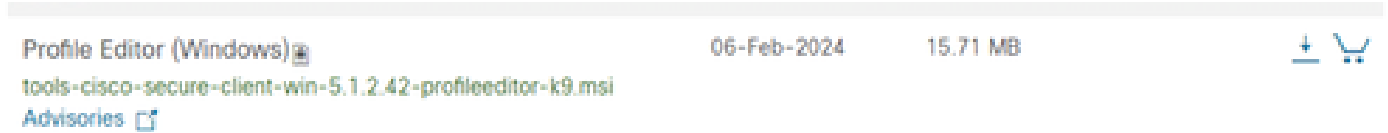


2. Download and Install Secure Client NAM Profile Editor.

Cisco Network Access Manager Profile Editor is required to configure the Dot1x preferences.

From the same page where Secure Client is downloaded, the **Profile Editor** option is found.

This example uses the option with version 5.1.2.42.



Profile Editor

Once it downloaded, proceed with the installation.

Run the msi file.



Profile Editor Setup Window

Use the **Typical** setup option.

Choose Setup Type

Choose the setup type that best suits your needs



Typical

Installs the most common program features. Recommended for most users.



Custom

Allows users to choose which program features will be installed and where they will be installed. Recommended for advanced users.



Complete

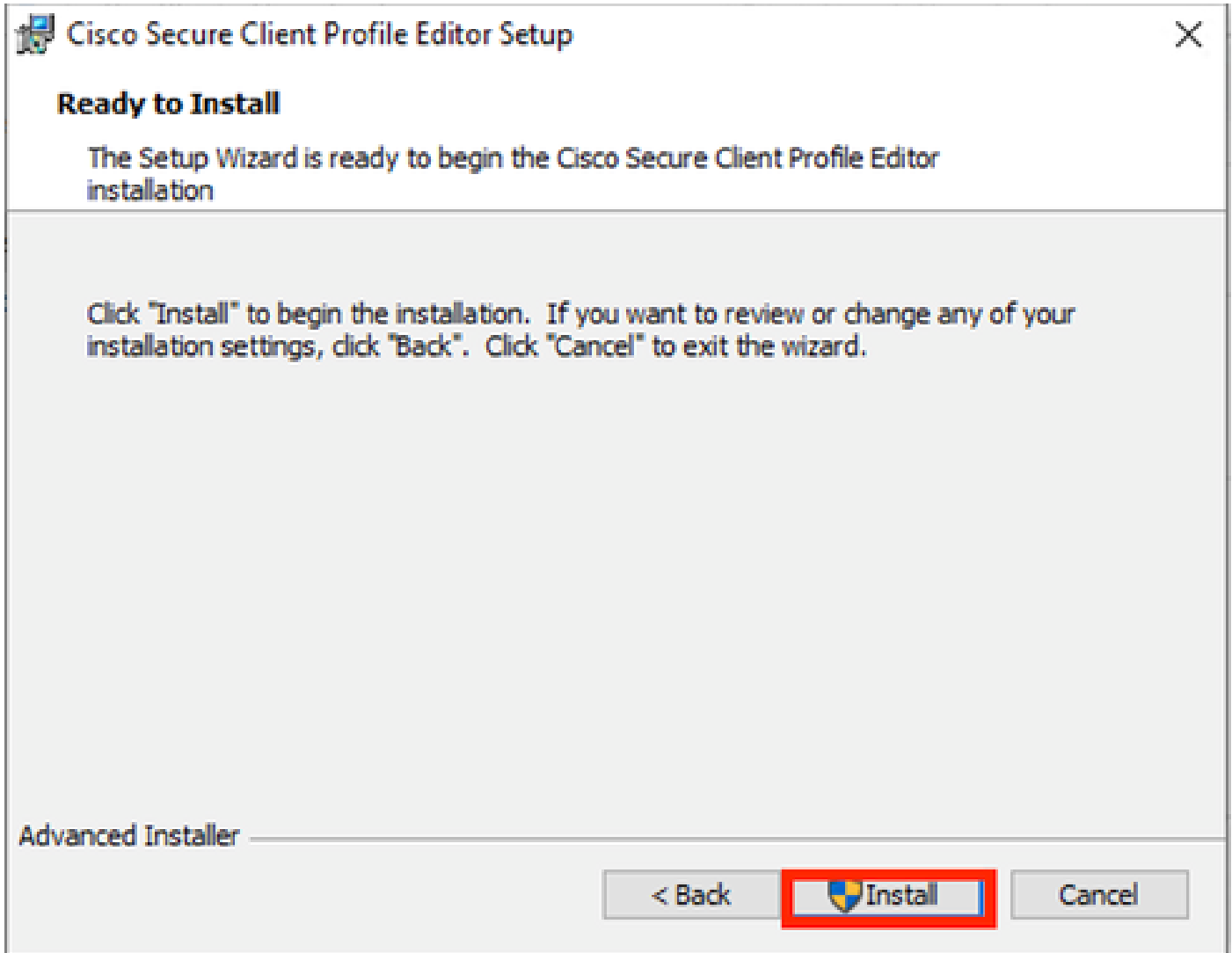
All program features will be installed. (Requires most disk space)

Advanced Installer

< Back

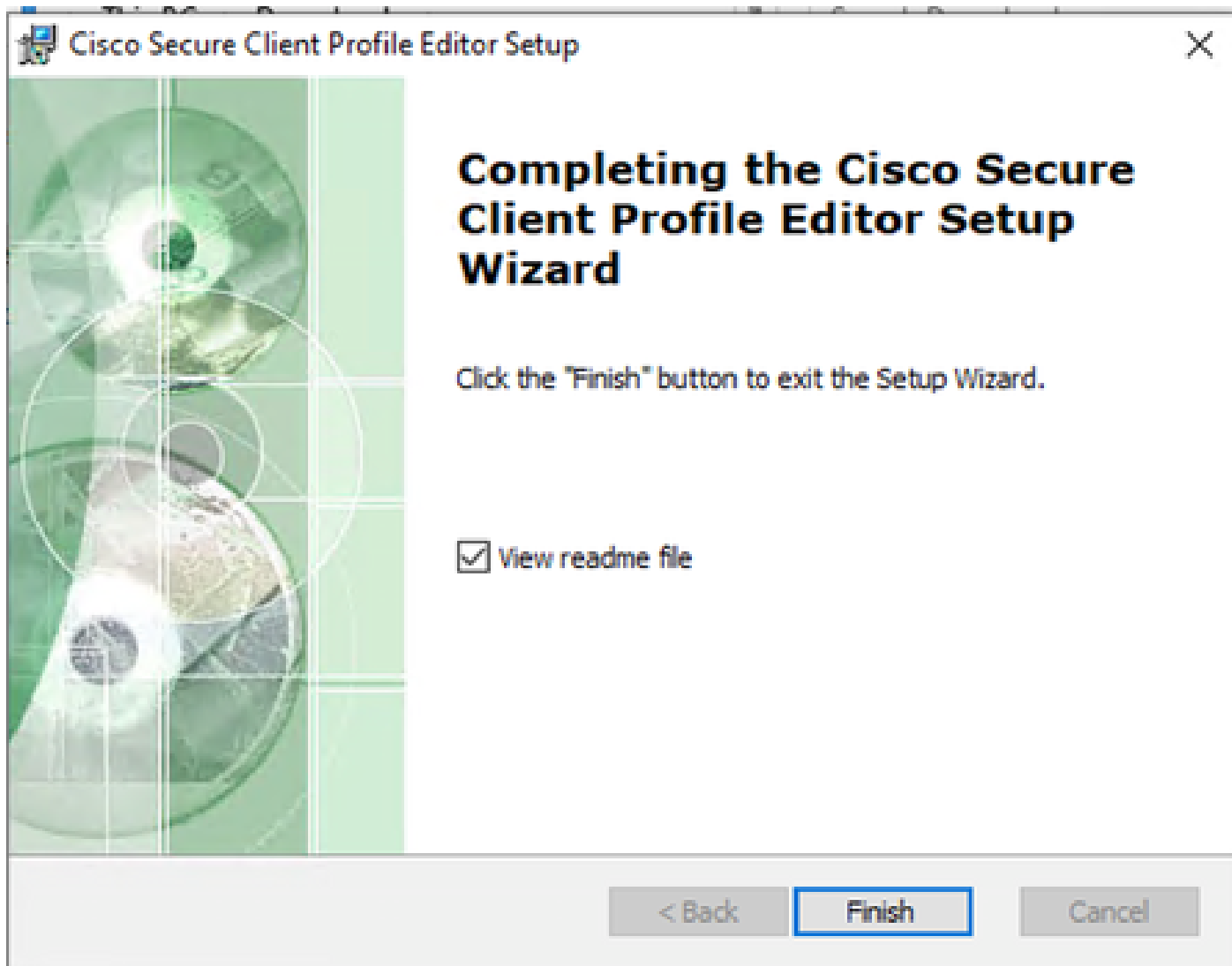
Next >

Cancel



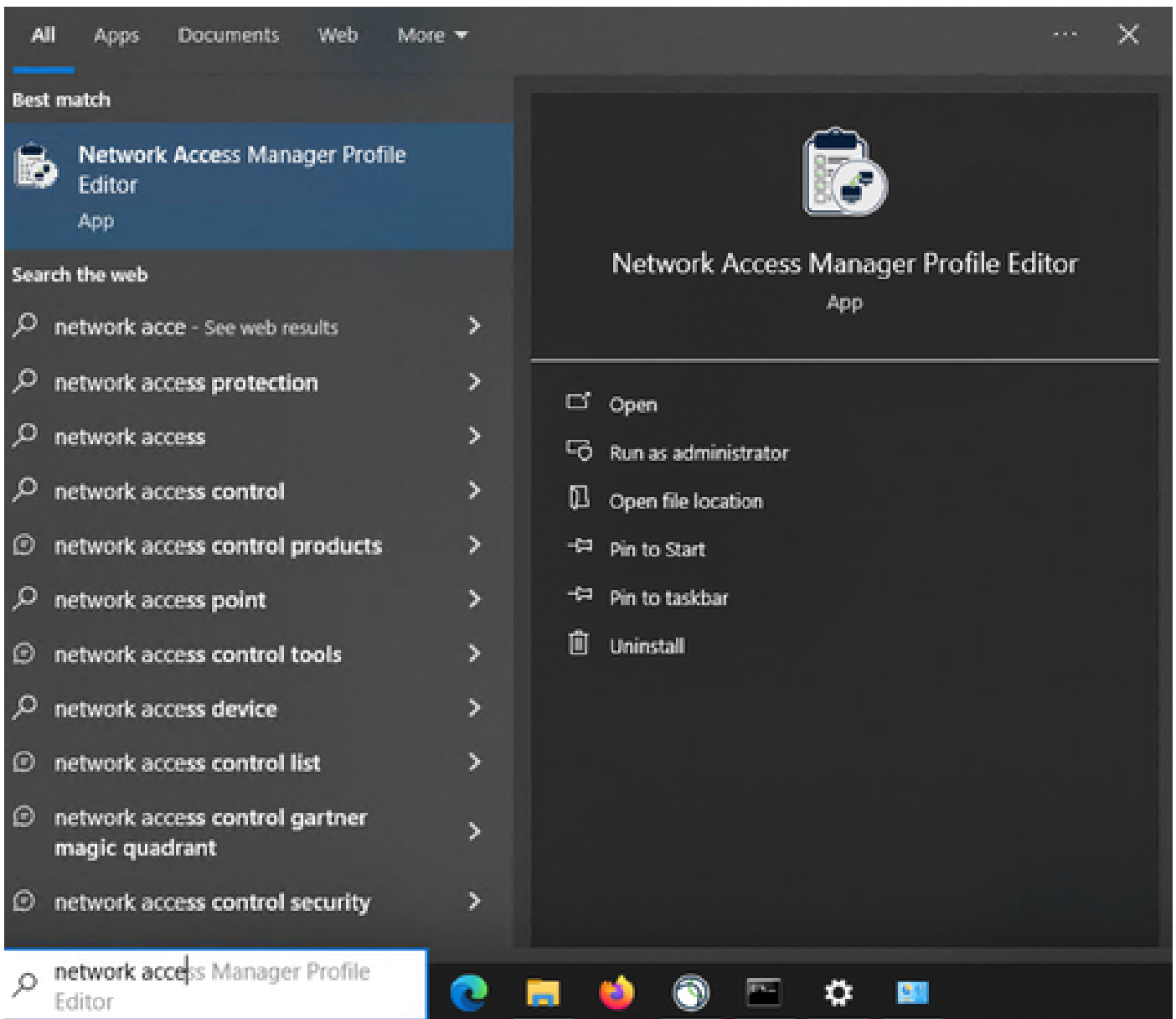
Installation Window

Click **Finish**.



End of Profile Editor Setup

Once installed, open **Network Access Manager Profile Editor** from the search bar.



Profile Editor for NAM on Search Bar

Installation of Network Access Manager and Profile Editor is completed.

3. General Default Configurations

All the scenarios presented in this article contain configurations for:

- Client Policy
- Authentication Policy
- Network Groups

Network Access Manager

- Client Policy
- Authentication Policy
- Networks
- Network Groups

Client Policy

Profile: Untitled

Connection Settings

Default Connection Timeout (sec.)

Connection Attempt:

Before user logon

Time to wait before allowing user to logon (sec.)

After user logon

Media

Manage Wi-Fi (wireless) Media

- Enable validation of WPA/WPA2/WPA3 handshake
- Enable Randomized MAC Address
- Default Association Timeout (sec.)

Manage Wired (802.3) Media

Manage Mobile Broadband (3G) Media

- Enable Data Roaming

End-user Control

Allow end-user to:

- Disable Client
- Display user groups
- Specify a script or application to run when connected
- Auto-connect

Select machine connection type

Enable by default

Administrative Status

Service Operation: Enable Disable

FIPS Mode: Enable Disable

Captive Portal Detection: Enable Disable

NAM Profile Editor Client Policy

- Network Access Manager
 - Client Policy
 - Authentication Policy**
 - Networks
 - Network Groups

Authentication Policy

Profile: **Untitled**

Allow Association Modes

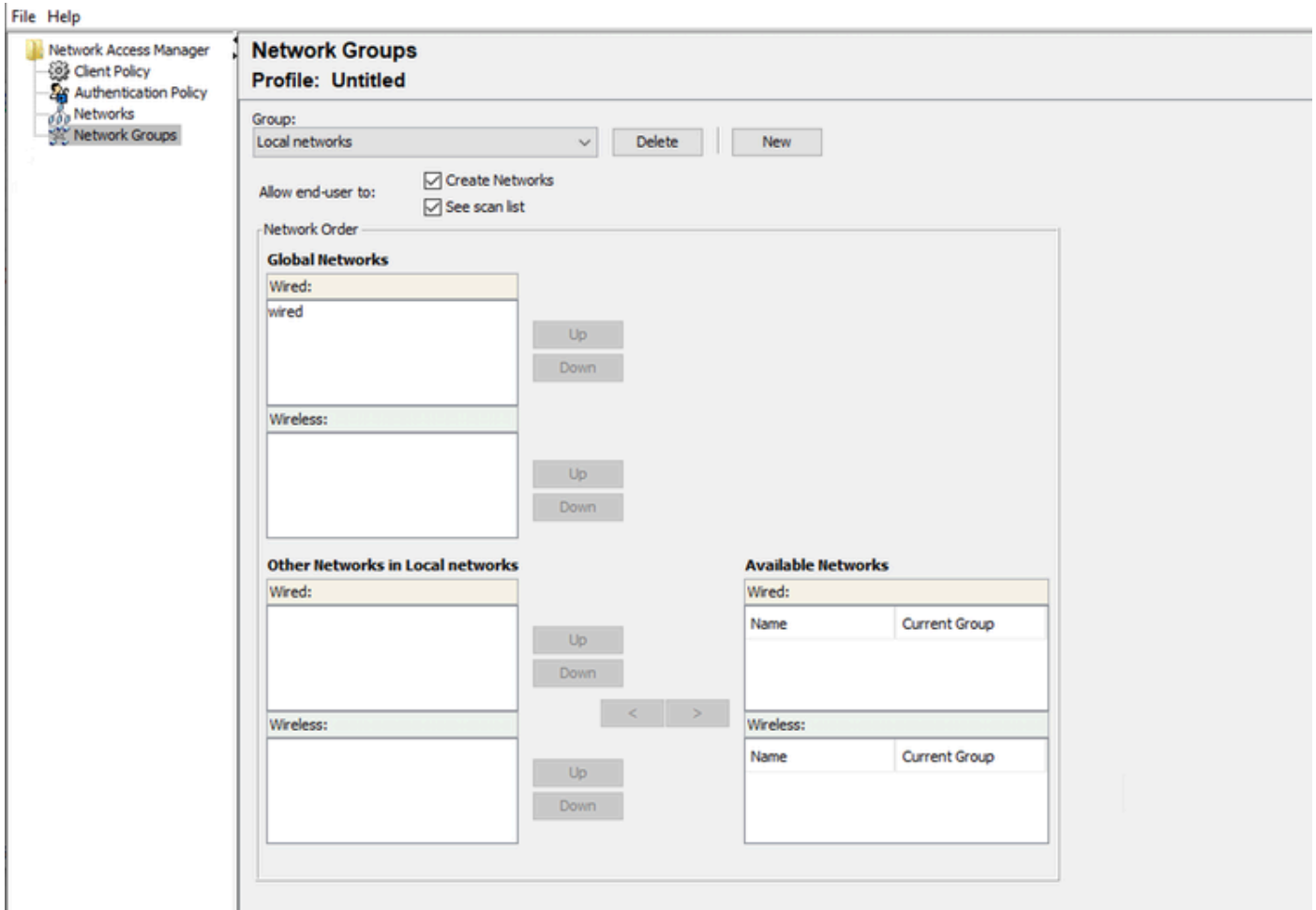
- Select All (Personal)
 - Open (no encryption)
 - Open (Static WEP)
 - Shared (WEP)
 - WPA Personal TKIP
 - WPA Personal AES
 - WPA2 Personal TKIP
 - WPA2 Personal AES
 - WPA3 Open (OWE)
 - WPA3 Personal AES (SAE)
- Select All (Enterprise)
 - Open (Dynamic (802.1X) WEP)
 - WPA Enterprise TKIP
 - WPA Enterprise AES
 - WPA2 Enterprise TKIP
 - WPA2 Enterprise AES
 - CKKM Enterprise TKIP
 - CKKM Enterprise AES
 - WPA3 Enterprise AES

Allowed Authentication Modes

- Select All Outer
 - EAP-FAST
 - EAP-GTC
 - EAP-MSCHAPv2
 - EAP-TLS
 - EAP-TLS
 - EAP-TTLS
 - EAP-MD5
 - EAP-MSCHAPv2
 - PAP (legacy)
 - CHAP (legacy)
 - MSCHAP (legacy)
 - MSCHAPv2 (legacy)
 - LEAP
 - PEAP
 - EAP-GTC
 - EAP-MSCHAPv2
 - EAP-TLS

Allowed Wired Security

- Select All
 - Open (no encryption)
 - 802.1x only
 - 802.1x with MacSec
 - AES-GCM-128
 - AES-GCM-256



Network Groups Tab

4. Scenario 1: Configure Secure Client NAM Supplicant for PEAP (MS-CHAPv2) User Authentication

Navigate to the **Networks** section.

The default **Network** profile can be deleted.

Click **Add**.

Networks

Profile: Untitled

Network

| Name | Media Type | Group* |
|------|------------|--------|
|------|------------|--------|

Add...

Edit...

Delete

* A network in group 'Global' is a member of *all* groups.

Network Profile Creation

Name the **Network** profile.

Select **Global** for **Group Membership**. Select **Wired Network** media.

Networks

Profile: Untitled

| | | |
|---|--|----------------|
| Name: | <input type="text" value="PEAP MSCHAPv2"/> | Media Type |
| Group Membership | <input type="radio"/> In group: <input type="text" value="Local networks"/> | Security Level |
| | <input checked="" type="radio"/> In all groups (Global) | |
| Choose Your Network Media | <input checked="" type="radio"/> Wired (802.3) Network Select a wired network if the endstations will be connecting to the network with a traditional ethernet cable. | |
| | <input type="radio"/> Wi-Fi (wireless) Network Select a WiFi network if the endstations will be connecting to the network via a wireless radio connection to an Access Point. | |
| | SSID (max 32 chars): <input type="text"/> | |
| | <input type="checkbox"/> Hidden Network | |
| | <input type="checkbox"/> Corporate Network | |
| Association Timeout | <input type="text" value="5"/> seconds | |
| Common Settings | Script or application on each user's machine to run when connected. <input type="text"/> | |
| | <input type="button" value="Browse Local Machine"/> | |
| Connection Timeout | <input type="text" value="40"/> seconds | |
| <input type="button" value="Next"/> <input type="button" value="Cancel"/> | | |

Network Profile Media Type Section

Click **Next**.

