



Revolutionize your Everyday IT Tasks with the Cisco AI Assistant



What if you could get real-time answers and automate routine tasks right inside the dashboard? Cisco AI Assistant empowers you to manage networks with simplicity and speed.

Benefits

- **Automate network tasks instantly:** Simplify your daily IT tasks with Cisco Workflows and the AI Assistant. Utilize natural language prompts and pre-trained network configuration models to automatically execute an assortment of common network actions.
- **Accelerate troubleshooting:** Resolve issues faster with natural language prompts right in the AI Assistant, providing instant documentation summarization and step-by-step guidance to addressing root causes.
- **Gain real-time network insights:** Ask about your network's health, performance, or user activity and receive immediate, actionable analytics—powered by the AI Assistant's intelligent monitoring capabilities.

Overview

Managing the networks of today can be increasingly complex, with IT teams facing constant demands for faster troubleshooting, better performing networks, and actionable insights. Monotonous, manual tasks and information overload can slow response times and divert attention from strategic initiatives aimed at keeping networks running smoothly.

The Cisco AI Assistant is designed to simplify network management by delivering real-time answers, recommendations, and expedited IT workflows directly within the Meraki dashboard. With natural language queries and intelligent guidance, your IT teams can quickly resolve issues, optimize performance, and spend more time on high-value strategic projects. The result is streamlined operations, improved IT productivity, and greater confidence in your network.

Rising IT complexity and resource constraints

Today's IT environments are more complex than ever, driven by hybrid work, cloud adoption, and the rapid growth of connected devices. Many organizations are facing resource shortages and a growing IT skills gap, making it near impossible to keep pace with increasing workloads and rising expectations.

Pressure for faster, smarter operations

IT teams are under pressure to deliver seamless connectivity and minimal downtime. Manual troubleshooting and configuration are no longer sufficient and organizations need automated, intelligent solutions to quickly surface insights and resolve issues.

Turning challenges into opportunity with AI

These trends present a unique opportunity: by leveraging an AgenticOps framework, organizations can automate an assortment of routine tasks, proactively detect issues, and access expert-level guidance instantly. Agentic AI enables IT teams to operate more efficiently, reduce human error, and focus on driving higher quality networks and more business value.

How it works

Seamless integration with the Meraki dashboard

Cisco AI Assistant is natively embedded in the Meraki dashboard, ensuring an intuitive user experience. There's no need for separate installations or complex configuration—users access the assistant directly from the dashboard interface, where it's instantly available to assist with a wide range of network management tasks.

Conversational, natural language interface

The core of Cisco AI Assistant is its conversational interface, enabling users to interact with their network environment using simple, natural language prompts. Users can simply type their questions and receive immediate, relevant responses to an assortment of networking use cases.

Key capabilities

- **Expedited troubleshooting** with step-by-step guidance, expedited task completion, and instant access to relevant documentation
- **Real-time insights** on device health, performance analytics, and user activity
- **Automated configuration** for common network changes and routine tasks

Security and privacy built in

Cisco AI Assistant is designed with enterprise-grade security and privacy in mind. All interactions are encrypted, and no personally identifiable information is stored. The assistant adheres to Cisco's rigorous data-protection standards, ensuring that customers' information and operations remain secure and safe.

Continuous improvement and expansion

As the AI Assistant evolves, Cisco regularly adds new improvements and features, expanding its knowledge base for emerging IT needs. Users benefit from ongoing updates without additional effort, ensuring that the Cisco AI Assistant remains a cutting-edge tool for modern network management.



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Industries

Healthcare	• Rapid troubleshooting for connectivity in clinics and remote sites • Automated alerts for critical device health • Streamlined onboarding of new medical devices
Education	• Simplified classroom network setup • Quick response to student and faculty connectivity issues • Usage analytics for optimizing Wi-Fi coverage
Retail	• Fast resolution of POS connectivity issues • Real-time monitoring of store network health • Automated policy updates for seasonal promotions
Hospitality	• Guest Wi-Fi onboarding and troubleshooting • Proactive detection of bandwidth bottlenecks • Guidance on secure network segmentation
Manufacturing	• Automated diagnostics for factory floor devices • Real-time alerts for network anomalies • Best practices for securing IoT endpoints
Any	• Natural language queries for network status • Automated workflows for routine changes • Proactive recommendations to improve security and performance

“Cisco AI Assistant is natively embedded in the Meraki dashboard, ensuring a consistent and intuitive user experience.”

“By leveraging agentic AI, organizations can automate routine tasks, quickly detect issues, and access expert guidance instantly. This shift enables IT teams to operate more efficiently, reduce human error, and focus on strategic initiatives that drive business value.”

The Cisco Advantage

Cisco uniquely combines deep networking heritage with advanced AI capabilities. Only Cisco utilizes the Deep Network Model, built on decades of global networking experience, to power the AI Assistant’s unique ability to deliver context-aware insights and automation within the Meraki dashboard. This industry-leading foundation enables Cisco to provide more accurate recommendations, faster issue resolution, and smarter network management than competing vendors—helping organizations stay ahead in a rapidly evolving IT landscape.

For more information

Learn more about how the Cisco AI Assistant can transform your IT management experience.

Is your organization optimizing network performance and IT efficiency with AI? Revolutionize the day-to-day network management workflow with Cisco AI Assistant. Visit our Cisco AI Assistant webpage (<https://www.cisco.com/site/us/en/solutions/artificial-intelligence/ai-assistant/index.html>) and try out the Cisco AI Assistant in the Meraki dashboard today: (<https://account.meraki.com/login>).