



End-of-Sale and End-of-Life Announcement for the Cisco Secure Services Client

EOL7691

Cisco announces the end-of-sale and end-of life dates for the Cisco Secure Services Client. The last day to order the affected product(s) is January 27, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Secure Services Client

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 29, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 27, 2012
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 26, 2012
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 26, 2013
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 26, 2013
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	April 24, 2014
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
AIR-SC5.0-XP2K	SW Client 5.x wired and wireless devices
AIR-SC5.0-XP2K-L1	Specified seat count up to 250
AIR-SC5.0-XP2K-L2	Specified seat count in range 251-1000
AIR-SC5.0-XP2K-L3	Specified seat count in range 1001-2500
AIR-SC5.0-XP2K-L4	Specified seat count in range 2501-5000
AIR-SC5.0-XP2K-L5	Specified seat count in range 5001-10000

End-of-Sale Product Part Number	Product Description
AIR-SC5.0-XP2K-L6	Specified seat count in range 10001-25000
AIR-SC5.0-XP2K-L7	Specified seat count in range 25001-50000
AIR-SC5.0-XP2K-L8	Specified seat count in range 50001-100000
AIR-SSC-VISTA	SSC for MicroSoft Vista
AIR-SSC-VISTA-L1	Specified seat count up to 250
AIR-SSC-VISTA-L2	Specified seat count in range 251-1000

Product Migration Options

Cisco Secure Service Client customers with SMARTnet are eligible for a free upgrade to the Cisco AnyConnect Secure Mobility Client. The Network Access Manager module of AnyConnect delivers many of the same capabilities offered by the Cisco Secure Services Client, with additional Windows OS compatibility and advanced features.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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