Select **Authenticating Network** and use the default for the rest of the options in the **Security Level** section.

Networks
Profile: Untitled

Security Level

Open Network
Open networks have no security, and are open to anybody within range. This is the least secure type of network.

Authenticating Network
Authenticating networks provide the highest level of security and are perfect for enterprise level networks. Authentication networks require radius servers, and other network infrastructure.

802.1X Settings

| | | | |
|-------------------|---------------------------------|--------------------|--------------------------------|
| authPeriod (sec.) | <input type="text" value="30"/> | startPeriod (sec.) | <input type="text" value="3"/> |
| heldPeriod (sec.) | <input type="text" value="60"/> | maxStart | <input type="text" value="2"/> |

Security

Key Management
None

Encryption

AES GCM 128
 AES GCM 256

Port Authentication Exception Policy

Enable port exceptions

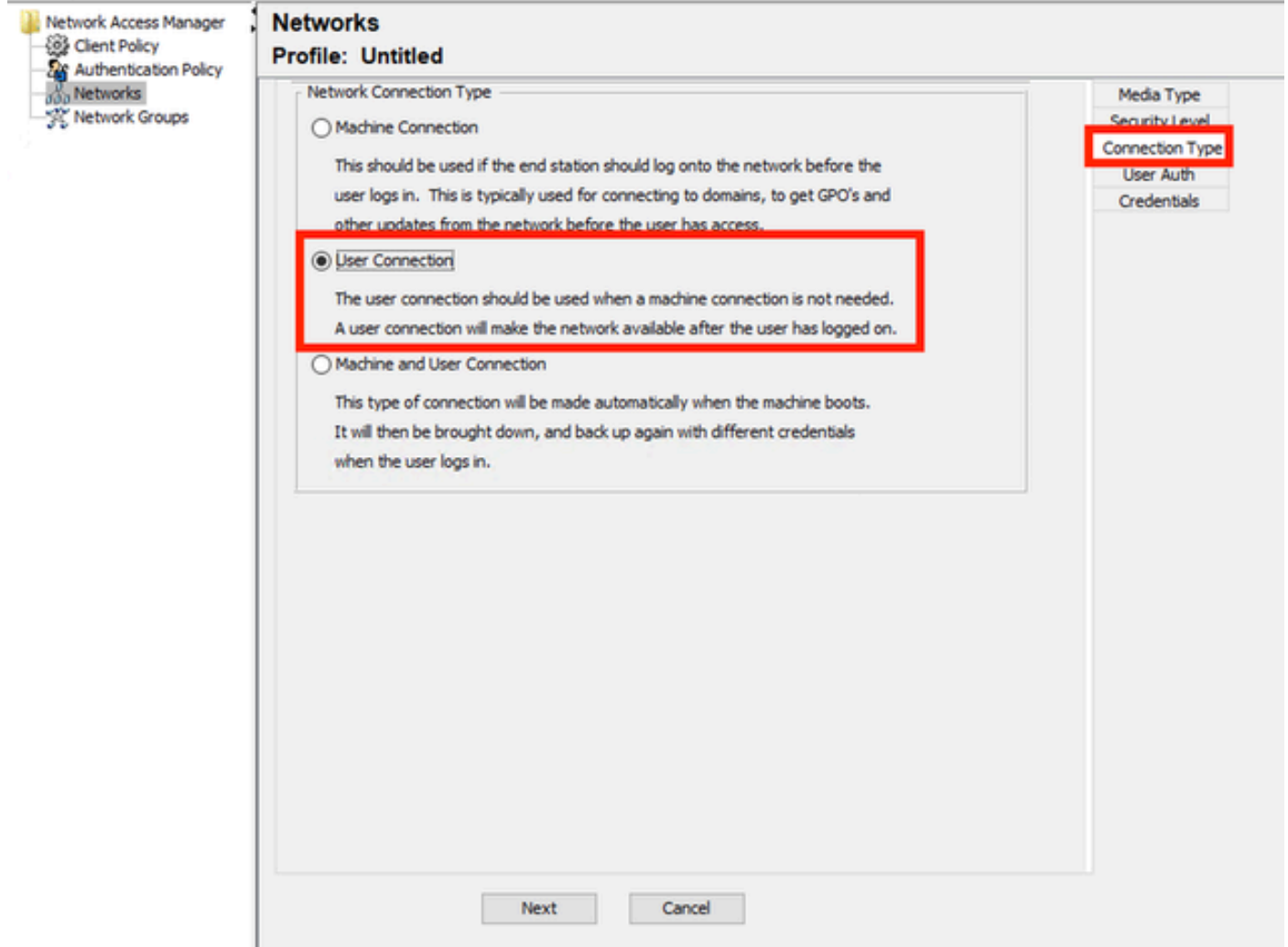
Allow data traffic before authentication
 Allow data traffic after authentication even if
 EAP fails
 EAP succeeds but key management fails

Media Type
 Security Level
 Connection Type

Next Cancel

Network Profile Security Level

Click **Next** to continue with the **Connection Type** section.

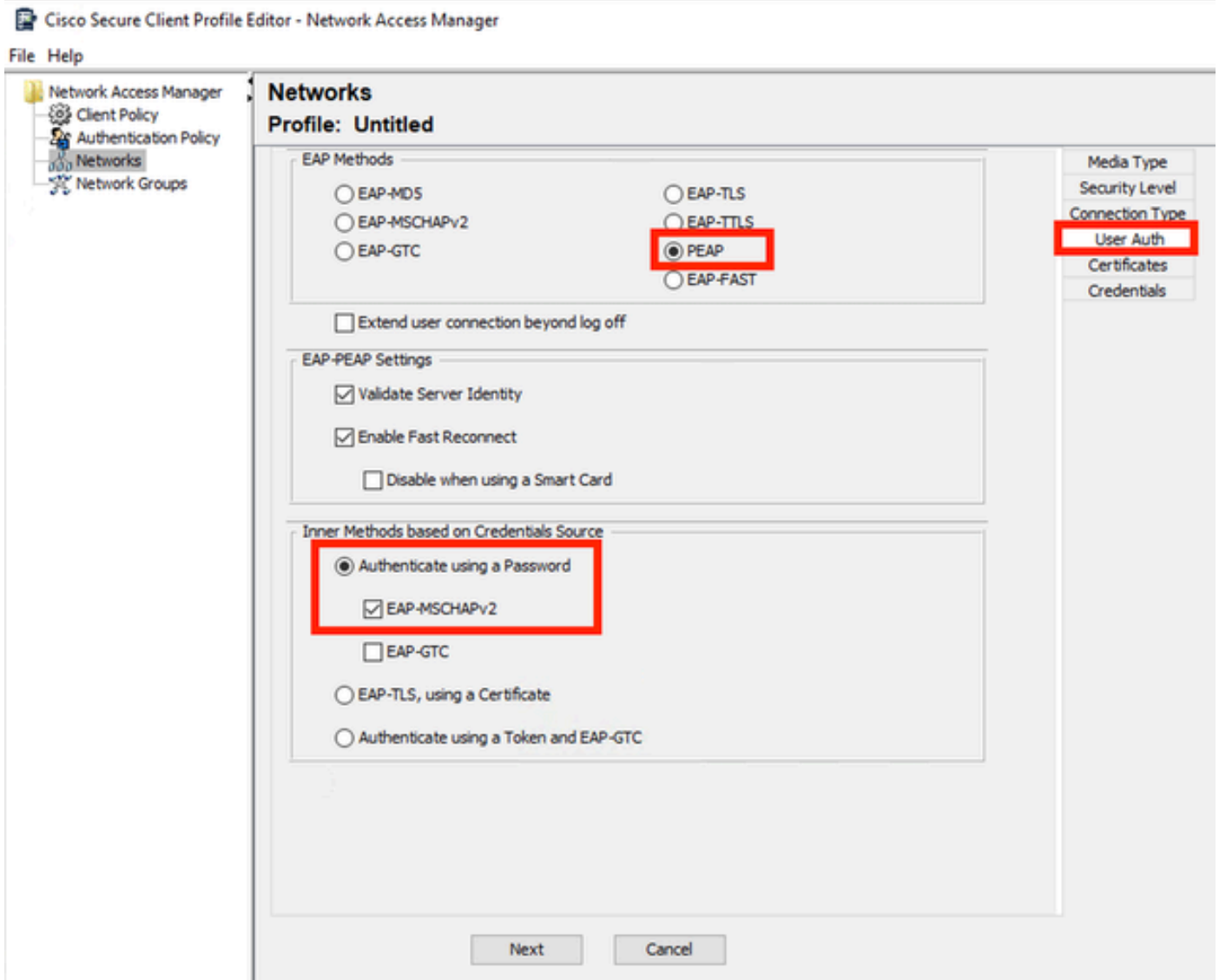


Network Profile Connection Type

Select the **User Connection** connection type.

Click **Next** to continue with the **User Auth** section which is now available.

Select **PEAP** as the general **EAP Method**.



Network Profile User Auth

Do not change the default values in the **EAP-PEAP Settings**.

Continue with the **Inner Methods based on Credentials Source** section.

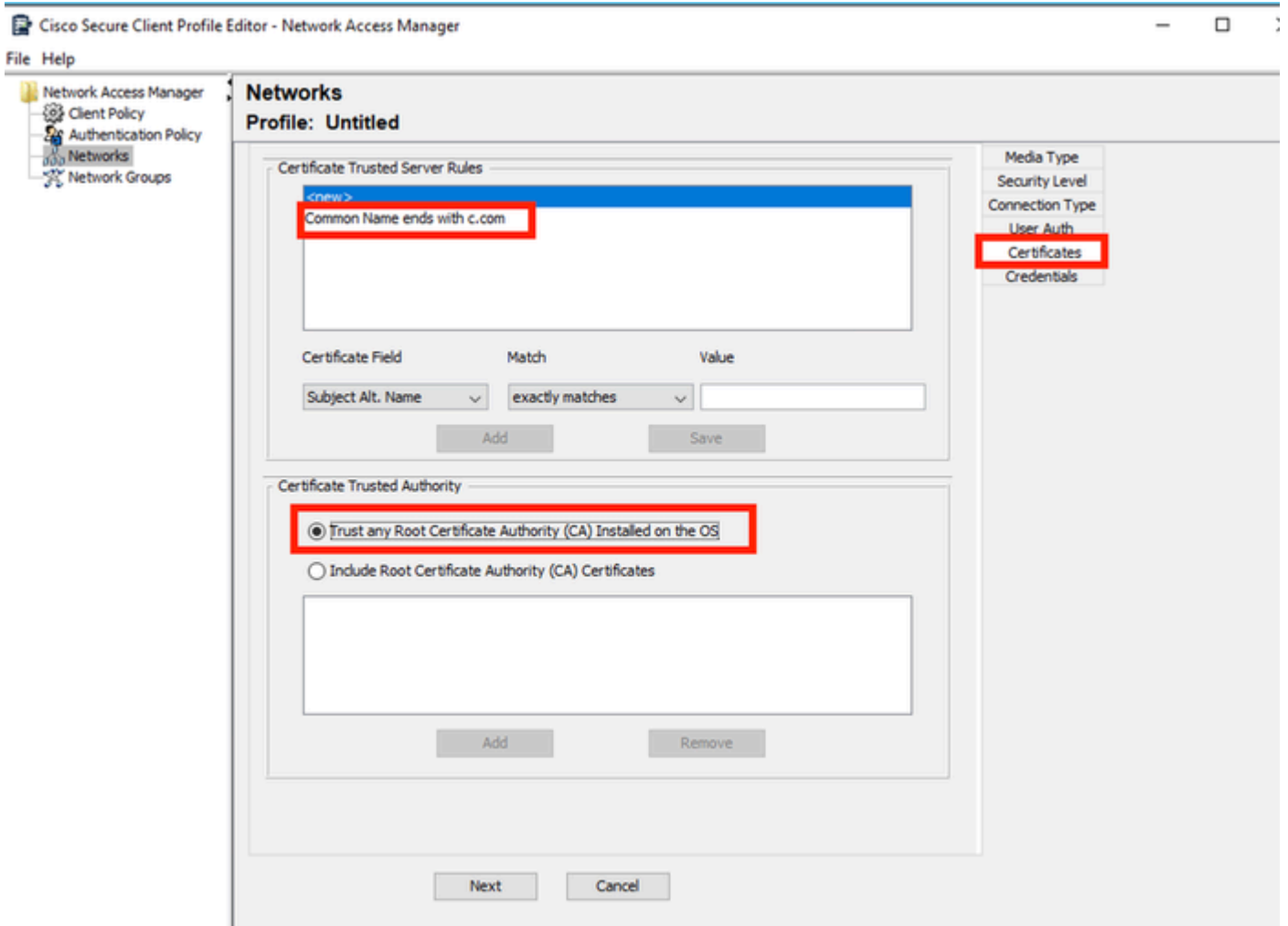
From the multiple inner methods that exist for EAP PEAP, select **Authenticate using a Password** and select **EAP-MSCHAPv2**.

Click **Next** to continue to the **Certificate** section.



Note: The **Certificate** section is displayed because the option **Validate Server Identity** in **EAP-PEAP Settings** is selected. For EAP PEAP, it does the encapsulation using the server certificate.

On the **Certificates** section, in **Certificate Trusted Server Rules** the rule **Common Name end with c.com** is used. This section of the configuration refers to the certificate that the server uses during the EAP PEAP flow. If Identity Service Engine (ISE) is used on your environment, you can use the common name of the **Policy Server Node EAP Certificate**.

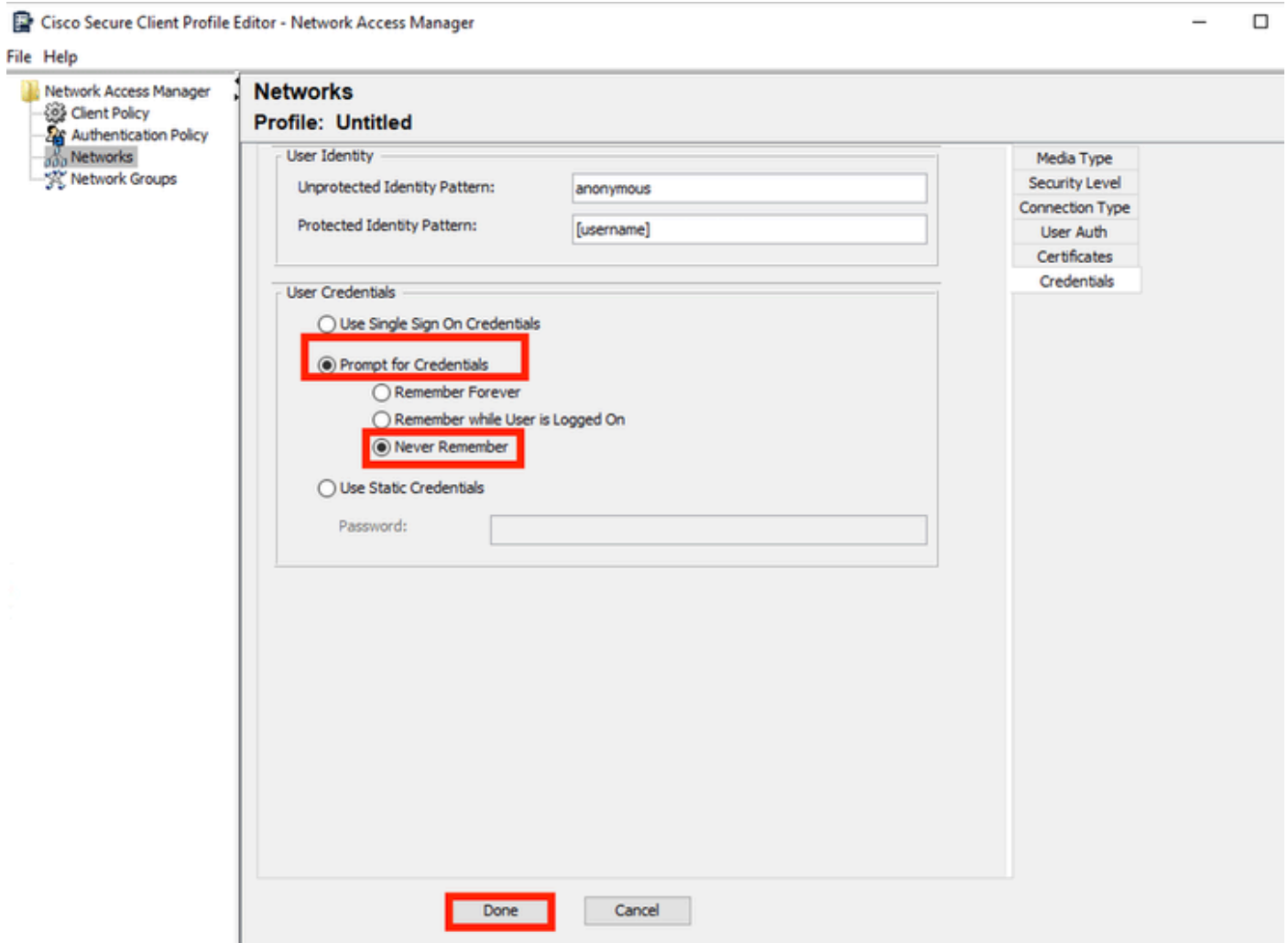


Network Profile Certificate Section

Two options can be selected in **Certificate Trusted Authority**. For this scenario instead of adding a specific CA Certificate that signed the RADIUS EAP cert, the option **Trust any Root Certificate Authority (CA) Installed on the OS** is used.

With this option the Windows device trusts any EAP cert that is signed by a cert included in Manage User Certs program Certificates — **Current User > Trusted Root Certification Authorities > Certificates**.

Click **Next**.



Network Profile Credentials Section

In the **Credentials** section only the **User Credentials** section is changed.

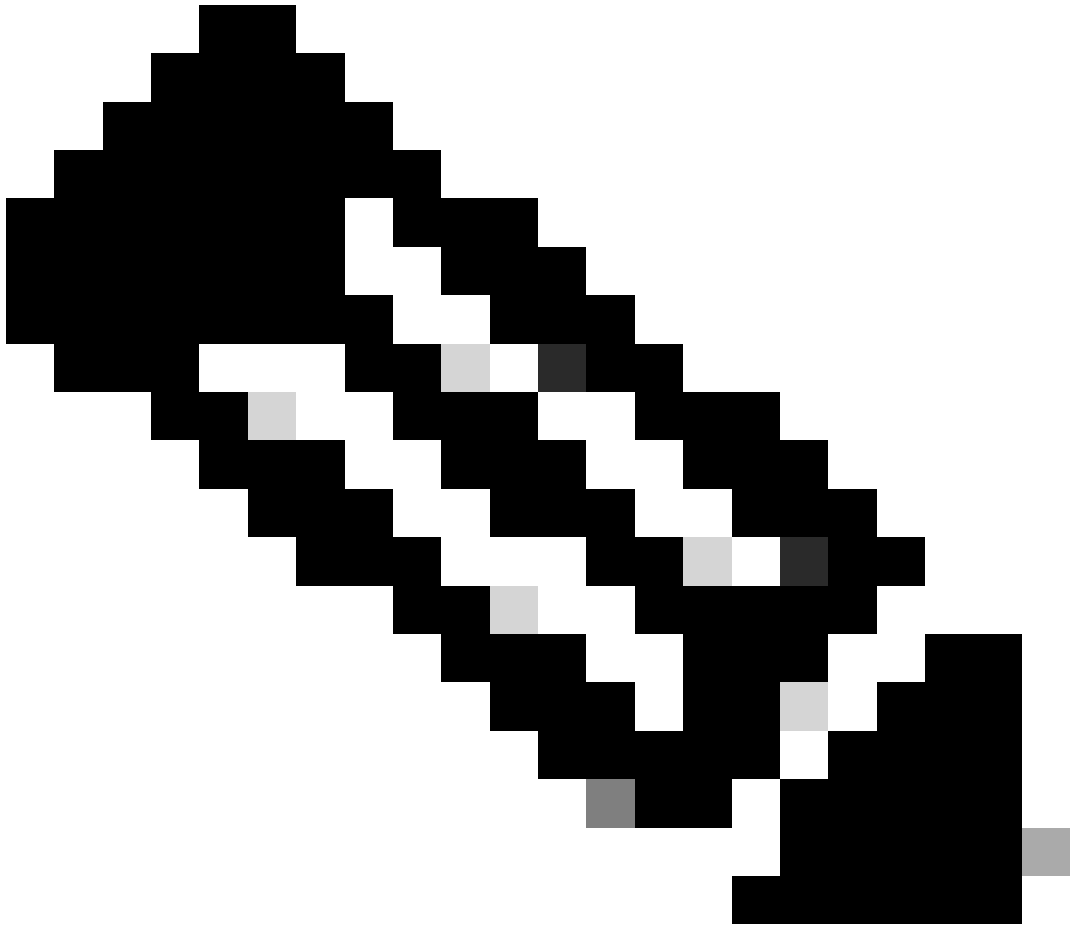
The option **Prompt for Credentials > Never Remember** is selected, so in each authentication, the user making the authentication must enter their credentials.

