Create Windows Server Certificate Template for Catalyst Center

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Introduction

This document describes the steps to create a certificate template on a Windows Server running the Certificate Authority (CA) tool.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- Cisco Catalyst Center
- A Windows Server with the Certification Authority (CA) role installed and configured
- Administrator privileges on the Windows Server
- Access to the Certification Authority Management Console
- Basic knowledge of certificate templates and Certificate Signing Requests (CSR)

Components Used

The information in this document is based on Microsoft Windows Server 2022 Standard.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Background Information

This custom template solves the issue where the default CA templates remove the Client Authentication from Extended Key Usages. The custom template is able to sign the Certificate Signing Request (CSR) generated by Catalyst Center.

Configure

Steps to review and configure Certificate Templates on Windows Server with the Certification Authority (CA).

- 1. Log in to the **Windows Server** hosting the CA using Remote Desktop.
- 2. Open a **command prompt** (CMD) or **powerShell** session.
- 3. Launch the **certificate authority** and **certificate template** consoles by running:

certsrv.msc
certtmpl.msc

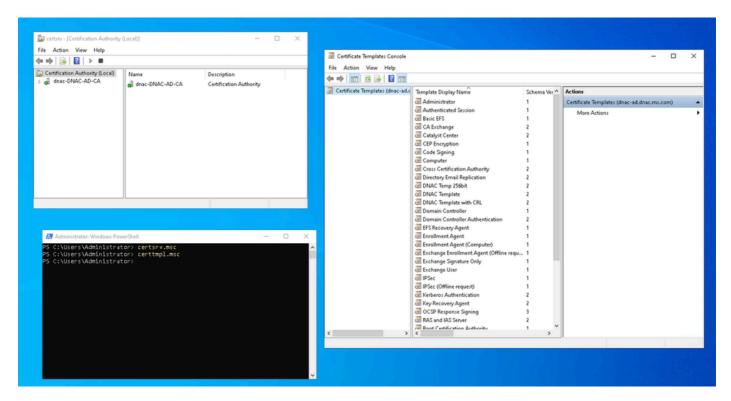
```
Administrator: Windows PowerShell — — X

PS C:\Users\Administrator> certsrv.msc

PS C:\Users\Administrator> certtmpl.msc

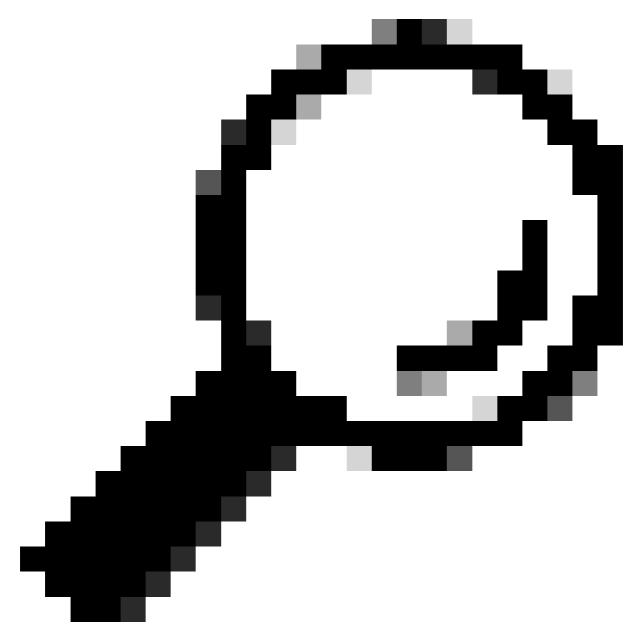
PS C:\Users\Administrator> _
```

