

Time Data Seen in a CIS REST Service Is Offset by X Hours

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Introduction

This document describes time zone issues for a Cisco Information Server (CIS) Representational State Transfer (REST) response.

Problem

The results of a CIS procedure/view are correct when tested in Studio. However, when published as a CIS REST service the REST client sees the time data offset by X hours, dependent upon the server's local time zone.

Solution

Toggle the "TimeZone Base On GMT" setting (found in Studio's server config user interface) in order to see if that corrects the time data. By default, the server is set to use a timestamp based on the Greenwich Mean Time (GMT) time zone.