Click **Done**.

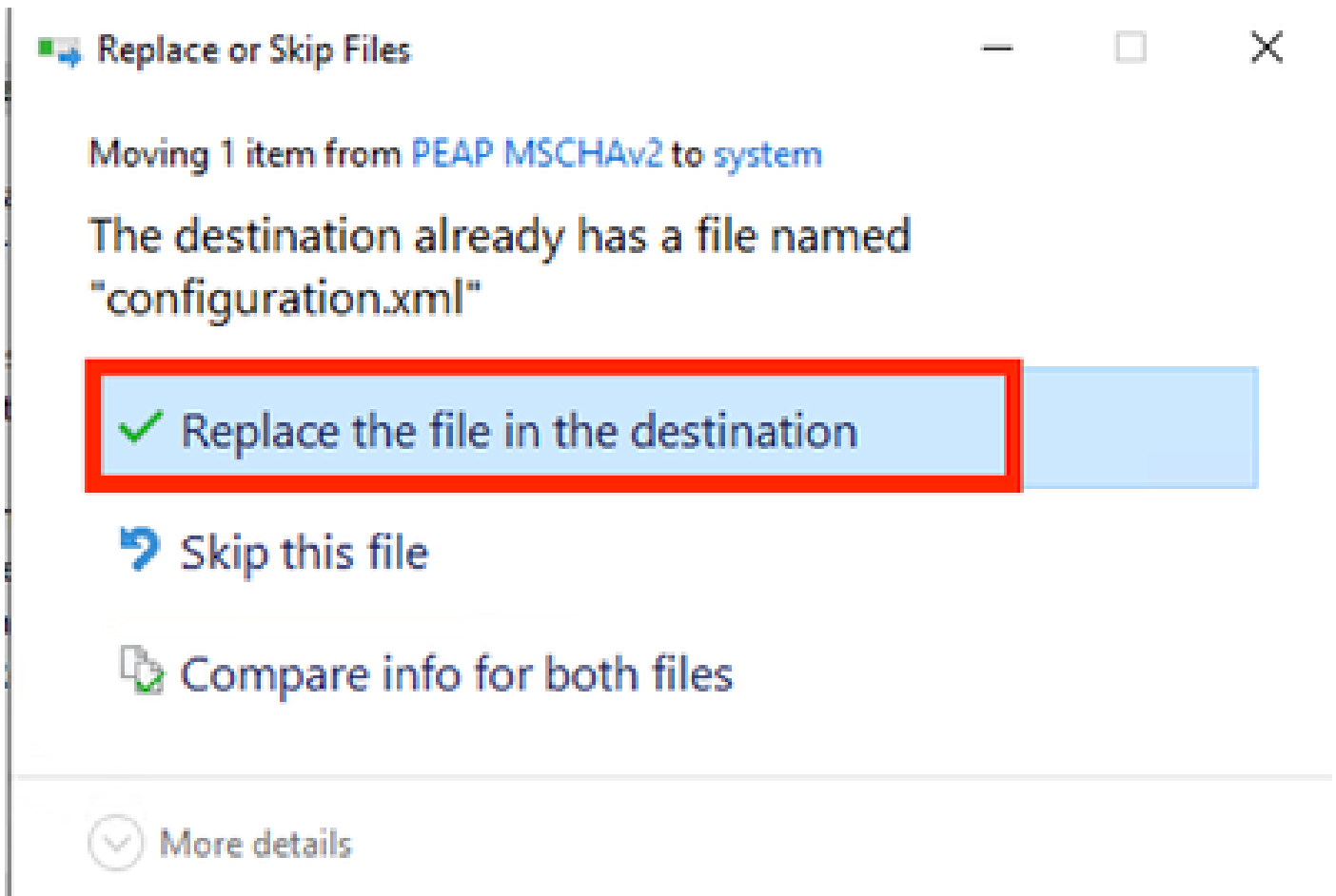
Save the Secure Client Network Access Manager profile, as **configuration.xml** with the **File > Save As** option.

To make Secure Client Network Access Manager use the profile that was just created, replace the configuration.xml file in the next directory with the new one:

C:\ProgramData\Cisco\Cisco Secure Client\Network Access Manager\system



Note: The file must be named configuration.xml, otherwise it does not work.



Replace File Section

5. Scenario 2: Configure Secure Client NAM Supplicant for EAP-FAST Simultaneous User and Machine Authentication

Open NAM Profile Editor and navigate to the **Networks** section.

Click **Add**.

Networks

Profile: Untitled

Network

| Name | Media Type | Group* |
|------|------------|--------|
|------|------------|--------|

Add...

Edit...

Delete

* A network in group 'Global' is a member of *all* groups.

NAM Profile Editor Network Tab

Enter a name in the network profile.

Select **Global** for **Group Membership**. Select **WiredNetwork** Media.

File Help

Networks
Profile: Untitled

Name: **EAP-FAST**

Group Membership

In group: Local networks

In all groups (Global)

Choose Your Network Media

Wired (802.3) Network
Select a wired network if the endstations will be connecting to the network with a traditional ethernet cable.

Wi-Fi (wireless) Network
Select a WiFi network if the endstations will be connecting to the network via a wireless radio connection to an Access Point.

SSID (max 32 chars):

Hidden Network
 Corporate Network

Association Timeout: seconds

Common Settings

Script or application on each user's machine to run when connected.

Connection Timeout: seconds

Media Type
Security Level

Media Type Section

Click **Next**.

Select **Authenticating Network** and do not change the default values for the rest of the options in this section.

File Help

Networks
Profile: Untitled

Security Level

Open Network
Open networks have no security, and are open to anybody within range. This is the least secure type of network.

Authenticating Network
Authenticating networks provide the highest level of security and are perfect for enterprise level networks. Authentication networks require radius servers, and other network infrastructure.

802.1X Settings

| | | | |
|-------------------|---------------------------------|--------------------|--------------------------------|
| authPeriod (sec.) | <input type="text" value="30"/> | startPeriod (sec.) | <input type="text" value="3"/> |
| heldPeriod (sec.) | <input type="text" value="60"/> | maxStart | <input type="text" value="2"/> |

Security

Key Management
None

Encryption

AES GCM 128
 AES GCM 256

Port Authentication Exception Policy

Enable port exceptions

Allow data traffic before authentication

Allow data traffic after authentication even if

EAP fails
 EAP succeeds but key management fails

Next Cancel

Security Level Profile Editor Section

Click **Next** to continue with the **Connection Type** section.

File Help

Networks
Profile: Untitled

Network Connection Type

Machine Connection

This should be used if the end station should log onto the network before the user logs in. This is typically used for connecting to domains, to get GPO's and other updates from the network before the user has access.

User Connection

The user connection should be used when a machine connection is not needed. A user connection will make the network available after the user has logged on.

Machine and User Connection

This type of connection will be made automatically when the machine boots. It will then be brought down, and back up again with different credentials when the user logs in.

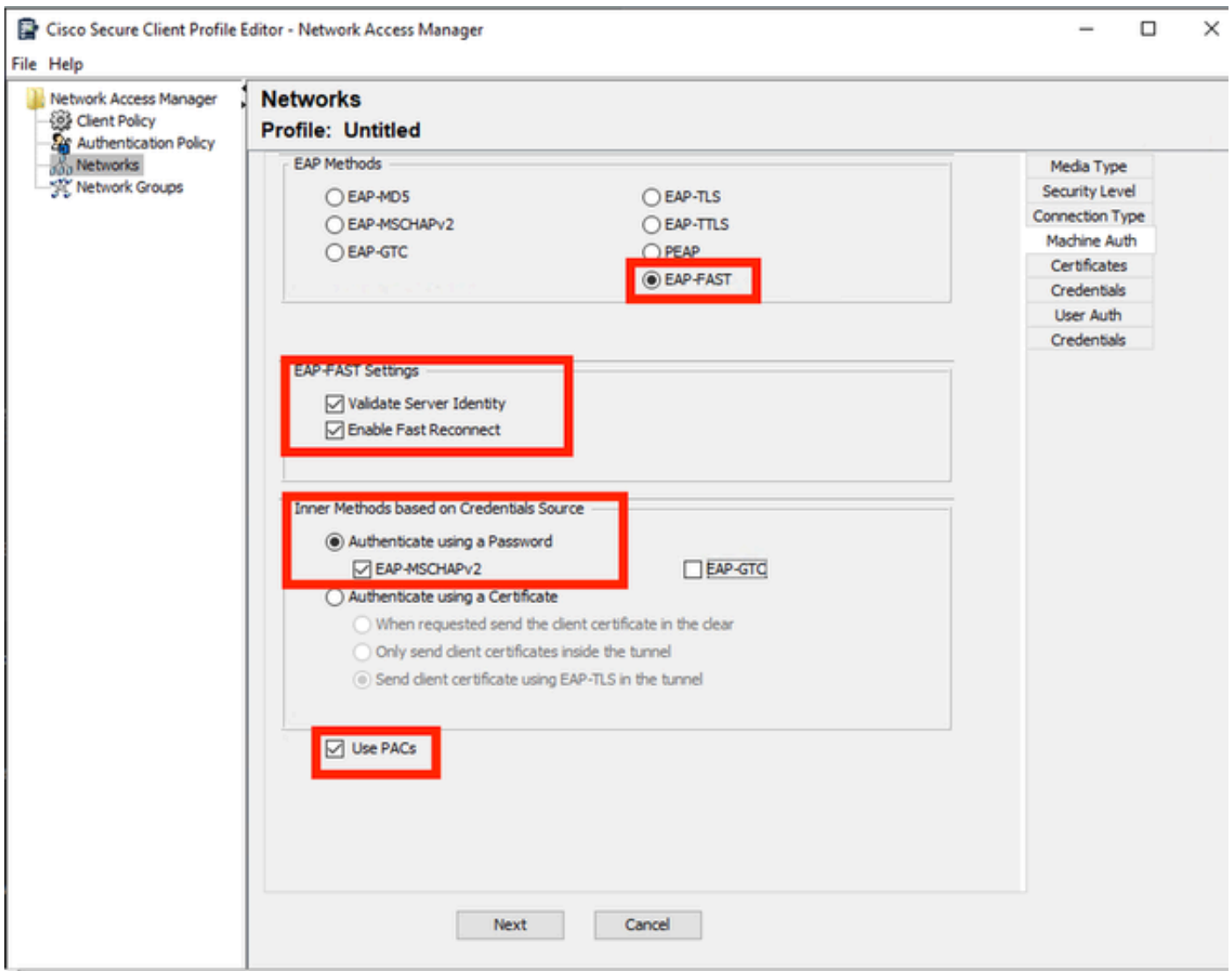
Media Type
Security Level
Connection Type
Machine Auth
Credentials
User Auth
Credentials

Next Cancel

Connection Type Section

Configure user and machine authentication simultaneously by selecting the third option.

Click **Next**.



Machine Auth Section

In the **Machine Auth** section select **EAP-FAST** as the EAP method. Do not change the **EAP FAST Settings** default values. For the **Inner methods based on Credentials Source** section select **Authenticate using a Password** and **EAP-MSCHAPv2** as the method. Then select **Use PACs** option.

Click **Next**.

On the **Certificates** section, in **Certificate Trusted Server Rules** the rule common name ends with c.com. This section refers to the certificate that the server uses during the EAP PEAP flow. If Identity Service Engine (ISE) is used on your environment the common name of the Policy Server Node EAP Certificate can be used.

Networks

Profile: Untitled

The screenshot shows the 'Certificate Trusted Server Rules' and 'Certificate Trusted Authority' sections of a network configuration wizard. The 'Certificate Trusted Server Rules' section has a list with '<new>' and 'Subject Alternative Name ends with c.com'. Below the list are fields for 'Certificate Field' (Subject Alt. Name), 'Match' (exactly matches), and 'Value'. The 'Certificate Trusted Authority' section has two radio button options: 'Trust any Root Certificate Authority (CA) Installed on the OS' (selected) and 'Include Root Certificate Authority (CA) Certificates'. A list box is empty below these options. On the right, a sidebar contains a tree view with 'Certificates' selected. At the bottom are 'Next' and 'Cancel' buttons.

| Certificate Field | Match | Value |
|-------------------|-----------------|-------|
| Subject Alt. Name | exactly matches | |

Trust any Root Certificate Authority (CA) Installed on the OS
 Include Root Certificate Authority (CA) Certificates

Media Type
Security Level
Connection Type
Machine Auth
Certificates
Credentials
User Auth
Certificates
Credentials

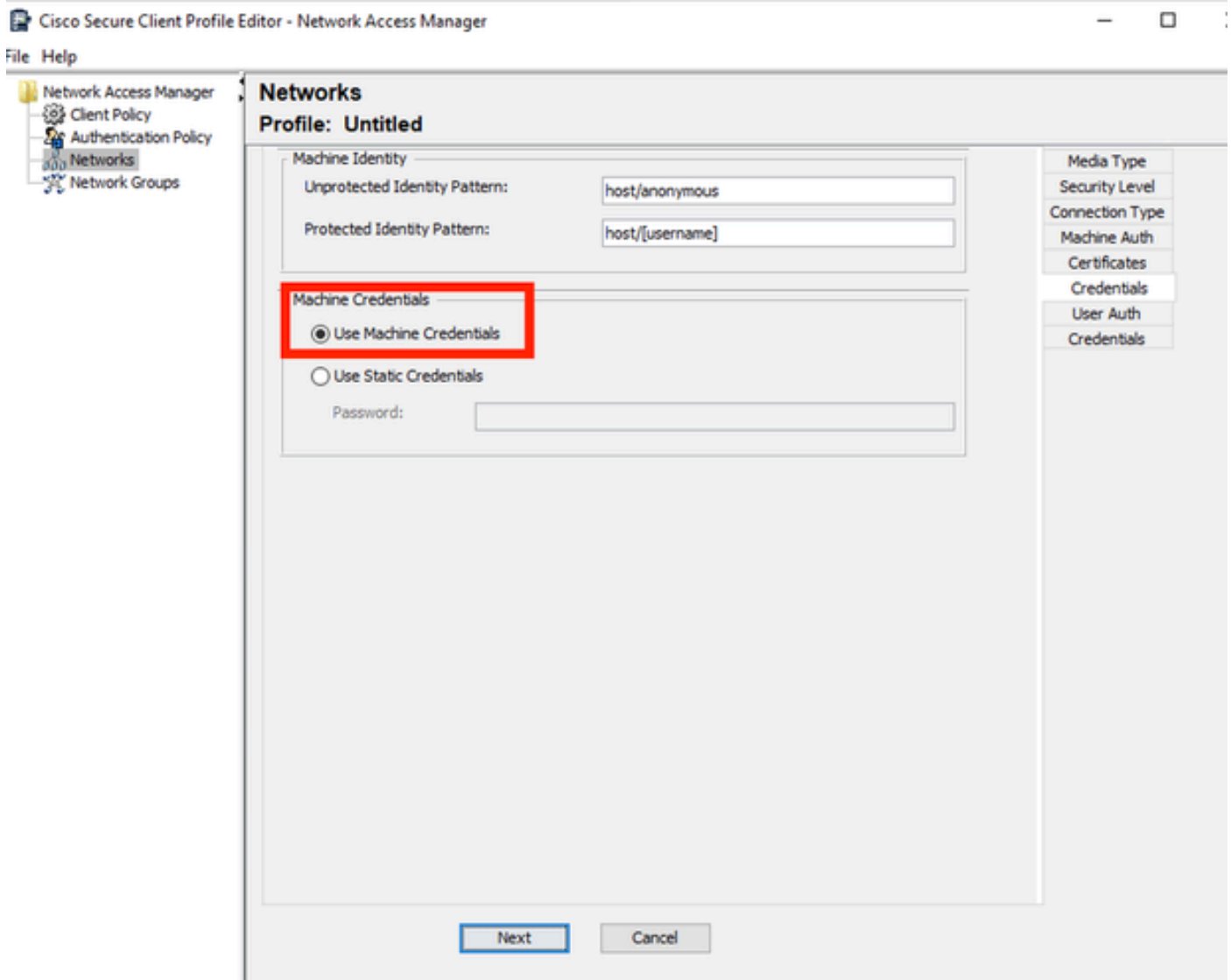
Next Cancel

Machine Auth Server Certificate Trust section

Two options can be selected in **Certificate Trusted Authority**. For this scenario instead of adding a specific CA Certificate that signed the RADIUS EAP cert, use the option **Trust any Root Certificate Authority (CA) Installed on the OS**.

With this option, Windows trusts any EAP cert that is signed by a cert included in the Manage User Certs program (**Current User > Trusted Root Certification Authorities > Certificates**).

Click **Next**.



Machine Auth Credentials Section

Select **Use Machine Credentials** in the **Machine Credentials** section.

Click **Next**.

File Help

Networks
Profile: Untitled

EAP Methods

- EAP-MD5
- EAP-MSCHAPv2
- EAP-GTC
- EAP-TLS
- EAP-TTLS
- PEAP
- EAP-FAST

Extend user connection beyond log off

EAP-FAST Settings

- Validate Server Identity
- Enable Fast Reconnect
- Disable when using a Smart Card

Inner Methods based on Credentials Source

- Authenticate using a Password
 - EAP-MSCHAPv2
 - EAP-GTC
- Authenticate using a Certificate
 - When requested send the client certificate in the clear
 - Only send client certificates inside the tunnel
 - Send client certificate using EAP-TLS in the tunnel
- Authenticate using a Token and EAP-GTC

Use PACs

Next Cancel

Media Type
Security Level
Connection Type
Machine Auth
Certificates
Credentials
User Auth
Certificates
Credentials

User Authentication Section

For **User Auth**, select **EAP-FAST** as the **EAP Method**.

Do not change the default values in the **EAP-FAST** settings section.

For the Inner Method based on credentials source section, select **Authenticate using a Password** and **EAP-MSCHAPv2** as the method.

Select **Use PACs**.

Click **Next**.

In the **Certificates** section, in **Certificate Trusted Server Rules**, the rule is **Common Name ends with c.com**. These configurations are for the certificate that the server uses during the EAP PEAP flow. If ISE is used on your environment the common name of the Policy Server Node EAP Certificate can be used.

Networks

Profile: C:\Users\LAB 5\Desktop\EAP FAST\configuration.xml

The screenshot shows a configuration window for 'Networks' with the profile 'C:\Users\LAB 5\Desktop\EAP FAST\configuration.xml'. On the right, a vertical menu lists various settings: Media Type, Security Level, Connection Type, Machine Auth, Certificates, Credentials, User Auth, Certificates, and Credentials. The 'Certificates' option in this menu is highlighted with a red box. The main area is divided into two sections: 'Certificate Trusted Server Rules' and 'Certificate Trusted Authority'. In the 'Certificate Trusted Server Rules' section, a list contains one rule: 'Common Name ends with c.com', which is highlighted in blue and has a red box around it. Below this list is a table with columns for 'Certificate Field', 'Match', and 'Value'. The table contains one row: 'Common Name' (with a dropdown arrow), 'ends with' (with a dropdown arrow), and 'c.com'. Below the table are 'Remove' and 'Save' buttons. The 'Certificate Trusted Authority' section has two radio button options: 'Trust any Root Certificate Authority (CA) Installed on the OS' (which is selected) and 'Include Root Certificate Authority (CA) Certificates'. Below these options is an empty list box with 'Add' and 'Remove' buttons. At the bottom of the window are 'Next' and 'Cancel' buttons.

