



End-of-Sale and End-of-Life Announcement for the Cisco Virtual HetNet Solution

EOL11955

Cisco announces the end-of-sale and end-of-life dates for the Cisco Virtual HetNet Solution. The last day to order the affected product(s) is January 24, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Virtual HetNet Solution

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 26, 2017
End-of-Sale Date: HW, App SW, License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 24, 2018
Last Ship Date: HW, App SW, License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 24, 2018
End of SW Maintenance Releases Date: HW, App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 24, 2019
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 24, 2019
End of New Service Attachment Date: HW, App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 24, 2019
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	April 21, 2020
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 21, 2022
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2021
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2023

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
VH-3G-CORE-10K	VHetNet 3G Core VNF SW for 10000 Enterprise Class APs
VH-3G-CORE-10K=	VHetNet 3G Core VNF SW for 10000 Enterprise Class APs
VH-3G-CORE-20K	VHetNet 3G Core VNF SW for 20000 Enterprise Class APs
VH-3G-CORE-20K=	VHetNet 3G Core VNF SW for 20000 Enterprise Class APs
VH-3G-CORE-50K	VHetNet 3G Core VNF SW for 50000 Enterprise Class APs
VH-3G-CORE-50K=	VHetNet 3G Core VNF SW for 50000 Enterprise Class APs
VH-3G-CORE-5K	VHetNet 3G Core VNF SW for 5000 Enterprise Class APs
VH-3G-CORE-5K=	VHetNet 3G Core VNF SW for 5000 Enterprise Class APs
VH-3G4G-CORE-100K	VHetNet Dual Mode Core SW for 100K AP
VH-3G4G-CORE-100K=	VHetNet Dual Mode Core SW for 100K AP
VH-3G4G-CORE-10K	VHetNet 3G+4G Core SW for 10K AP
VH-3G4G-CORE-10K=	VHetNet 3G+4G Core SW for 10K AP
VH-3G4G-CORE-20K	VHetNet 3G + 4G Core VNF SW for 20000 Enterprise Class APs
VH-3G4G-CORE-20K=	VHetNet 3G + 4G Core VNF SW for 20000 Enterprise Class APs
VH-3G4G-CORE-50K	VHetNet Dual Mode Core SW for 50K AP
VH-3G4G-CORE-50K=	VHetNet Dual Mode Core SW for 50K AP
VH-3G4G-CORE-5K	VHetNet Dual Mode Core VNF SW for 5K AP
VH-3G4G-CORE-5K=	VHetNet Dual Mode Core VNF SW for 5K AP
VH-3GCORE-100K	VHetNet 3G Core VNF SW for 100000 Enterprise Class APs
VH-3GCORE-100K=	VHetNet 3G Core VNF SW for 100000 Enterprise Class APs
VH-3GCORE-R-100K	3G SC Core VNF SW-100000 Residential Small Cells
VH-3GCORE-R-100K=	3G SC Core VNF SW-100000 Residential Small Cells
VH-4G-CORE-100K	VHetNet 4G Core VNF SW for 100000 Enterprise Class APs
VH-4G-CORE-100K=	VHetNet 4G Core VNF SW for 100000 Enterprise Class APs
VH-4G-CORE-10K	VHetNet 4G Core VNF SW for 10000 Enterprise Class APs
VH-4G-CORE-10K=	VHetNet 4G Core VNF SW for 10000 Enterprise Class APs
VH-4G-CORE-20K	VHetNet 4G Core VNF SW for 20000 Enterprise Class APs
VH-4G-CORE-20K=	VHetNet 4G Core VNF SW for 20000 Enterprise Class APs
VH-4G-CORE-50K	VHetNet 4G Core VNF SW for 50000 Enterprise Class APs
VH-4G-CORE-50K=	VHetNet 4G Core VNF SW for 50000 Enterprise Class APs
VH-4G-CORE-5K	VHetNet 4G Core VNF SW for 5000 Enterprise Class APs
VH-4G-CORE-5K=	VHetNet 4G Core VNF SW for 5000 Enterprise Class APs
VH-VMW-VCS-STD-1A	VMware vCenter 6 Server Standard, 1 yr support required
VHET-3G-CORE-500	VHetNet 3G Core SW for 500 AP
VHET-3G-CORE-500=	Spare - VHetNet 3G Core SW for 500 AP
VHET-3G4G-CORE-250	VHetNet 3G+4G Core SW for 250 AP
VHET-3G4G-CORE250=	Spare - VHetNet 3G+4G Core SW for 250 AP
VHET-3GCORE-R-15K	3G SC Core VNF SW-15000 Residential Small Cells
VHET-3GCORE-R-15K=	3G SC Core VNF SW-15000 Residential Small Cells
VHET-3GCORE-R-20K	3G SC Core VNF SW-20000 Residential Small Cells
VHET-3GCORE-R-20K=	3G SC Core VNF SW-20000 Residential Small Cells

