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Introduction

This document describes the uses of MS Excel as an Open Database Connectivity (ODBC) Cisco Information Server (

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Problem

Excel client times out after 60 seconds

While a long running query is executed from an Excel client tool, Excel shows: The request timed out after 60 seconds.

Solution

By default, ODBC client timeouts are set to infinite, whether on the CIS server or from an individual DSN. Sixty seconds also happens to be the default execution timeout for excel that might limit your usage.

You can alter this setting for each excel client, by editing this default setting in the windows registry for each client host.

Increase the value for QueryTimeout, then rerun your query from Excel, as shown in this image.