User Auth Server Certificate Trust Section

Two options can be selected in **Certificate Trusted Authority**. For this scenario instead of adding a specific CA Certificate that signed the RADIUS EAP cert, the option **Trust any Root Certificate Authority (CA) Installed on the OS** is used.

Click **Next**.

Networks

Profile: Untitled

User Identity

Unprotected Identity Pattern:

Protected Identity Pattern:

User Credentials

Use Single Sign On Credentials

Prompt for Credentials

- Remember Forever
- Remember while User is Logged On
- Never Remember

Use Static Credentials

Password:

Media Type

Security Level

Connection Type

Machine Auth

Certificates

Credentials

User Auth

Certificates

Credentials

Done Cancel

User Auth Credentials

In the Credentials section, only the **User Credentials** section is changed.

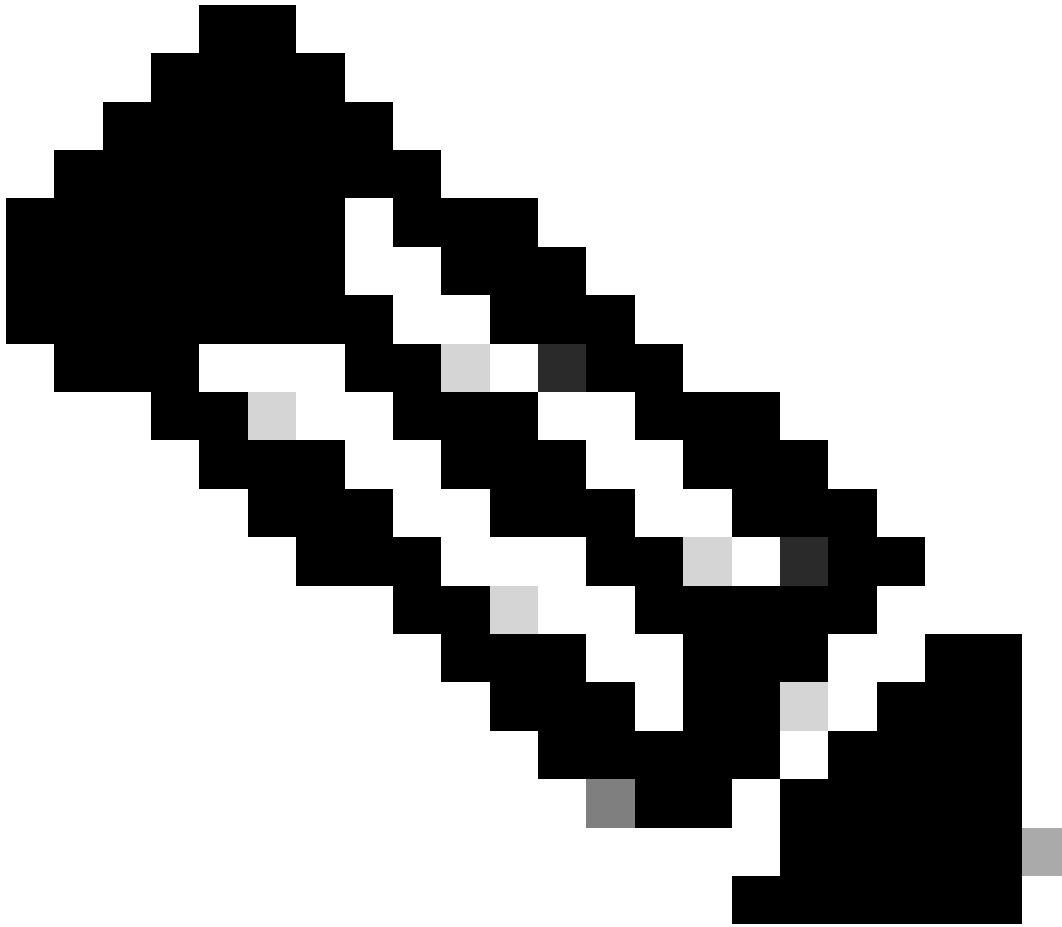
The option **Prompt for Credentials > Never Remember** is selected. So in each authentication, the user authenticating must enter their credentials.

Click the **Done** button.

Select **File > Save as** and save the **Secure Client Network Access Manager** profile as **configuration.xml**.

To make the **Secure Client Network Access Manager** use the profile that was just created, replace the configuration.xml file in the next directory with the new one:

C:\ProgramData\Cisco\Cisco Secure Client\Network Access Manager\system



Note: The file must be named configuration.xml, otherwise it does not work.

6. Scenario 3: Configure Secure Client NAM Supplicant for EAP TLS User Certificate Authentication

Open **NAM Profile Editor** and navigate to the **Networks** section.

Click **Add**.

Networks

Profile: Untitled

Network

| Name | Media Type | Group* |
|------|------------|--------|
|------|------------|--------|

Add...

Edit...

Delete

* A network in group 'Global' is a member of *all* groups.

Network Creation Section

Name the network profile, in this case the named is with the EAP protocol used for this scenario.

Select **Global** for **Group Membership**. And **Wired Network** Media.

Networks
Profile: Untitled

Name:

Group Membership

In group:

In all groups (Global)

Choose Your Network Media

Wired (802.3) Network

Select a wired network if the endstations will be connecting to the network with a traditional ethernet cable.

Wi-Fi (wireless) Network

Select a WiFi network if the endstations will be connecting to the network via a wireless radio connection to an Access Point.

SSID (max 32 chars):

Hidden Network

Corporate Network

Association Timeout: seconds

Common Settings

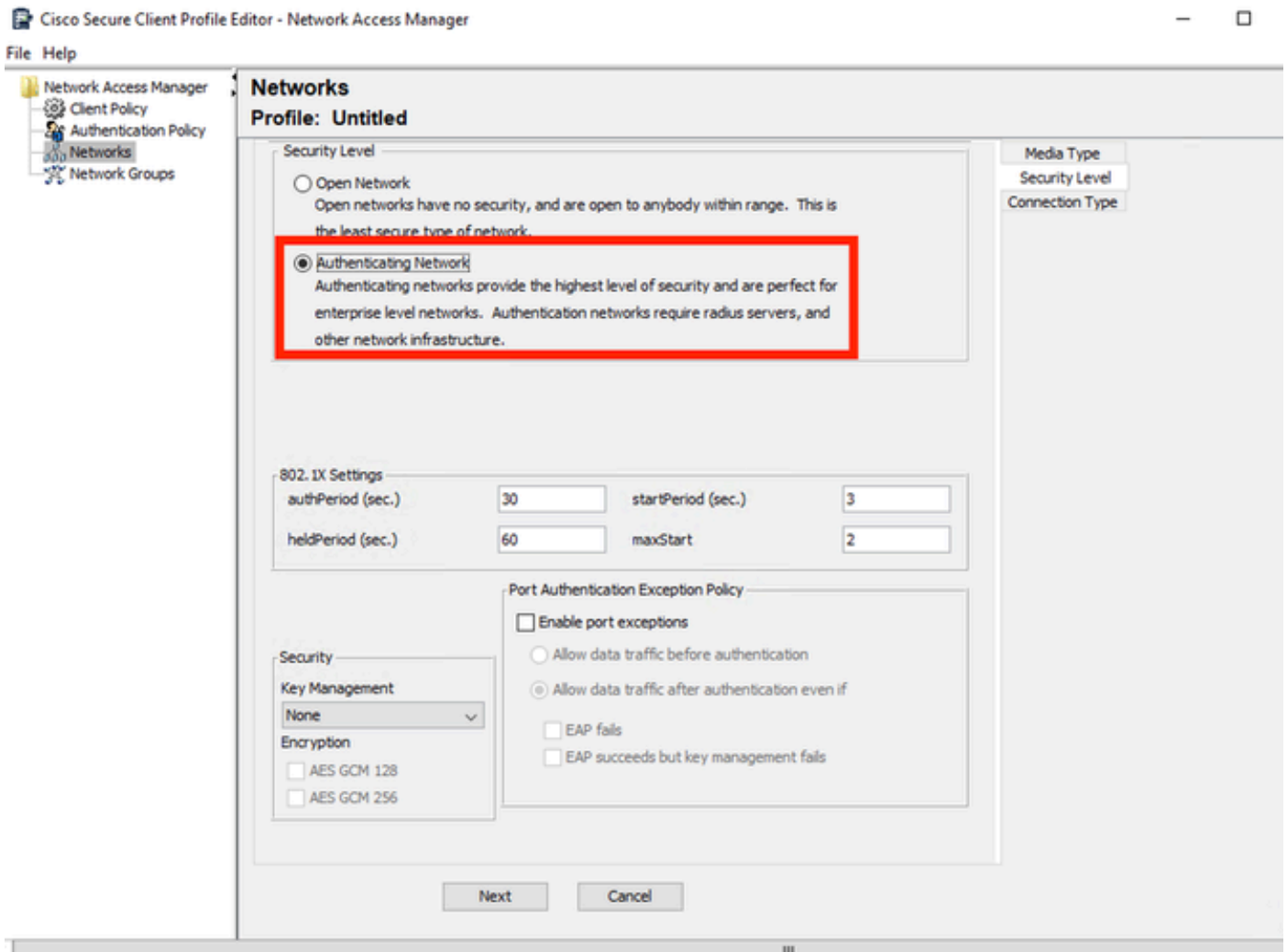
Script or application on each user's machine to run when connected.

Connection Timeout: seconds

Media Type Section

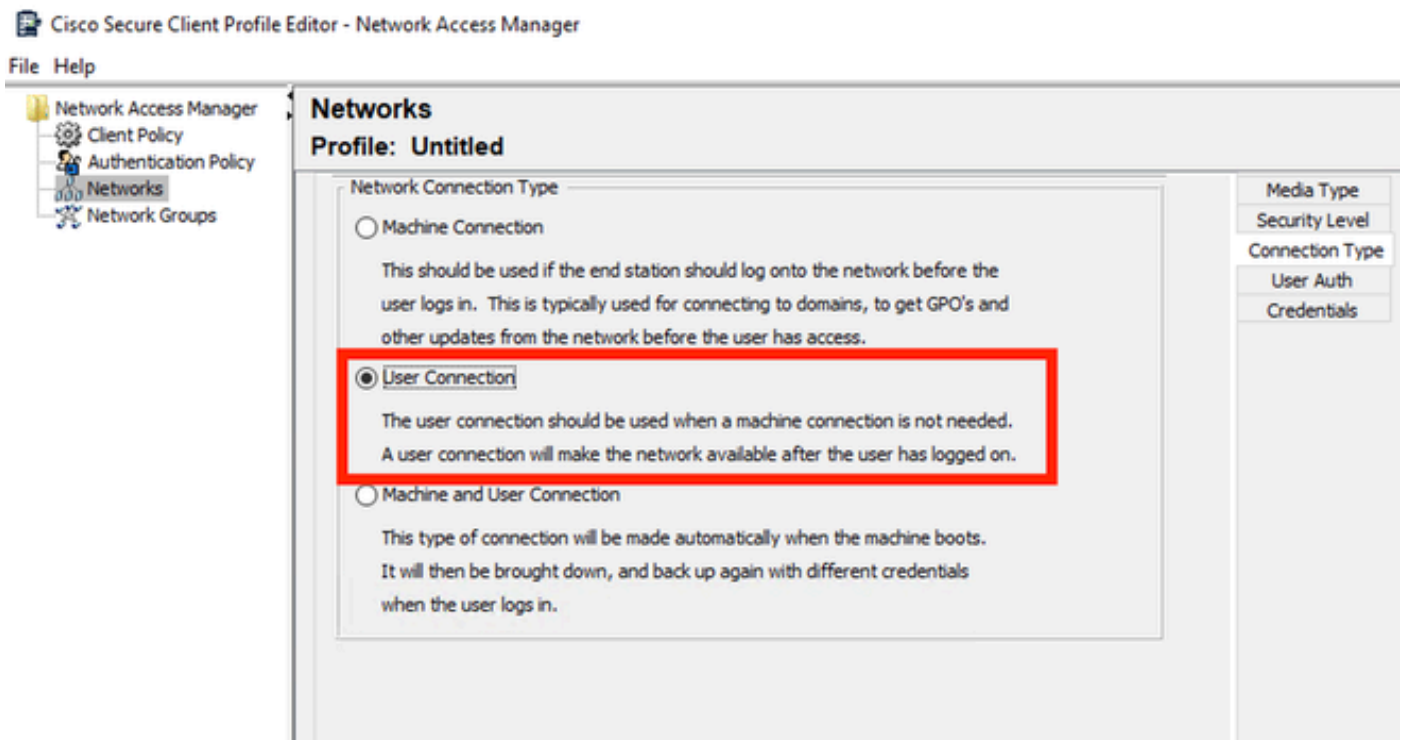
Click **Next**.

Select **Authenticating Network** and do not change the default values for the rest of the options in the **Security Level** section.



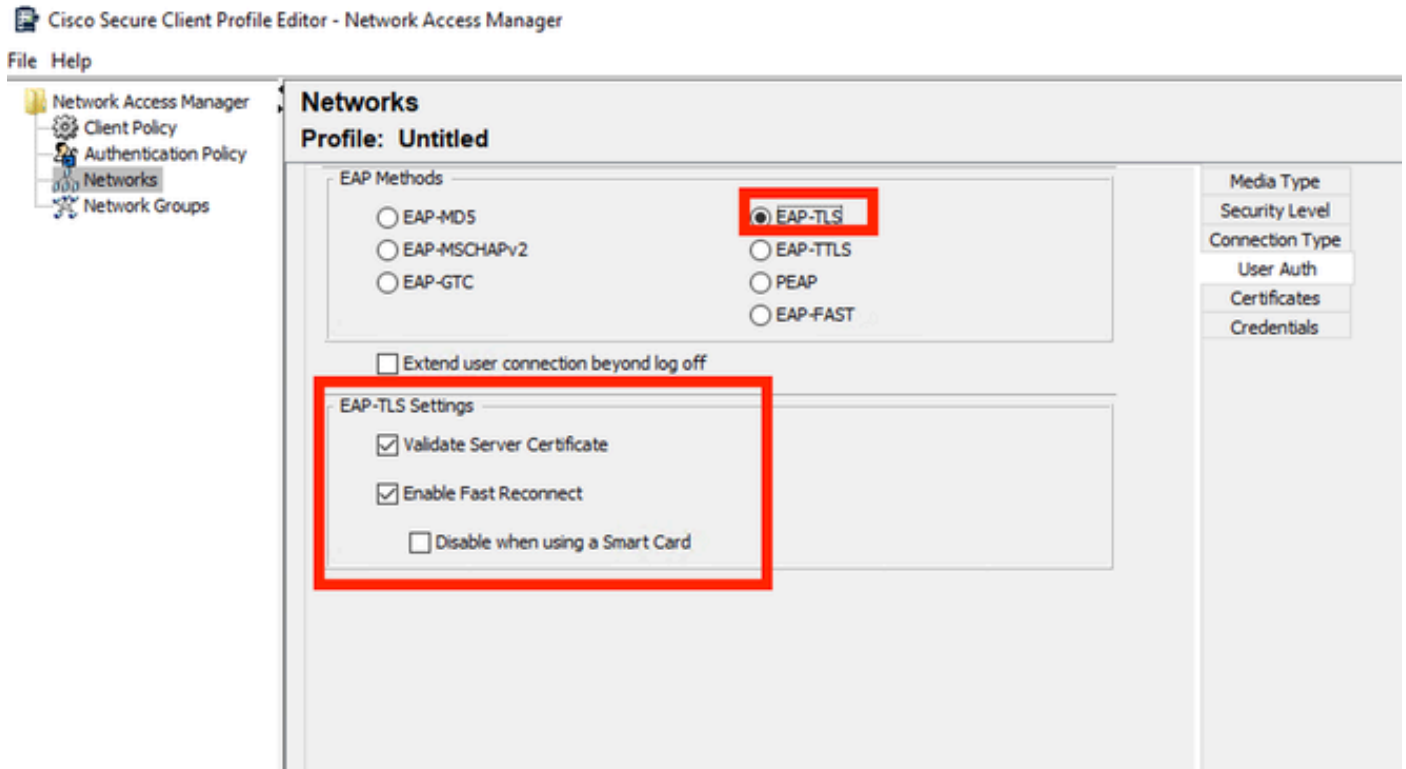
Security Level

This scenario is for user authentication using a certificate. For that reason the option **User Connection** is used.



Connection Type

Configure **EAP-TLS** as the EAP method. Do not change the default values in the **EAP-TLS settings** section.



User Auth Section

For the Certificates section, create a rule that matches the AAA **EAP-TLS** certificate. If you are using ISE, find this rule in **Administration > System > Certificates** section.

For the **Certificate Trusted Authority** section select **Trust any Root Certificate Authority (CA) installed on the OS**.

The screenshot shows the 'Networks' section of the Cisco Secure Client Profile Editor. The main window is titled 'Profile: Untitled'. On the left, a navigation pane shows 'Network Access Manager', 'Client Policy', 'Authentication Policy', 'Networks', and 'Network Groups'. The 'Networks' section is active, showing two main configuration areas:

- Certificate Trusted Server Rules:** A table with columns for 'Certificate Field', 'Match', and 'Value'. A rule is listed with 'Common Name ends with c.com' in the 'Certificate Field' column, 'exactly matches' in the 'Match' column, and an empty 'Value' column. Below the table are 'Add' and 'Save' buttons.
- Certificate Trusted Authority:** A section with two radio button options: 'Trust any Root Certificate Authority (CA) Installed on the OS' (which is selected) and 'Include Root Certificate Authority (CA) Certificates'. Below these options is an empty list box and 'Add' and 'Remove' buttons.

On the right side of the window, there is a vertical menu with options: 'Media Type', 'Security Level', 'Connection Type', 'User Auth', 'Certificates', and 'Credentials'. The 'Certificates' option is highlighted with a red box.

At the bottom of the window, there are 'Next' and 'Cancel' buttons.

User Auth Server Certificate Trust Settings

Click **Next**.

For the **User Credentials** section, do not change the default values in the first part.