End-of-Sale Product Part Number	Product Description
VHET-3GCORE-R-50K	3G SC Core VNF SW-50000 Residential Small Cells
VHET-3GCORE-R-50K=	3G SC Core VNF SW-50000 Residential Small Cells
VHET-3GCORE-R-5K	3G SC Core VNF SW-5000 Residential Small Cells
VHET-3GCORE-R-5K=	3G SC Core VNF SW-5000 Residential Small Cells
VHET-4G-CORE-250	VHetNet 4G Core SW for 250 AP
VHET-4G-CORE-250=	Spare - VHetNet 4G Core SW for 250 AP
VHET-LE-MGMT-1000	VHetNet Large Enterprise Management SW
VHET-LE-MGMT-1000=	Spare - VHetNet Large Enterprise Management SW
VHET-MGMT-1000	VHetNet Management SW
VHET-MGMT-1000=	Spare - VHetNet Resi/SME Management SW
VHET-REL-4.1	Release name identifier for vHetNet 4.1
VHET-REL-5.1	Release name identifier for vHetNet 5.1
VHETNET-SW-BNDL	Mobility Solutions - vHetNet SW image
MS-BLADE	Mobility Solutions - Blade Server
MS-BLADE-UPG	Mobility Solutions vHetNet Upgrade - Addiitonal Blade
MS-CBLKB1	Mobility Solutions - Blade Server
MS-CHAS-3B-FI	Mobility Solutions Low End Platform
MS-CHAS-5B-FI	Mobility Solutions Med End Platform
MS-CHAS-8B-FI	Mobility Solutions High End Platform
MS-CHAS-PSU	Mobility Solutions - Blade Server
MS-CHASSIS	Mobility Solutions Blade Chassis
MS-CHASSIS-UPG	Mobility Solutions vHetNet Upgrade - Additional Bare Chassis
MS-CPU	Mobility Solutions - Blade Server
MS-DL2	Mobility Solutions - Blade Server
MS-FAN5	Mobility Solutions - Blade Server
MS-FET	Mobility Solutions - Blade Server
MS-FI	Mobility Solutions - Blade Server
MS-FI-FAN	Mobility Solutions - Blade Server
MS-FI-PSU	Mobility Solutions - Blade Server
MS-HDD	Mobility Solutions - Blade Server
MS-HDD2	Mobility Solutions - Blade Server
MS-IOM	Mobility Solutions - Blade Server
MS-MLOM	Mobility Solutions - Blade Server
MS-MR	Mobility Solutions - Blade Server
MS-MRAID	Mobility Solutions - Blade Server
MS-SFP-ACU7M	Mobility Solutions - Blade Server
MS-UAC1	Mobility Solutions - Blade Server
VHET-3G-4G-HIGH	Virtual HetNet (vHetNet) for Small Cell - High End 3G+4G POD
VHET-3G-4G-LOW	Virtual HetNet (vHetNet) for Small Cell - Low End 3G+4G POD
VHET-3G-4G-MED	Virtual HetNet (vHetNet) for Small Cell - Medium 3G+4G POD
VHET-3G-HIGH	Virtual HetNet (vHetNet) for Small Cell - High End 3G POD
VHET-3G-LOW	Virtual HetNet (vHetNet) for Small Cell - Low End 3G POD
VHET-3G-MED	Virtual HetNet (vHetNet) for Small Cell - Medium 3G POD

End-of-Sale Product Part Number	Product Description
VHET-4G-HIGH	Virtual HetNet (vHetNet) for Small Cell - High End 4G POD
VHET-4G-LOW	Virtual HetNet (vHetNet) for Small Cell - Low End 4G POD
VHET-4G-MED	Virtual HetNet (vHetNet) for Small Cell - Medium 4G POD
VH-3G-CORE-500-LIC	VHetNet 3G Core SW 500 AP - License
VH-3G4GCORE-250LIC	VHetNet 3G+4G Core SW 250 AP - License
VH-4G-CORE-250-LIC	VHetNet 4G Core SW 250 AP - License
VH-VMW-VSP-EPL-1A	VMware vSphere 6 Ent Plus (1 CPU), 1-yr, Support Required
VH-VMW-VSP-EPL-1A=	VMware vSphere 6 Ent Plus (1 CPU), 1-yr, Support Required
VHET-LE-MGMT-LIC	VHetNet Large Enterprise Management 1000 AP - License
VHET-MGMT-1000-LIC	VHetNet Management 1000 AP - License
VHET-SW-REDUN-LIC	VHetNet High Availability

Product Migration Options

There is no replacement available for the Cisco Virtual HetNet Solution at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Virtual HetNet Solution through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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