Administration Powershell Commands



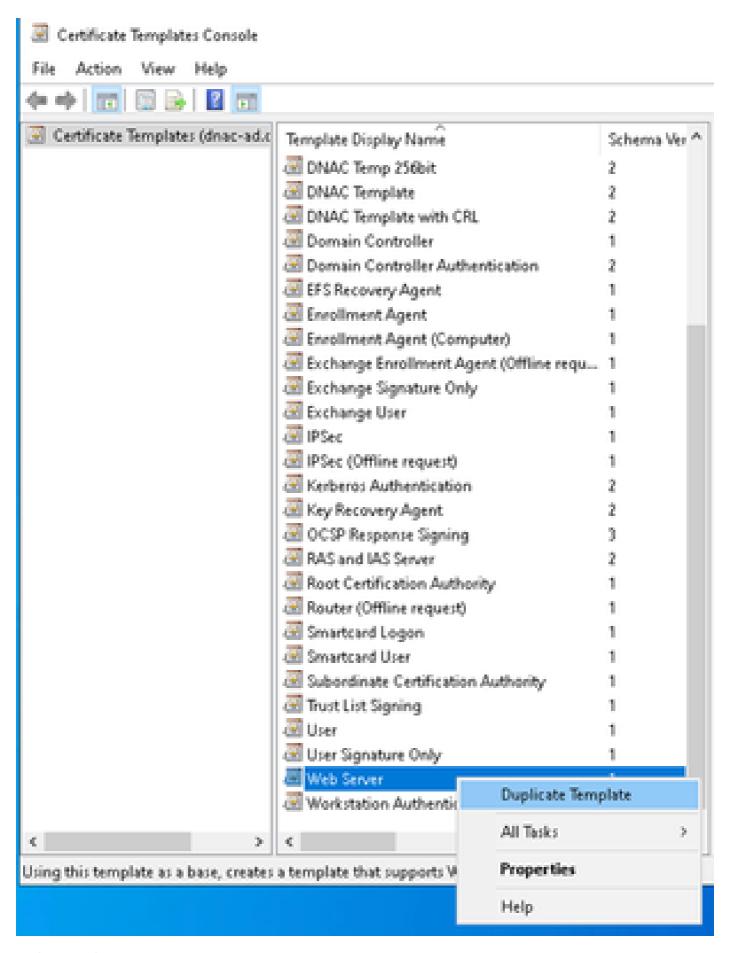
Windows Server Example

4. In the Certificate Template Console, locate the **template** to be cloned to create a new customizable template.



Tip: Use the Web Server template since it already includes all the required parameters for the Catalyst Center certificate.

• Example: right-click the **web server**and select **duplicate template**.



Duplicate Template

5. A new template is open, modify it with the **required characteristics**.



These settings may not prevent earlier operating systems from using this template.

OK.

Cancel

Apply

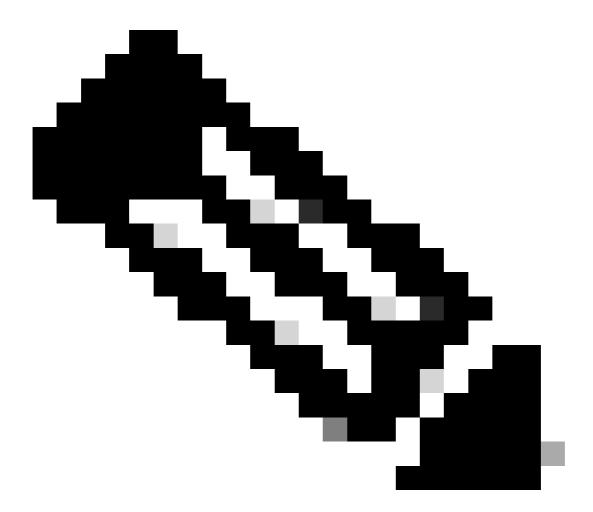
Help

- 6. Modify the new template as follows:
- 6.1 General Tab.
 - Enter a template name (for example, Catalyst Center Template).
 Define the validity period (default: 2 years).