Networks

Profile: **Untitled**

User Identity

Unprotected Identity Pattern:

User Credentials

Use Single Sign On Credentials (Requires Smart Card)

Prompt for Credentials

- Remember Forever
- Remember while User is Logged On
- Never Remember

Certificate Source

Smart Card or OS certificates

Smart Card certificates only

Remember Smart Card Pin

Remember Forever

Remember while User is Logged On

Never Remember

Smart Card Removal Policy

Disconnect from Network

Use Certificate Matching Rule (Max 10)

Rule Logic OR AND

| Field | Operator | Value |
|-------|----------|-------|
| | | |
| | | |
| | | |

Media Type

Security Level

Connection Type

User Auth

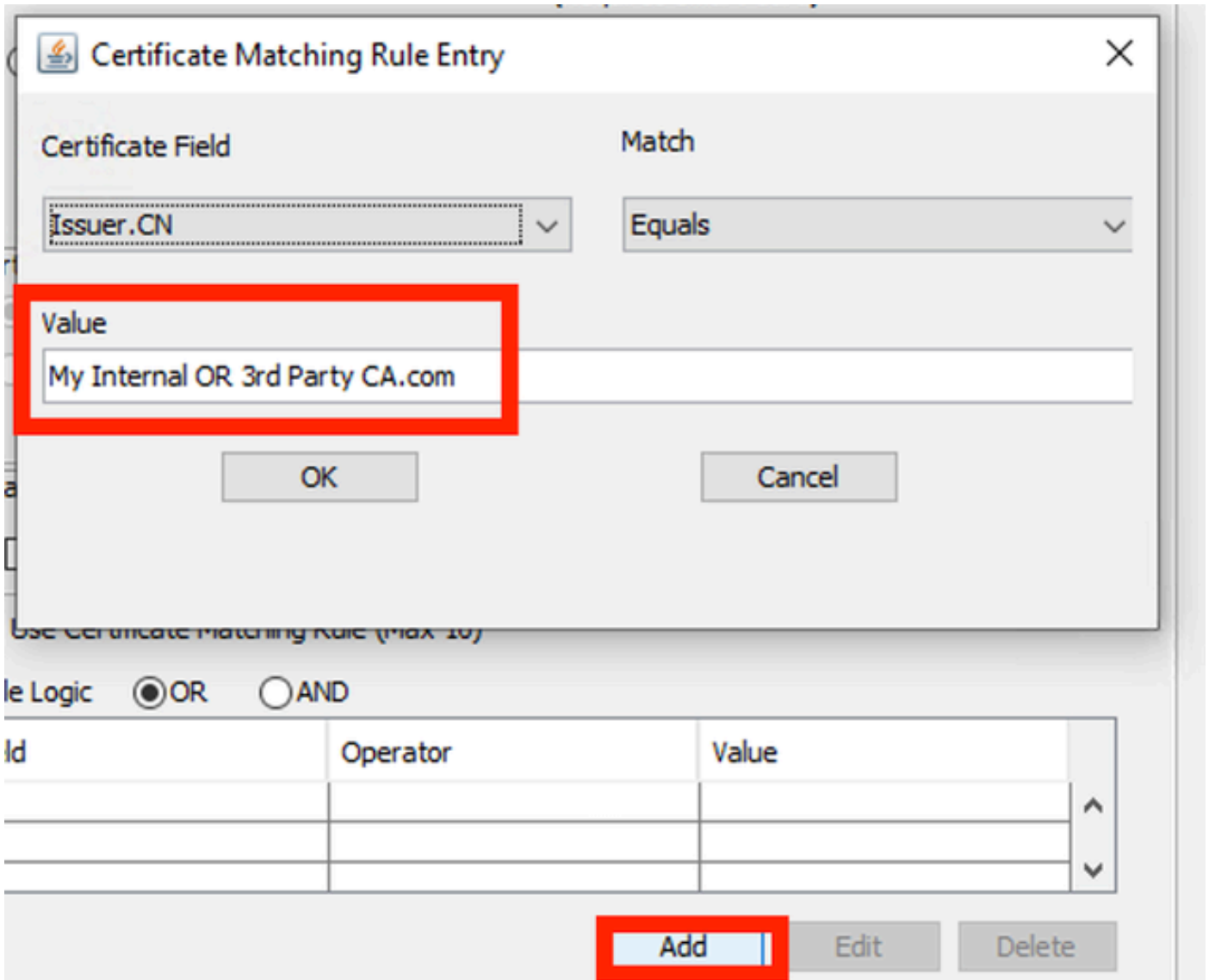
Certificates

Credentials

User Auth Credentials Section

It is important to configure a rule that matches the identity certificate that the user sends during the EAP TLS process. To do this click the checkbox next to **Use Certificate Matching Rule (Max 10)**.

Click **Add**.

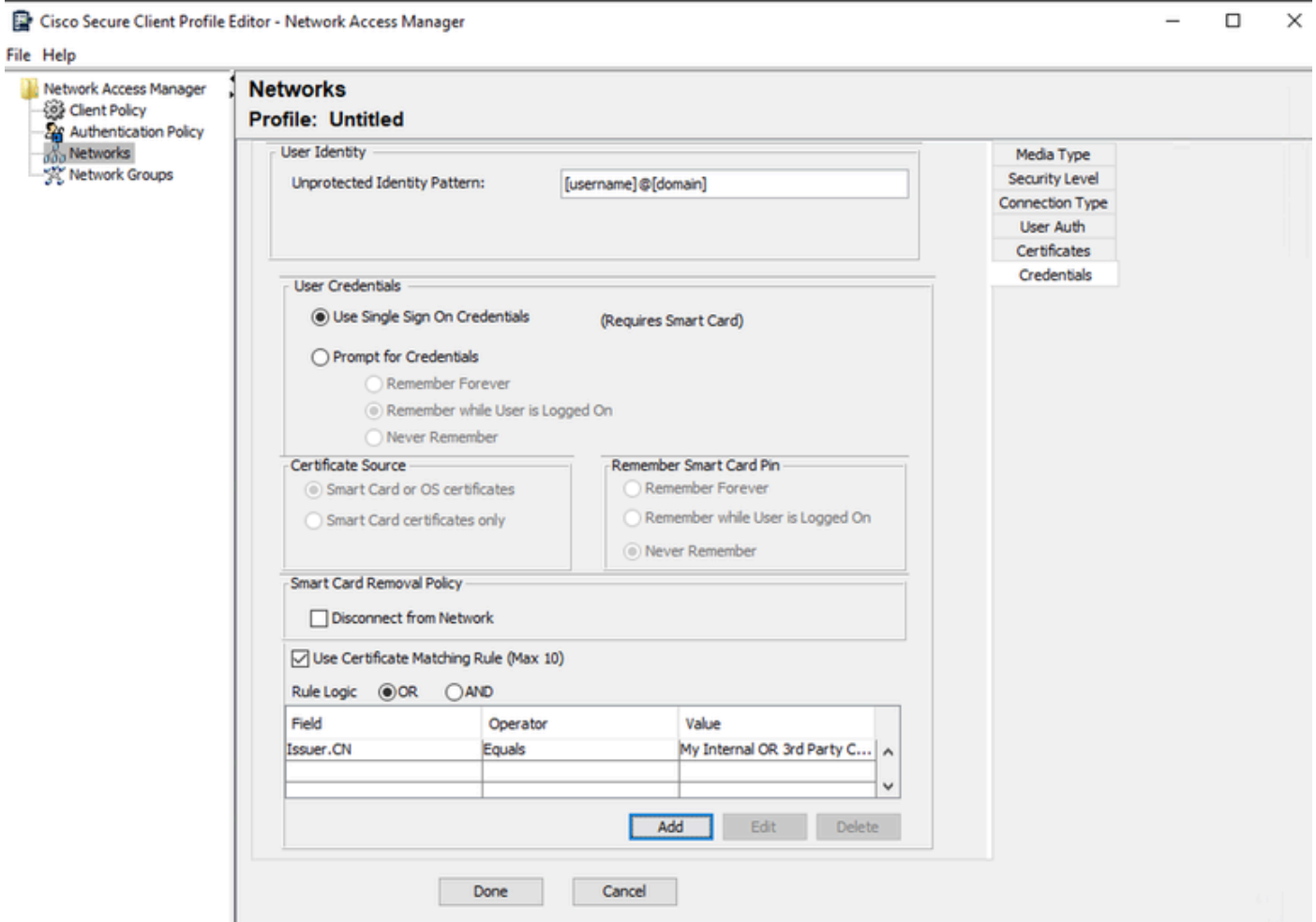


The image shows a 'Certificate Matching Rule Entry' dialog box. It has a title bar with a close button (X) in the top right corner. The dialog is divided into two main sections: 'Certificate Field' and 'Match'. Under 'Certificate Field', there is a dropdown menu with 'Issuer.CN' selected. Under 'Match', there is a dropdown menu with 'Equals' selected. Below these, there is a 'Value' label and a text input field containing the string 'My Internal OR 3rd Party CA.com'. At the bottom of the dialog are 'OK' and 'Cancel' buttons. Below the dialog, there is a section for 'Rule Logic' with radio buttons for 'OR' (selected) and 'AND'. Below that is a table with three columns: 'Id', 'Operator', and 'Value'. The table is currently empty. At the bottom right of the table area are three buttons: 'Add', 'Edit', and 'Delete'. The 'Add' button is highlighted with a red box.

| Id | Operator | Value |
|----|----------|-------|
| | | |
| | | |
| | | |

Certificate Matching Rule Window

Replace the value **My Internal OR 3rd Party CA.com** string with the CN of the user certificate.



User Auth Certificate Credentials Section

Click **Done** to finish the configuration.

Select **File > Save as** to save the **Secure Client Network Access Manager** profile as configuration.xml.

To make the **Secure Client Network Access Manager** use the profile that was just created, replace the configuration.xml file in the next directory with the new one:

C:\ProgramData\Cisco\Cisco Secure Client\Network Access Manager\system



Note: The file must be named configuration.xml, otherwise it does not work.

7. Configure ISR 1100 and ISE to Allow Authentications Based on Scenario 1 PEAP MSCHAPv2

Configure the ISR 1100 Router.

This section covers the basic configuration that the NAD must have to make dot1x work.

Note: For multi-node ISE deployment, point to any node that has the Policy Server Node persona enabled. This can be checked by navigating to ISE in the **Administration > System > Deployment** tab.

```
aaa new-model
aaa session-id common
!
aaa authentication dot1x default group ISE-CLUSTER
aaa authorization network default group ISE-CLUSTER
aaa accounting system default start-stop group ISE-CLUSTER
aaa accounting dot1x default start-stop group ISE-CLUSTER
!
aaa server radius dynamic-author
  client A.B.C.D server-key <Your shared secret>
!
!
radius server ISE-PSN-1
  address ipv4 A.B.C.D auth-port 1645 acct-port 1646
  timeout 15
  key <Your shared secret>
!
```

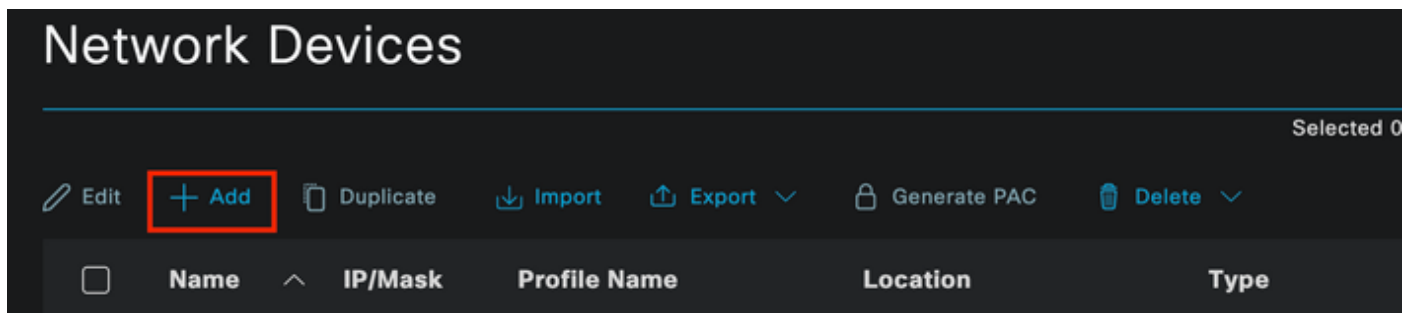
```
!  
aaa group server radius ISE-CLUSTER  
  server name ISE-PSN-1  
!  
interface GigabitEthernet0/1/0  
  description "Endpoint that supports dot1x"  
  switchport access vlan 15  
  switchport mode access  
  authentication host-mode multi-auth  
  authentication order dot1x mab  
  authentication priority dot1x mab  
  authentication port-control auto  
  dot1x pae authenticator  
  spanning-tree portfast
```

Configure Identity Service Engine 3.2.

Configure the Network Device.

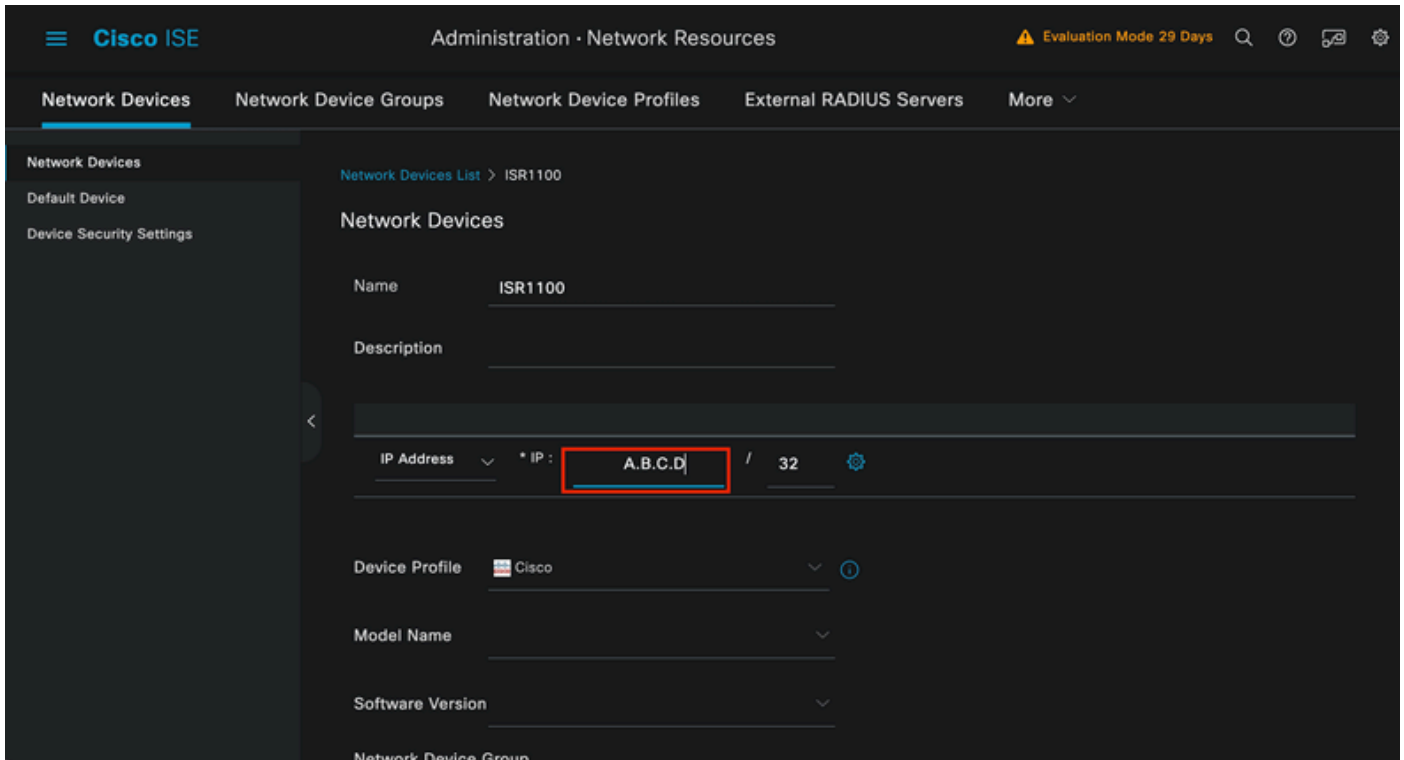
Add the ISR NAD to ISE **Administration > Network Resources > Network Devices**.

Click **Add**.



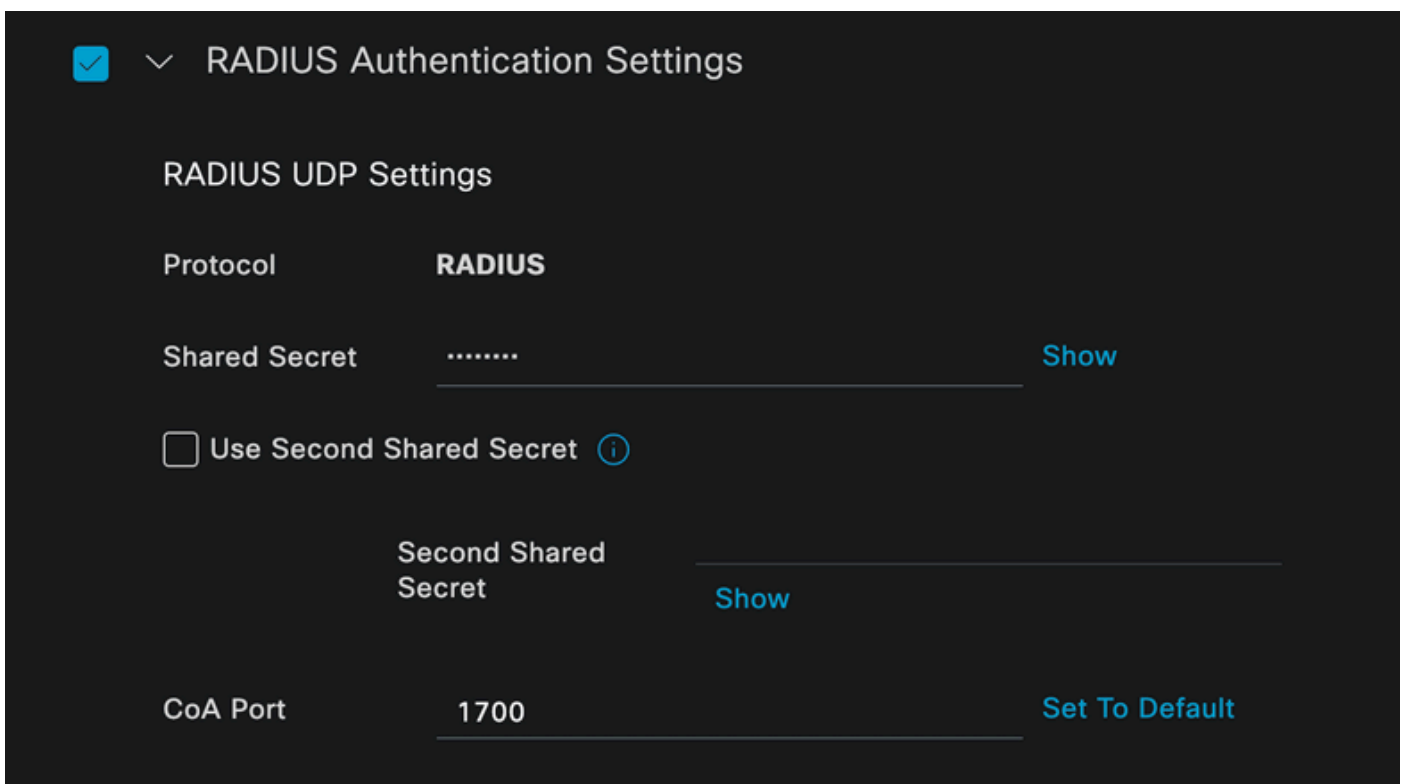
Network Device Section

Assign a name to the NAD you are creating. Add the Network Device IP.



Network Device Creation

At the bottom of the same page add the same **Shared Secret** that you used in your network device configuration.



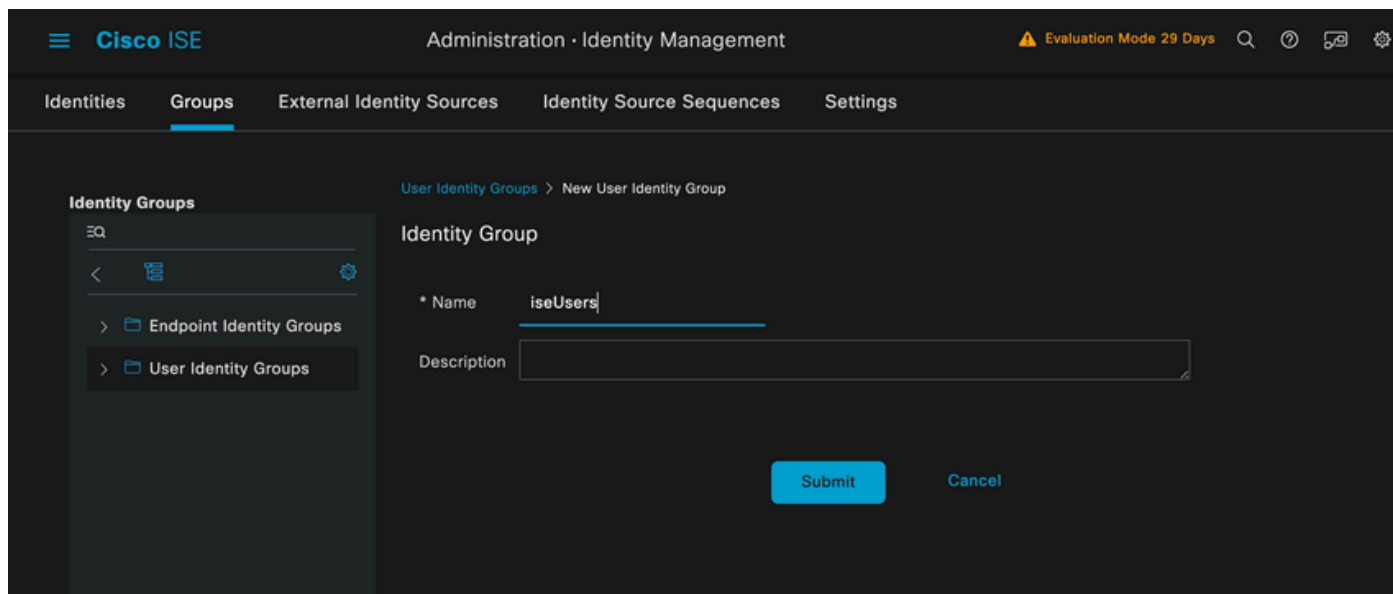
Network Device Radius Settings

Save the changes.

