

Cisco Cloud Control

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Overview

Specialized products give networking, security, compute, observability, and collaboration teams the capabilities they need. But operational issues rarely stay within one boundary. When an issue crosses products or teams, operators must piece together information, determine what is affected, and coordinate the right expertise before they can respond.

Cisco Cloud Control connects that work. It brings the Cisco estate into one operational environment and adds relevant information from supported third-party integrations. Teams gain a more consistent view of their environment while continuing to use the specialized capabilities and controls within each product.

This connected foundation makes AgenticOps practical, enabling operators and AI agents to work together to run IT. Teams can manage the environment more consistently, resolve complex issues together, and adapt operations as their needs change. Identity, permissions, policy, and operator oversight keep this work governed and important actions under human control.

Benefits

- Move across supported Cisco products with one identity and a consistent experience
- See your Cisco assets and topology in one unified view
- Cut through alert noise and focus on the issues with the greatest potential impact
- Resolve cross-domain issues faster by bringing teams and AI agents together
- Adapt operations with custom apps, agents, and integrations

What it does

Manage your Cisco environment consistently

Start with a connected view of your Cisco environment. One identity gives teams consistent access across supported Cisco products. A unified inventory shows what assets they have, while topology shows how those assets connect.

When issues arise, Actions aggregates and correlates related alerts so teams can see which problems are connected, understand what may be affected, and focus on what needs attention first. AI Assistant then helps an individual operator investigate the issue, decide what to do next, and act within the current experience. If the issue requires broader expertise or cross-team coordination, the work can move into AI Canvas with its context intact.

Resolve cross-domain issues fast in AI Canvas

AI Canvas takes complex work beyond the individual operator. It gives operators and AI agents one shared place to investigate issues that cross products or teams. AI agents examine potential causes in parallel while operators review the evidence, assess the impact, and coordinate the response.

Evidence, decisions, and next steps stay with the issue as it escalates across teams or moves between shifts. Teams spend less time repeating work and more time moving the issue toward resolution. Operators remain in control of important decisions and actions.

Adapt the platform to your organization.

Beyond managing and resolving issues, organizations can shape Cisco Cloud Control around the way they operate. Cloud Control Studio helps teams turn their ideas and operational expertise into custom apps and agents that work with the systems they already use.

When teams do not need to build something themselves, Cloud Control Marketplace makes it easier to find and adopt available apps, agents, and integrations from Cisco and its ecosystem. Organizations can build what is unique, reuse what is already available, and expand their capabilities without starting from scratch.

Learn more

See how Cisco Cloud Control can help your teams understand the Cisco estate, focus on what matters, resolve complex issues, and adapt operations around organizational needs.

Cisco Cloud Control is now in General Availability for U.S. customers.

Learn more and sign up at <https://cisco.com/go/CloudControlSignup>.

Some products and features are still in development. Availability and timing are subject to change.

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