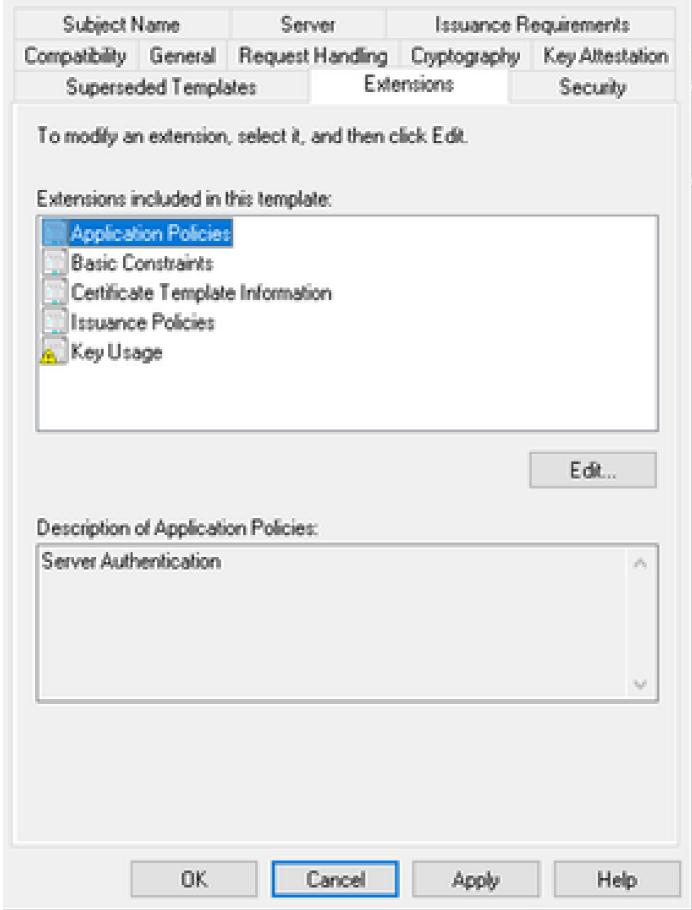


6.2 Extensions Tab.

• Navigate to application policies and click edit.



Note: In this tab, confirm that the template includes the mandatory Key Usage extensions required by the Catalyst Center certificate, such as keyEncipherment and digitalSignature. These are already present in the default Web Server template used as the base.



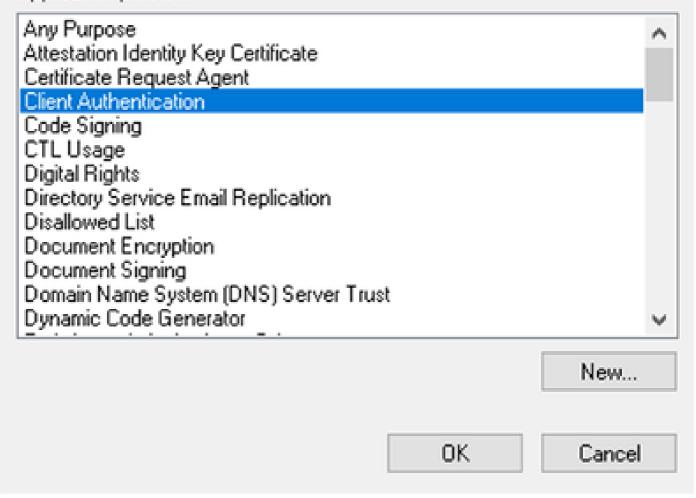
• Click add, locate client authentication, and click ok to include it.

Edit Application Policies Extension An application policy defines how a certificate can be used. Application policies: Server Authentication Add... Edit... Remove Make this extension critical Cancel OK.

×

An application policy (called enhanced key usage in Windows 2000) defines how a certificate can be used. Select the application policy required for valid signatures of certificates issued by this template.

Application policies:



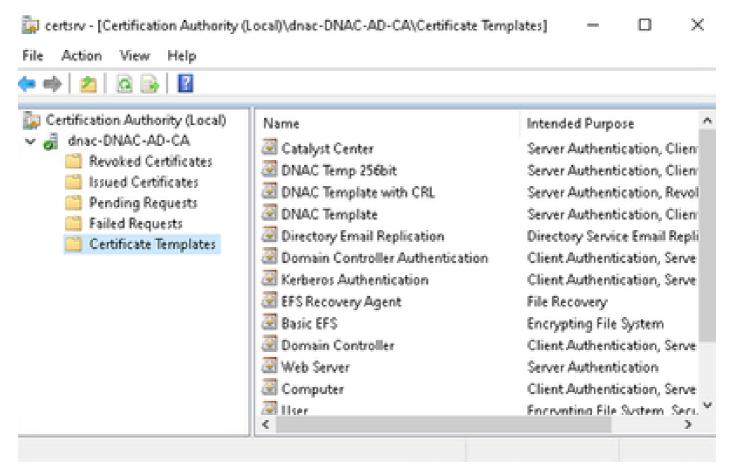
Add Application Policy

• Confirm the template shows Client Authentication along with the default usages.