Configure the identity that is used to authenticate the endpoint.

ISE local authentication is used. External ISE authentication is not explained in this article.

Navigate to the **Administration > Identity Management > Groups** tab and create the group that the user is part of. The identity group created for this demonstration is **iseUsers**.

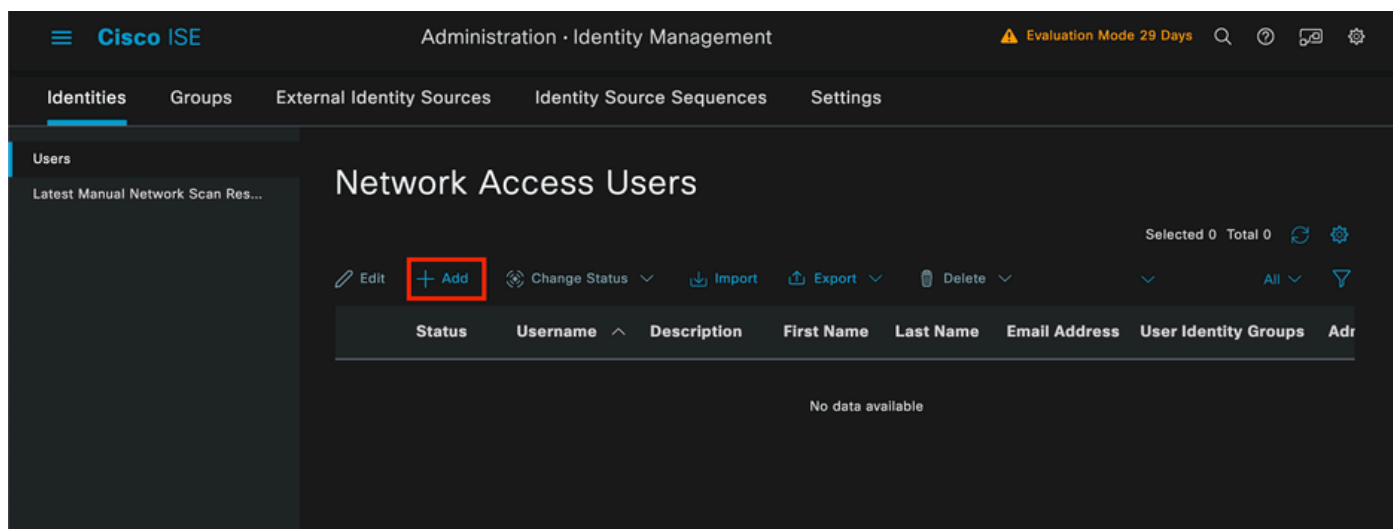


Identity Group Creation

Click **Submit**.

Navigate to **Administration > Identity Management > Identity** Tab.

Click **Add**.



Network Access Users Section

As part of the mandatory fields start with the name of the user. The username **iseiscool** is used in this example.

Network Access User

* Username

Status Enabled

Account Name Alias

Email

Network Access User Creation

Assign a password to the user. **VainillaISE97** is used.

Passwords

Password Type:

Password Lifetime:

With Expiration
Password will expire in 60 days

Never Expires

| | | | |
|------------------|--|--|--|
| | Password | Re-Enter Password | |
| * Login Password | <input type="password" value="....."/> | <input type="password" value="....."/> | <input type="button" value="Generate Password"/> |
| Enable Password | <input type="checkbox"/> | <input type="checkbox"/> | <input type="button" value="Generate Password"/> |

User Creation Password Section

Assign the user to the group **iseUsers**.

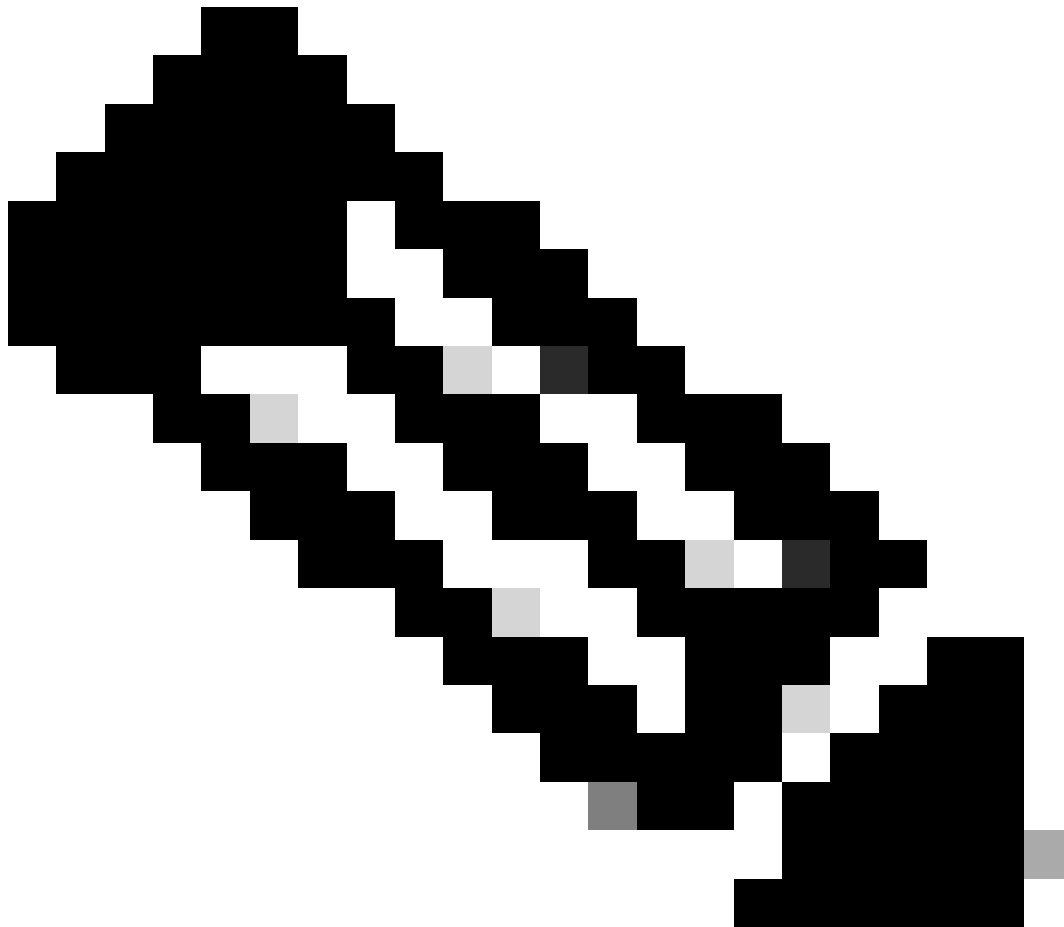
User Groups

User Group Assignment

Configure the Policy set.

Navigate to the **ISE Menu > Policy > Policy Sets**.

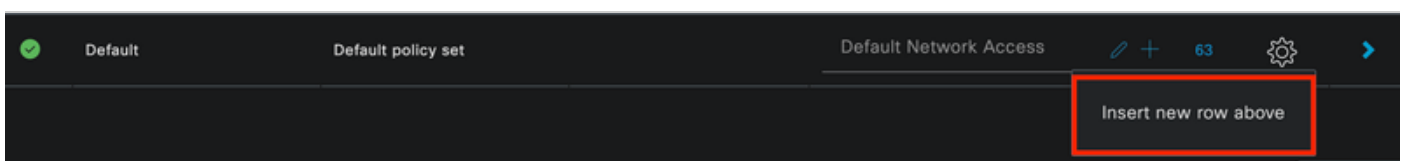
The default Policy set can be used. However, one called Wired is created for this example.



Note: Classifying and differentiating the policy sets helps when troubleshooting,

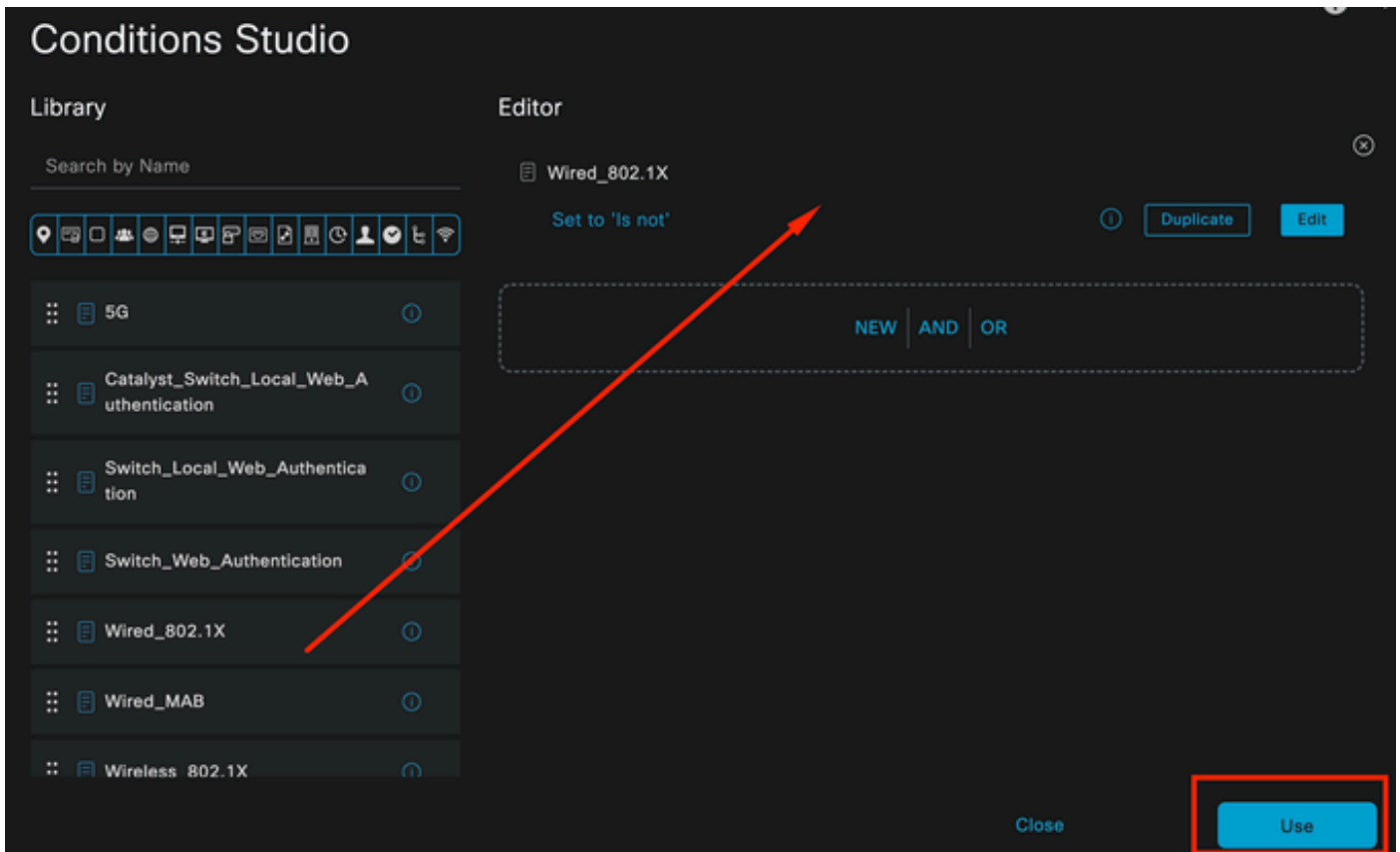


Note: If the add or plus icon is not visible, the gear icon of any policy set can be clicked, and then select **Insert new row above**.



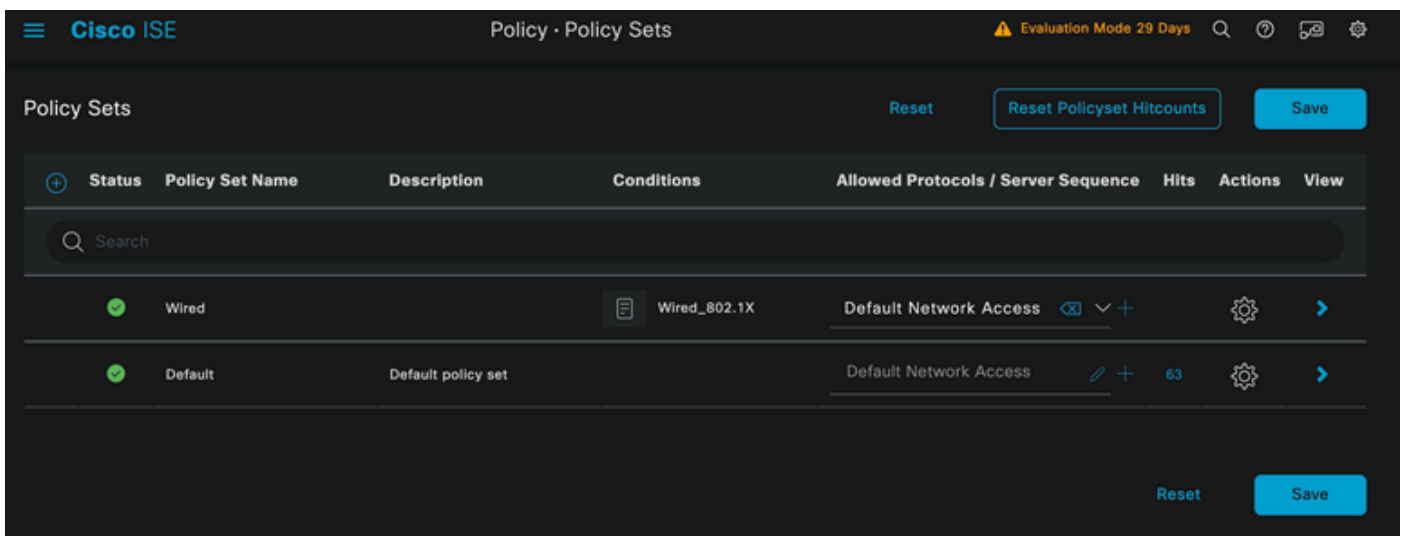
Gear Icon Options

The condition used is **Wired 8021x**. Drag it and then click **Use**.



Authentication Policy Condition Studio

Select **Default Network Access** in the **Allowed Protocols** section.



Policy Sets General View

Click **Save**.

2.d. Configure the Authentication and Authorization Policies.

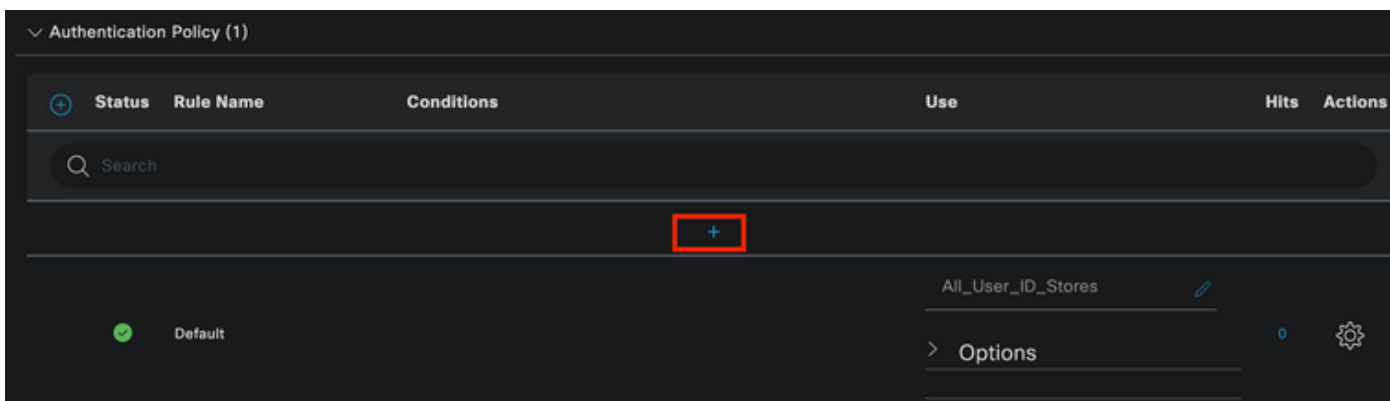
Click the > icon.



Wired Policy Set

Expand the **Authentication Policy** section.

Click on the + icon.



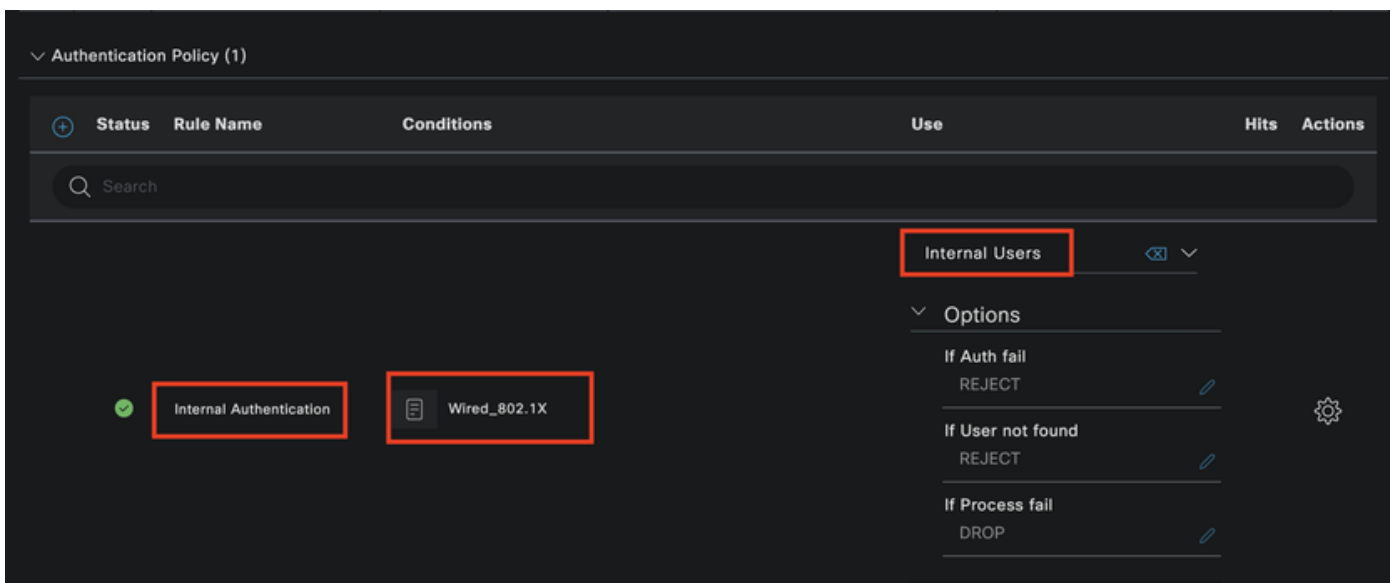
Authentication Policy

Assign a name to the **Authentication Policy**. **Internal Authentication** is used in this example.

Click the + icon on the conditions column for this new **Authentication Policy**.

The pre-configured condition **Wired Dot1x** is used.

