CISCO

The bridge to possible

Cisco Meraki Solution Attached Services

Expert guidance to help you adopt, deploy, and optimize your Meraki network and solutions

Outcomes

- Deliver business and resource prioritization to enable your digital strategy objectives.

- Increase ROI of your underlying network implementation and strategic agent placements.

- Simplify IT management with guidance to help you use the cloud-managed Meraki portfolio.

- Identify gaps through access to ongoing assessments of your processes, infrastructure, and security.

- Boost agility and unlock the business outcomes you want by leveraging a trusted team of experts.

The scope and scale of your network is expanding, and new apps, sites, and security risks are rapidly diversifying and fragmenting. To meet these challenges, you need to evolve your spaces, environments, and technologies with experiences that deliver more scalability and flexibility.

But how can you quickly adapt and maximize the value of your Cisco Meraki® technology investments to meet these challenges and accelerate business value? From onboarding and adopting your next technology transition to continually optimizing your operations, you need access to experts who can pivot quickly to help you speed transformation, drive continuous improvements, and tackle unexpected events.

Cisco® Meraki Solution Attached Services deliver the advisory and consulting capabilities needed to help you quickly harness the full potential of your Meraki solution. You get expert guidance to help design, plan, and implement your unique requirements and objectives. Our services help you minimize disruption by delivering:

- Adoption and Deployment Services to help with the installation of Meraki products and solutions, onboarding of the Meraki Dashboard, and initial configuration.

- Migration Advisory Services to assist you with planning and executing the migration of your campus infrastructure.

- Ongoing Support during the subscription period to help you identify issues, configure Meraki-specific features, and add in new features and any architecture expansion.

Adopt and implement a cloud-first solution

When you bundle Meraki Solution Attached Services as part of a Meraki subscription, our experts work with you to develop an end-to-end view of your campus infrastructure.

Service requirements

Cisco Solution Attached Services are intended to supplement your current support agreement for Cisco products. These services are only available when all products in your network are supported through a minimum of core services, which may include one or more of the following:

- Cisco Smart Net Total Care®/ SP Base
- Embedded Technical Service
- Software Support Services (SWSS)
- Solution Support
- Limited Lifetime Warranty
- Software Application Services
- Partner Support Service offering from within the Cisco Services Partner Program

Speed adoption, migration, and deployment

Our Meraki Solution Attached Services offer dedicated advisors who work with you to boost agility and unlock the business outcomes you want.

We can help you navigate evolving technology and digital transformations. Our advisory and implementation services prepare your business for emerging trends, address risks and compliance, and help you build an agile organization.

Our experts can assist with validation, migration, and integration of your new technologies. We can help you develop implementation plans and install, configure, and integrate new solutions or applications in your network.

Meraki Solution Attached Services include:

Discovery Workshop
- We bring together business and technical stakeholders to determine the issues that your current Meraki network and solutions need to address.

Planning and Design Support
- We evaluate proposed design, deployment model, and capacity and growth fulfillment to align technical requirements with proposed outcomes.

Migration Planning and Implementation Advisory Services
- We provide ongoing consulting and guidance related to migration and implementation activities, as well as ongoing readouts indicating how Cisco products and features are helping in achieving your technical and business objectives.

Project Manager
- We deliver successful project management leadership through skilled technical resources providing consistent network management practices.

Knowledge Transfer
- Our experts provide knowledge transfer on topics relevant to the Meraki and Cisco product technologies deployed in your netowrk.

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Why Cisco?

Our Meraki Solution Attached Services are backed by Cisco's proven approach and top talent pool with access to cutting-edge intellectual capital, tools, and best practices.

The Meraki platform is a proven cloud-managed platform that unifies the IT and IoT experience for millions of networks globally.

You gain access to leading expertise, powered by Cisco analytics, insights, and automation, to help you drive cloud-based wireless infrastructure initiatives, speed technology transitions, and solve complex problems.

Next steps

Do you have the right resources in place to power your business transformation? As your cloud-based wireless infrastructure needs evolve, you'll need to address ongoing technical, product, and change management requirements. Let Cisco support your solution and users, so your team can focus on more strategic priorities.

Achieve the Meraki outcomes you want. Speak with your local Cisco account representative and find out how Meraki Solution Attached Services can help you achieve your cloud-based infrastructure goals.