

Contents

[Introduction](#)

[Prerequisites](#)

[Requirements](#)

[Components Used](#)

[Problem: Server won't uninstall due to presence of Cluster install.](#)

[Solution](#)

Introduction

This document describes a scenario where Cisco Information Server (Data Virtualization software) is uninstalled.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Problem: Server won't uninstall due to presence of Cluster install.

Normally the Cluster component needs to be removed first before the server can be uninstalled. In some cases, there may be unresolvable issues which blocks the uninstall process of the Cluster component..

Solution

Since the entire server install is to be uninstalled and removed completely, it requires to unblock the Cluster from halting the uninstall of the server. In order to do that, this file has to be deleted:
`<installation home>/install/cscluster.txt`

As it acts as a cookie which tells the server that the Cluster component is present.

If you delete it, then the uninstall of the server can proceed and also remove the Cluster in the process.

It is also recommend that you manually delete the apps/cluster directory too before the uninstall runs in order to keep the uninstall process safe from accidentally ignoring this directory.