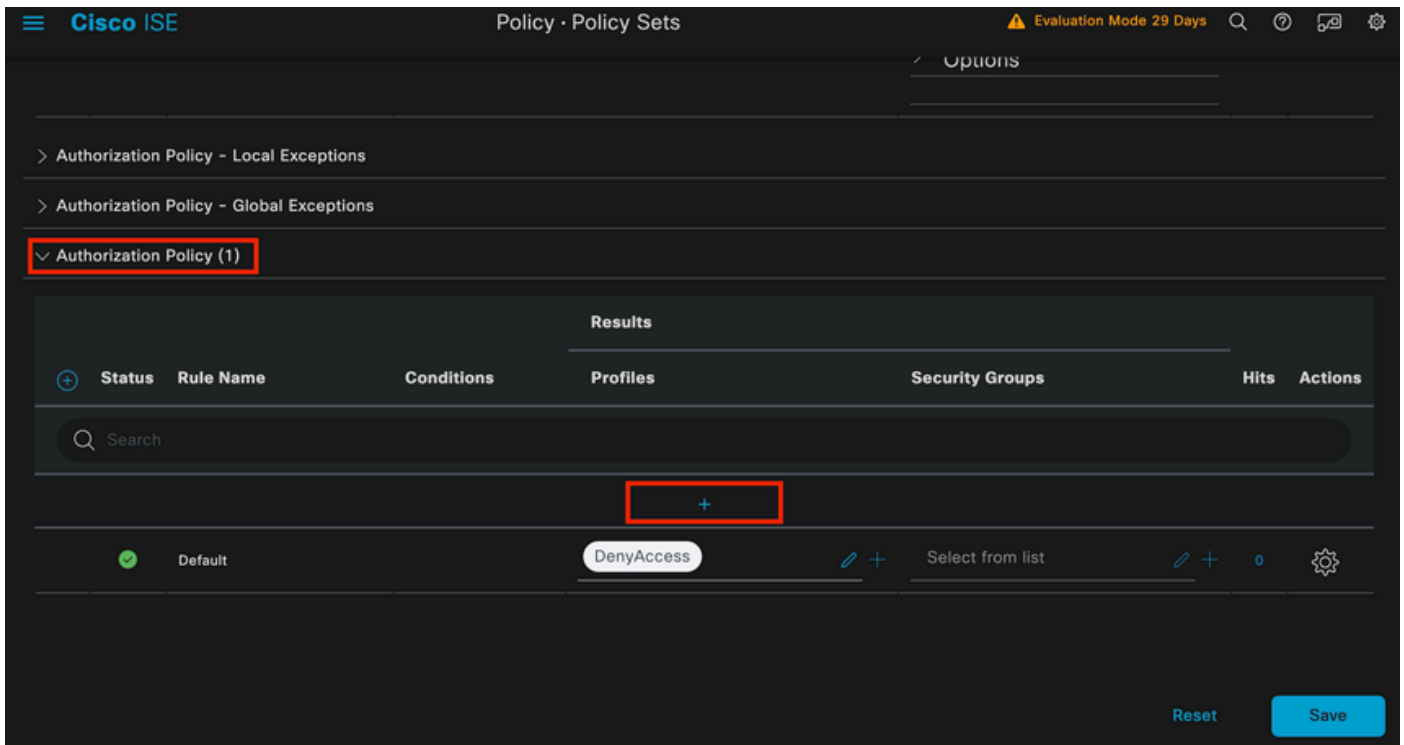
Finally, in the **Use** column select **Internal Users**.



Authentication Policy

Authorization Policy.

The **Authorization Policy** section is at the bottom of the page. Expand it and click the + icon.



Authorization Policy

Name the recently created **Authorization Policy**. In this configuration example the name **Internal ISE Users** is used.

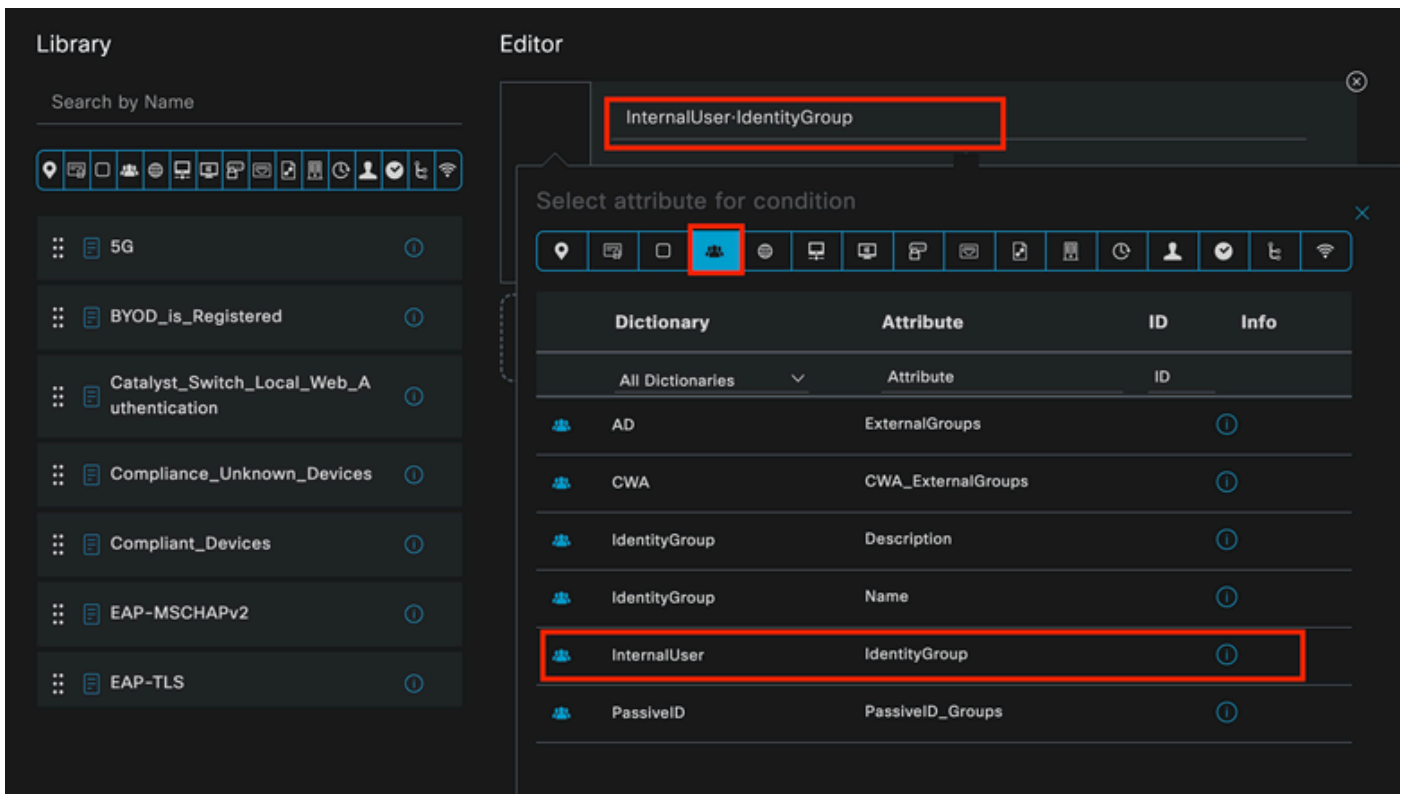
To create a condition for this **Authorization Policy**, click the + icon in the **Conditions** column.

The group **IseUsers** is used.

Click the **Attribute** section.

Select the **IdentityGroup** icon.

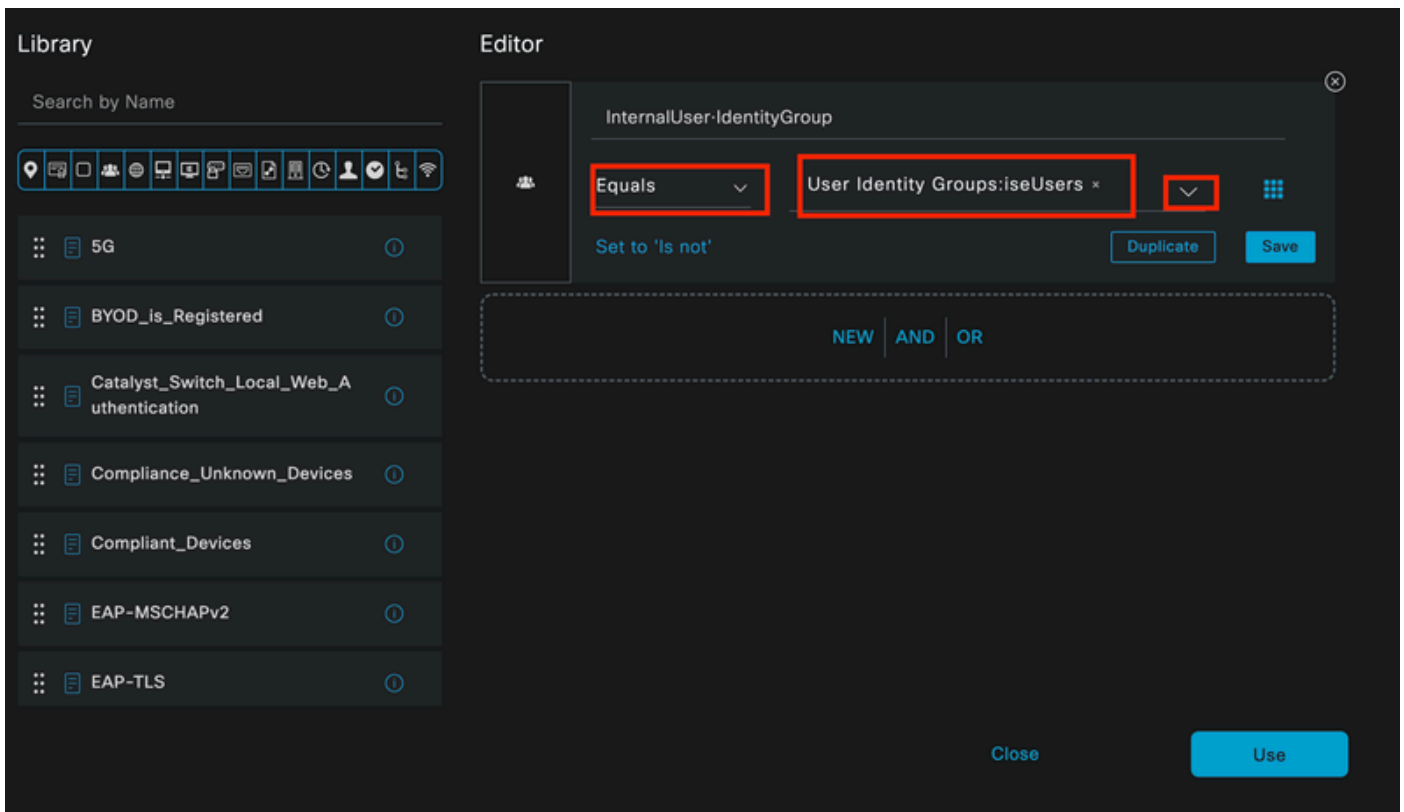
From the dictionary select the **InternalUser** dictionary that comes with the **IdentityGroup** attribute.



Condition Creation

Select the **Equals** operator.

From **User Identity Groups**, select the group **IseUsers**.

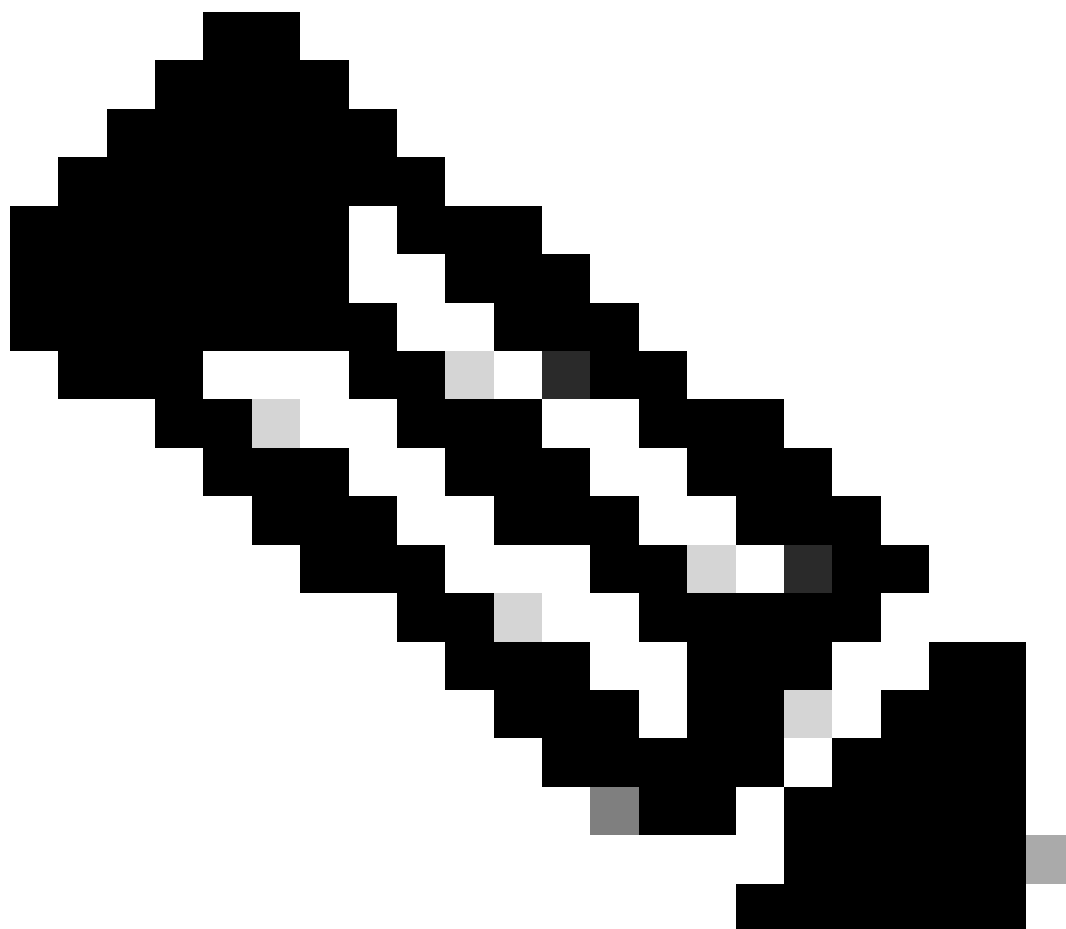


Condition Creation

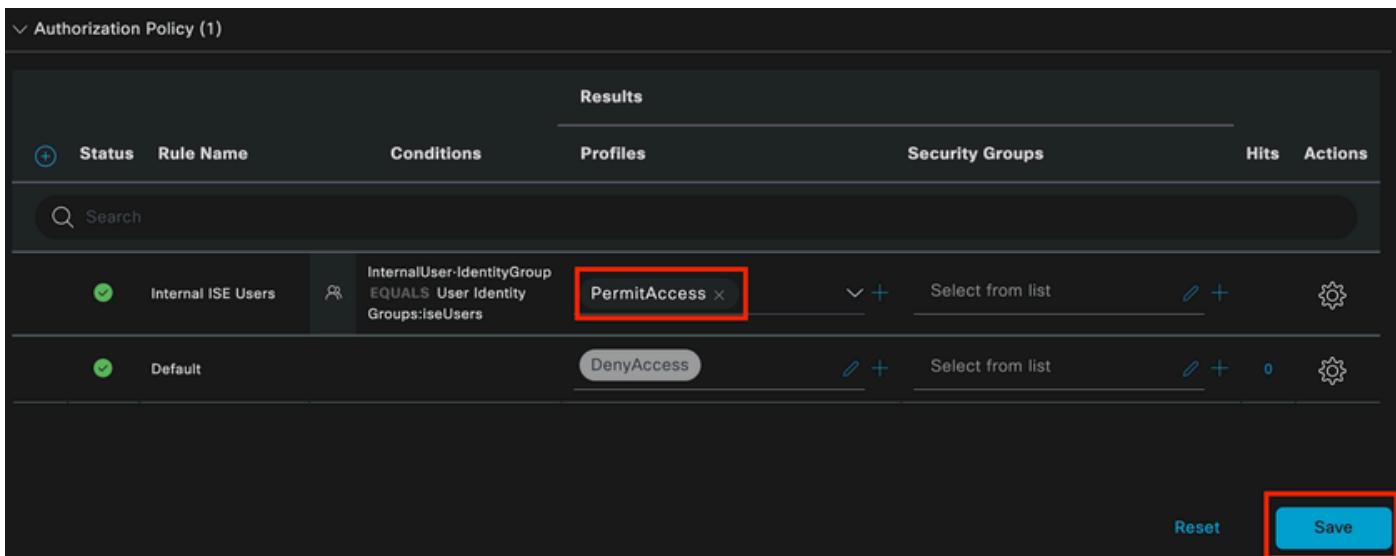
Click **Use**.

Add the **Result** Authorization Profile.

The pre-configured profile **Permit Access** is used.



Note: Please notice that the Authentications coming to ISE hitting this Wired Dot1x Policy set that are not part of the Users Identity Group ISEUsers, hit the default **Authorization Policy**, which has the result **DenyAccess**.



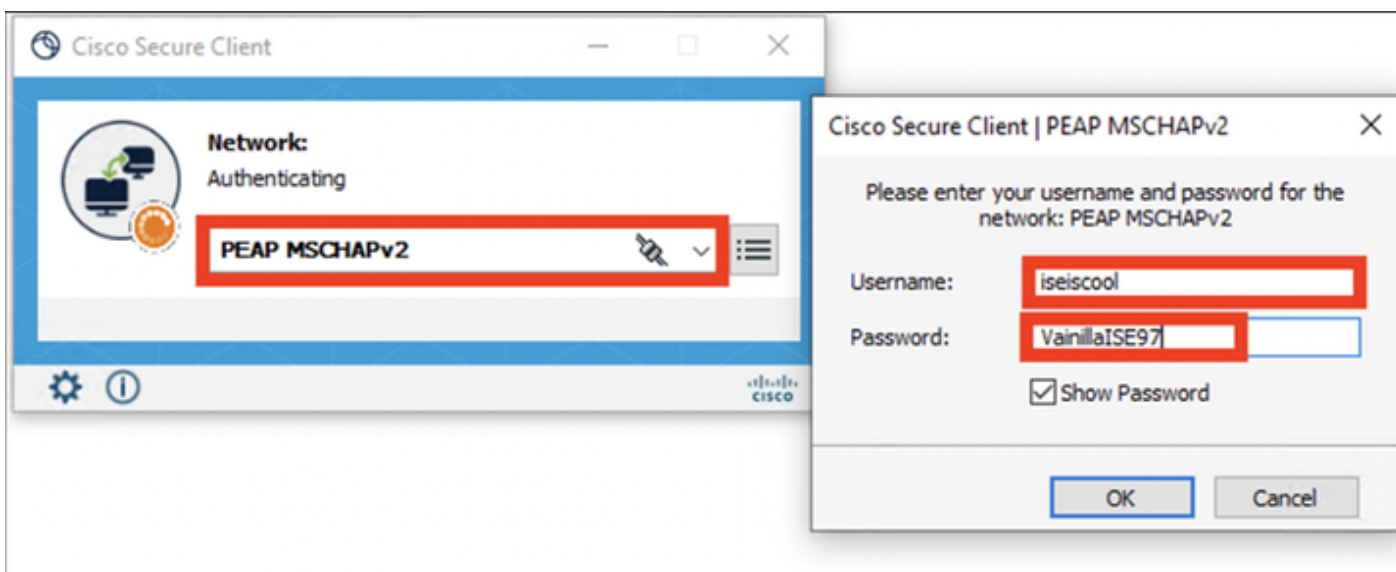
Authorization Policy

Click **Save**.

Verify

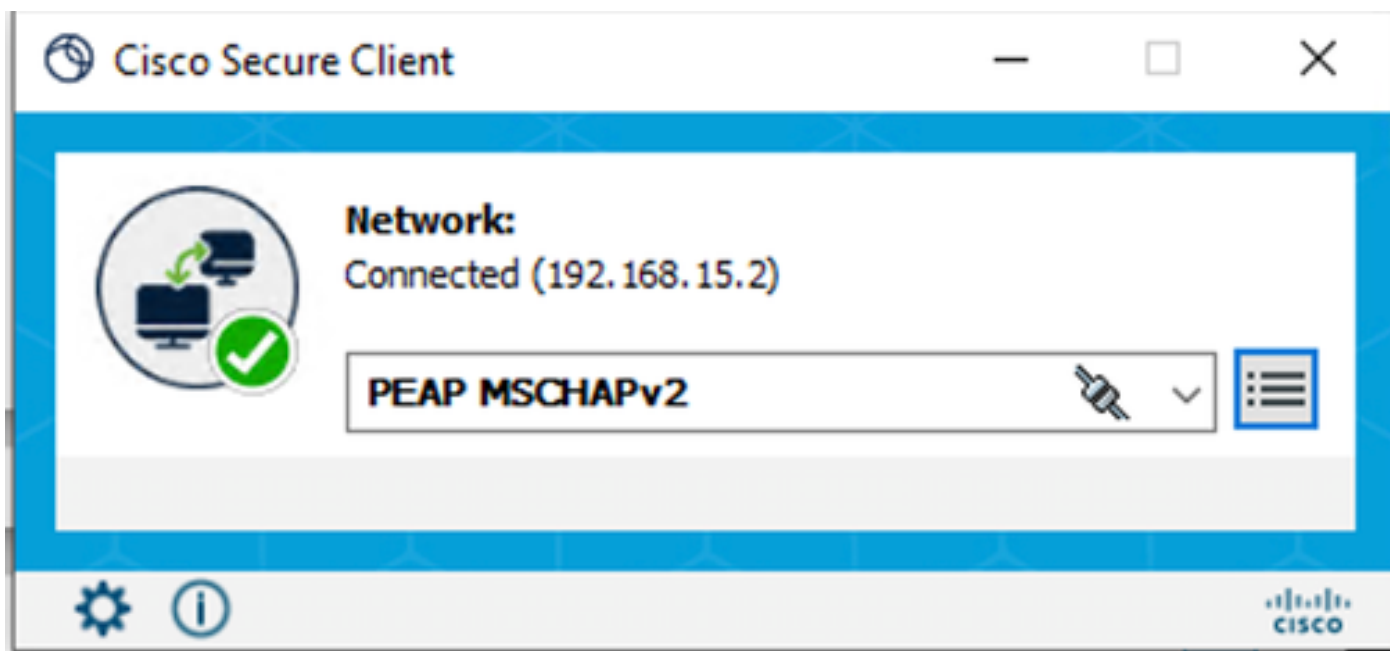
Once the configuration is finished Secure Client prompts for the credentials, and it specifies the usage of **PEAP MSCHAPv2** profile.