OK.

Cancel

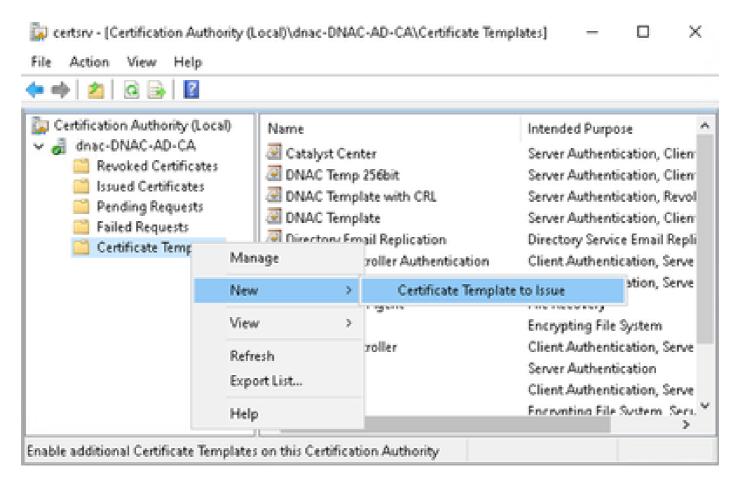
- 7. Click **apply** and then **ok**.
- 8. In the Certificate Authority console, expand the **CA tree** and select the **certificate templates** folder.



CA Tree Certificate Templates

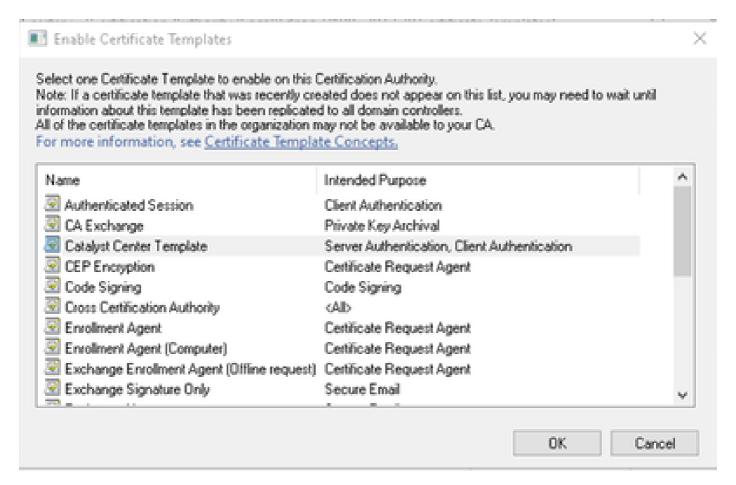
9. Right-click the **certificate templates** folder and select:

New > Certificate Template to Issue.



New Certificate Template to Issue

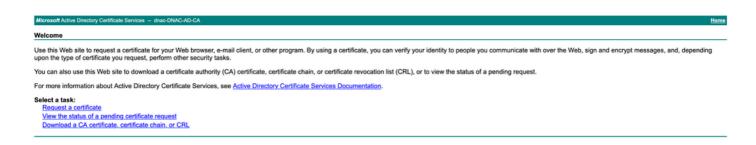
10. In the new window, select the **newly created template** (for example, Catalyst Center Template) and click **ok**.



Catalyst Center Template

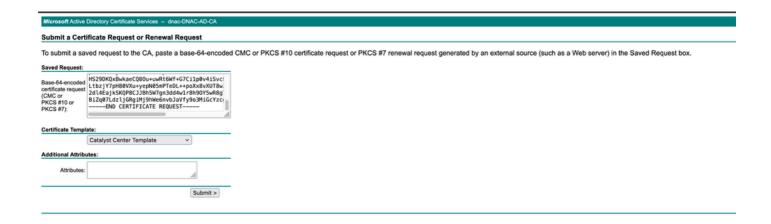
- 11. The template now appears under the Certificate Templates list in the CA.
- 12. Open a **browser** and navigate to:

http://localhost/certsrv/



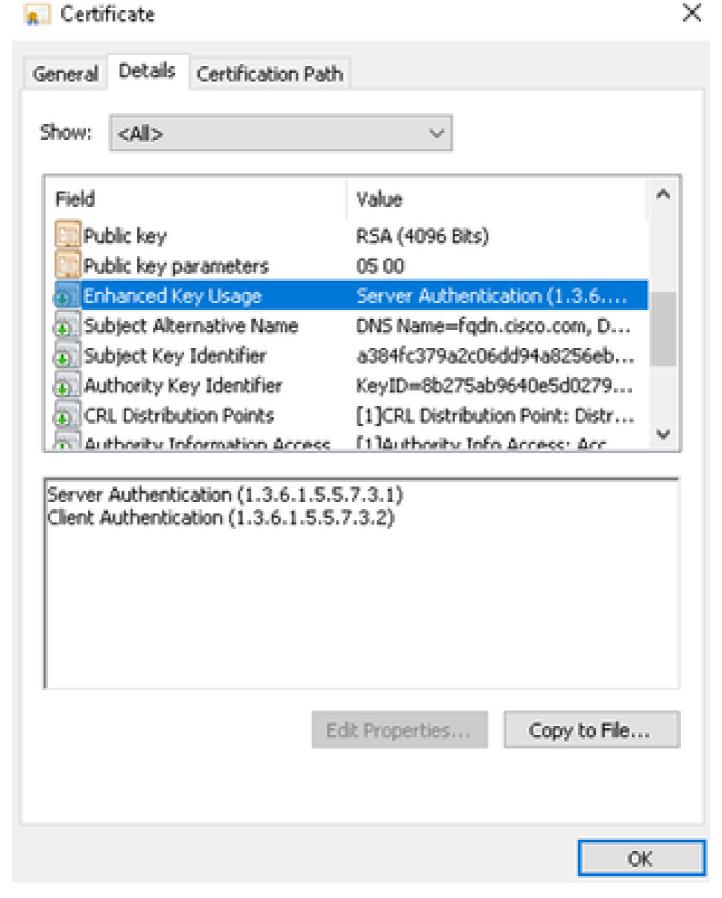
Log In Page http://localhost/certsrv/

- 13. Select **request a certificate**, then **advanced certificate request**, to verify that the new template is available.
- 14. On this page, submit the **CSR** and select the **newly created template** to generate the signed certificate.



Request a Certificate

13. The certificate is generated with the correct extensions, as shown in the example.



Certificate Example

Troubleshoot

If you encounter errors while signing the CSR, review the Windows Server logs for more details:

Error:

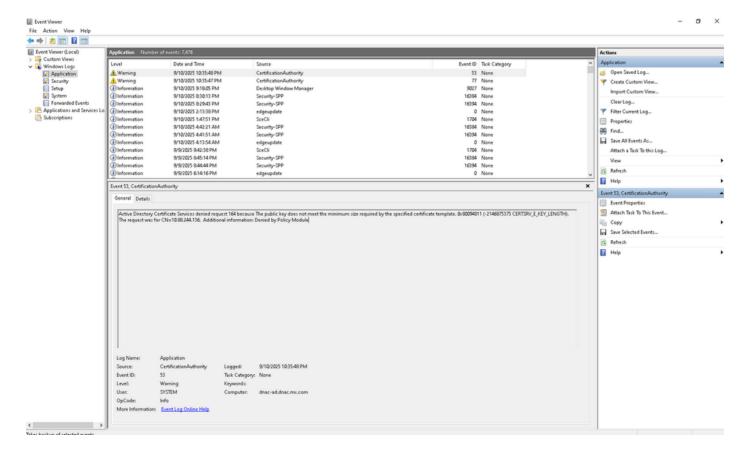


Troubleshoot Error

1. Open the **event viewer** by running:

eventvwr.msc

- 2. Navigate to **Event Viewer > Windows Logs > Application**.
 - 3. Filter or search for events where:
 - 1. Source = CertificationAuthority
 - 2. Event ID = 53, 54, 55, or similar (these indicate that a request was issued, denied, or is pending).
 - 3. The event message contains details about the reason for denial (if applicable).
- 4. Use the Find option (right-click on **Application > Find...**) and search by:
 - certsrv
 - Request ID (if known, for example, 164)



Troubleshoot Windows Server Logs