



End-of-Sale and End-of-Life Announcement for the Cisco RAN Management System SR10

EOL11809

Cisco announces the end-of-sale and end-of-life dates for the Cisco RAN Management System SR10. The last day to order the affected product(s) is November 3, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco RAN Management System SR10

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 5, 2017
End-of-Sale Date: App SW, License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 3, 2017
Last Ship Date: App SW, License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 1, 2018
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 3, 2018
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 3, 2018
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	January 30, 2020
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2020

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
3PP-4041636	ADS Server, Oracle Software, Red Hat OS
3PP-4042665	VRTS Strage Fndtion Std 5.1 Unix, Tier E Std Lic Rwrds Band D
3PP-4042666	VRTS Volume Replctr Opt 5.1 Unix, Tier E Std Lic Rwrds Band D
4042481	Software, Ext FemtoCell System R7.0, New Features/Function, ATT
BACTW-BASE-3.8-K9	BAC Base Software (RDU)
BACTW-BASE-3.9-K9	BAC Base Software (RDU)
BACTW-EXTENSION=	BAC customer extension
MIXSA-12-FY342PV=	Femto Prov SW License - ASR5K PSC2 - AT&T Only
R-SC-RMS-SR10-ATT	Femto Remote Management System SR10 for AT&T
4042784	RMS Software License for DLC, ATT
BACTW-CPE-10K	BAC 10, 000 device service license
BACTW-CPE-10K=	BAC 10, 000 device service license
BACTW-CPE-42K=	42, 000 Subscriber Device License for AT and T Femto Solution
BACTW-CPE-500K	BAC 500, 000 device service license
BACTW-CPE-500K=	BAC 500, 000 device service license
BACTW-DPE-3.8	BAC DPE license
BACTW-DPE-3.8=	BAC DPE license
BACTW-DPE-3.X	BAC DPE 3.X license
BACTW-DPE-3.X=	BAC DPE 3.X license
L-BACENT200=	200 AP License for BAC-TW RDU and DPE
L-BACTW-VH-1000=	1000 AP License for VHetNet

Product Migration Options

There is no replacement available for the Cisco RAN Management System SR10 at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco RAN Management System SR10 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)