The credentials previously created are entered.



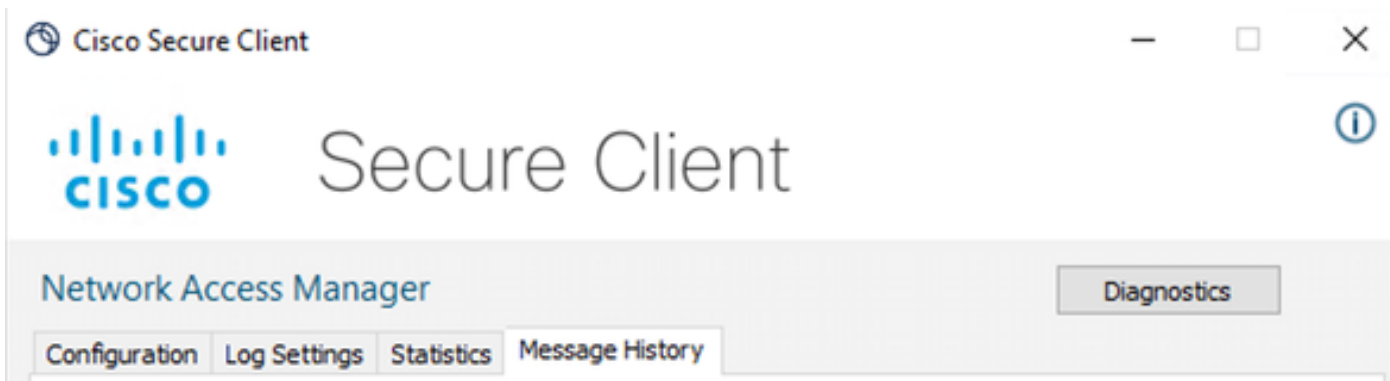
Secure Client NAM

If the endpoint authenticates correctly, NAM displays that it is connected.



Secure Client NAM

By clicking the information icon and navigating to the **Message History** section, the details of every step that NAM did are displayed.



Secure Client Message History

```
7:06:01 PM PEAP MSCHAPv2 : Authenticating
7:06:21 PM PEAP MSCHAPv2 : Acquiring IP Address
7:06:21 PM PEAP MSCHAPv2 : Connected
```

Secure Client Message History

From ISE navigate to **Operations > Radius LiveLogs** to see the details of the authentication. As seen in the next image the username that was used is displayed.

Also other details like:

- Timestamp.
- Mac address.
- Policy Set used.
- Authentication Policy.
- Authorization policy.
- Other relevant information.

The screenshot shows the Cisco ISE Operations - RADIUS interface. At the top, there are navigation tabs for 'Live Logs' and 'Live Sessions'. Below this, a summary section displays five metrics: Misconfigured Supplicants (0), Misconfigured Network Devices (0), RADIUS Drops (25), Client Stopped Responding (0), and Repeat Counter (0). To the right of these metrics are controls for 'Refresh' (set to Never), 'Show' (set to Latest 20 records), and 'Visible' (set to Last 5 minutes). Below the summary is a table of log entries. The table has columns for Time, Status, Details, Repea..., Identity, Endpoint ID, Endpoint..., Authentication Policy, Authorization Policy, Authoriz..., IP Address, and Network De... Two entries are visible, both showing successful authentication for identity 'isetscool'.

| Time | Status | Details | Repea... | Identity | Endpoint ID | Endpoint... | Authentication Policy | Authorization Policy | Authoriz... | IP Address | Network De... |
|----------------------------|--------------------------------------|---------|----------|-----------|--------------------|-------------|----------------------------------|-----------------------------|--------------|------------|---------------|
| Apr 23, 2024 06:38:07.0... | ● | | 0 | isetscool | 8C:16:45:00:F4:... | Unknown | Wired >> Internal Authentication | Wired >> Internal ISE Users | PermitAcc... | | |
| Apr 23, 2024 06:38:06.8... | ■ | | | isetscool | 8C:16:45:00:F4:... | Unknown | Wired >> Internal Authentication | Wired >> Internal ISE Users | PermitAcc... | | ISR1100 |

Last Updated: Tue Apr 23 2024 13:02:14 GMT-0600 (Central Standard Time) Records Shown: 2

ISE RADIUS Live Logs

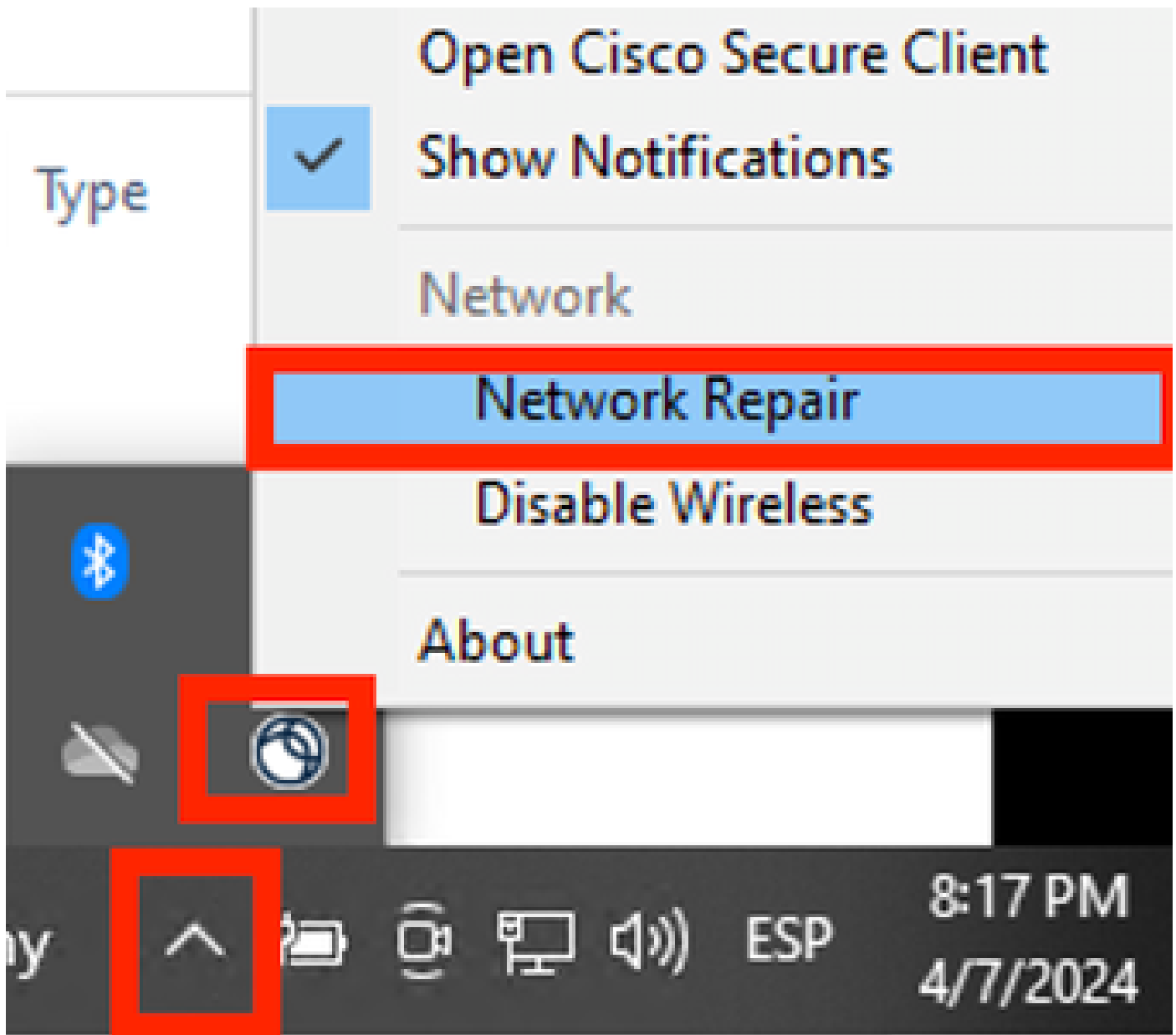
Since you can see it hits the correct policies, and the result is a successful authentication status it is conclude that the configuration is correct.

Troubleshoot

Problem: The NAM profile is not used by Secure Client.

If the new profile that was created in the profile editor is not used by NAM, use the **Network Repair** option for Secure Client.

You can find this option by navigating to the **Windows Bar > Clicking the circumflex icon > Right-Click Secure Client Icon > Click Network Repair**.

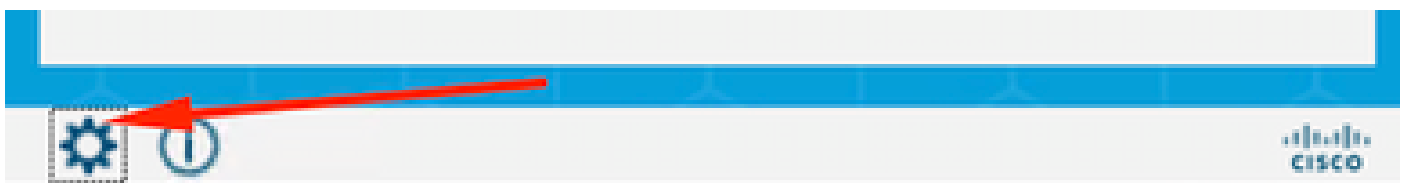


Network Repair Section

Problem 2: Logs need to be collected for further analysis.

1. Enable NAM extended logging

Open NAM, and click the gear icon.



NAM Interface

Navigate to the **Log Settings** tab. Check the **Enable Extended Logging** checkbox.

Set the **Packet Capture File Size** to 100 MB.



Network Access Manager Diagnostics

Configuration | Log Settings | Statistics | Message History

Use extended logging to collect additional information about product operations.

Enable Extended Logging

IHV:

Filter Driver:

Credential Provider

Packet Capture

Maximum Packet Capture File Size (MB):

Secure Client NAM Log Settings

2. Reproduce the issue.

Once extended logging is enabled reproduce the issue multiple times to ensure the logs are generated and the traffic is captured.

3. Collect Secure Client DART bundle.

From Windows, navigate to the search bar and type, **Cisco Secure Client Diagnostics and Reporting Tool**.



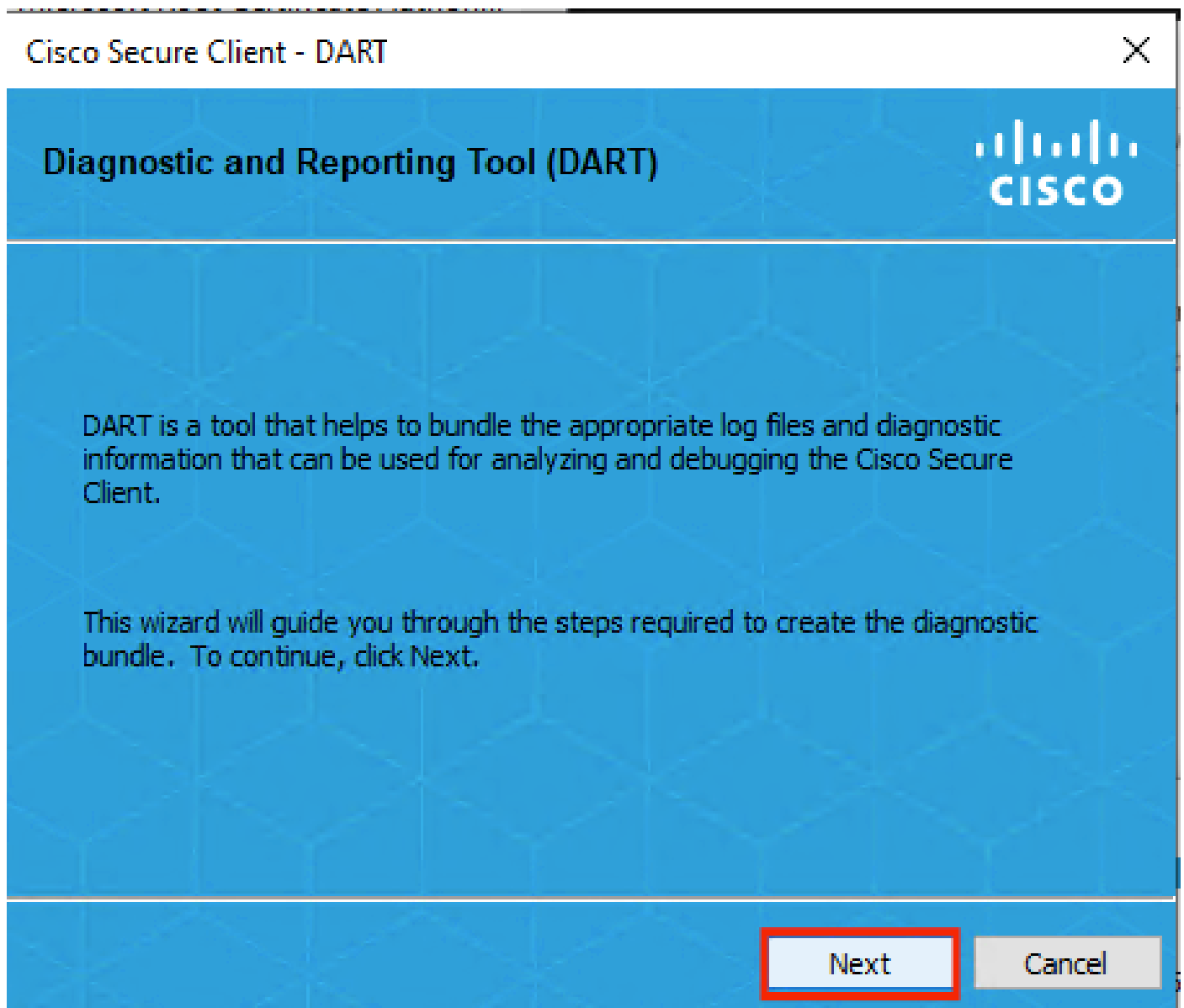
Cisco Secure Client Diagnostics and Reporting Tool

App

DART Module

During the installation process, you also installed this module. It is a tool that helps during the troubleshooting process by collecting logs and relevant dot1x session information.

Click **Next** in the first window.



DART Module

Once again click **Next**, so the log bundle can be saved on the desktop.



Bundle Creation Option

Select "Default" to include the typical log files and diagnostic information in the bundle. Select "Custom" to choose the list of log files and diagnostic information to be included in the bundle.

Default - Bundle will be saved to Desktop

Custom



DART requires administrative privileges to clear Cisco Secure Client logs.

Clear All Logs

Back

Next

Cancel

DART Module

If necessary check the checkbox **Enable Bundle Encryption**.



Bundle Encryption Option



Enable Bundle Encryption

Mask Password

Encryption Password

Confirm Password

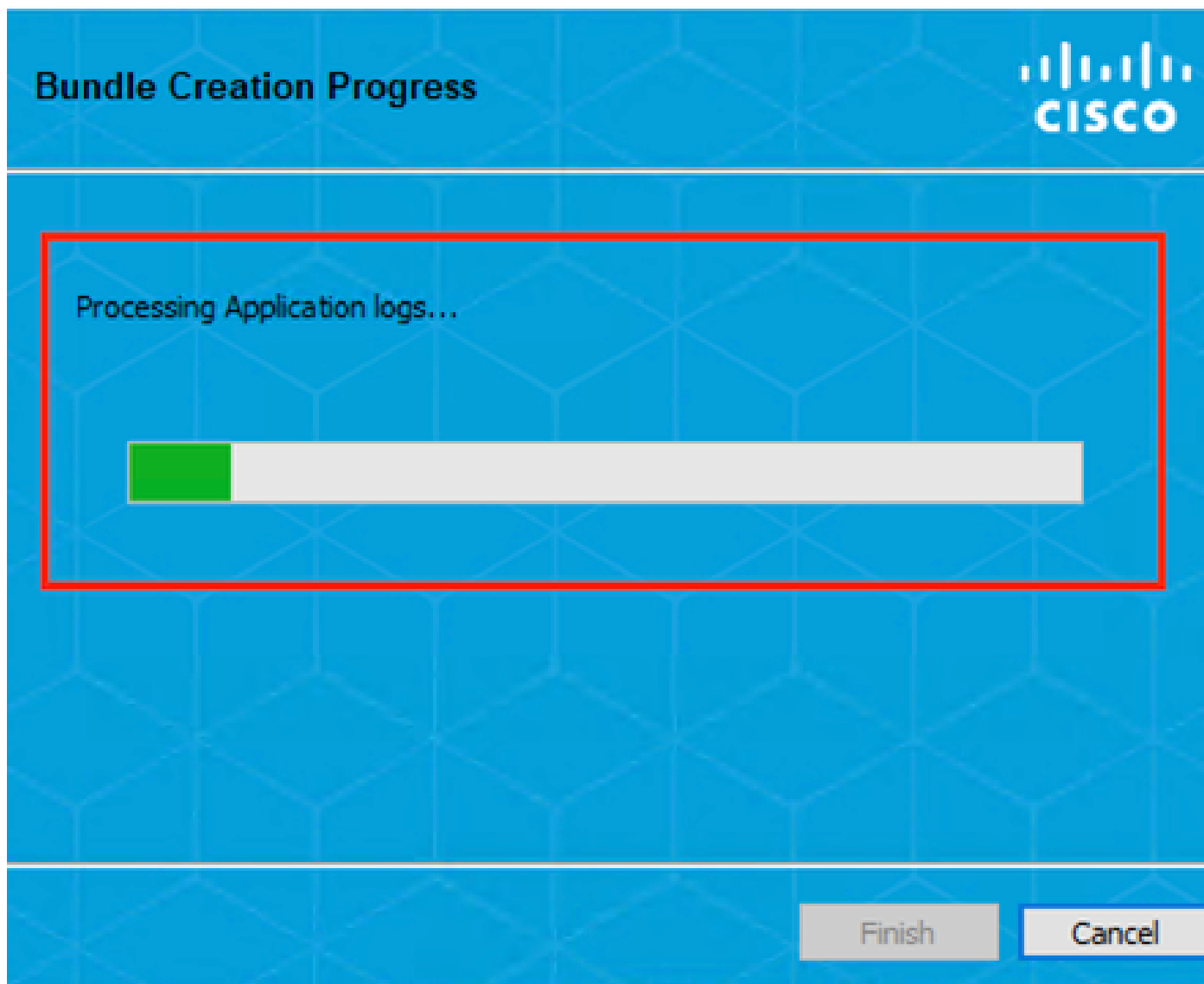
Back

Next

Cancel

DART Module

DART log collection starts.



DART Log Collection

It can take 10 minutes or more until the process finishes.

Bundle Creation Result




The bundle was created successfully in C:\Users\LAB5\Desktop\DARTBundle_0423_1538.zip.

[Email Bundle](#)[Finish](#)

DART Bundle Creation Result

The **DART** result file can be found in the desktop directory.

| Name | Date modified | Type |
|--|-------------------|----------------------------|
|  DARTBundle_0423_1538 | 4/24/2024 1:14 PM | Compressed (zipped) Folder |

DART Result File

Related Information

- [Cisco Technical Support & Downloads](#)