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End-of-Sale and End-of-Life Announcement for the Cisco CMX 3375 and CMX SW version 10.6.3

Contents

Overview

EOL15084 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco CMX 3375 and CMX SW version 10.6.3. The last day to order the affected product(s) is November 29, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

In the below table refer to CMX 3375 as the hardware(HW) and CMX 10.6.3 as the Application software (App SW) respectively.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco CMX 3375 and CMX SW version 10.6.3

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 31, 2023
End-of-Sale Date: HW,App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 29, 2023
Last Ship Date: HW,App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 27, 2024
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	November 28, 2024
End of New Service Attachment Date: HW,App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 28, 2024
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	November 28, 2025
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	February 24, 2028
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2025

Milestone	Definition	Date
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2028

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2.   Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
L-MSE-7.0-K9	MSE Virtual Appliance (Please select L-MSE-PAK for MSE Lic)
AIR-CMX-3375-K9	CMX 3375 Appliance
AIR-CMX-3375-K9=	CMX 3375 SFF 10 HD w/o CPU, mem, HD, PCIe, PSU
CMX-BBLKD-S2	UCS C-Series M5 SFF drive blanking panel
CMX-BZL-C220M5	C220 M5 Security Bezel
CMX-CPU-5118	2.3 GHz 5118/105W 12C/16.50MB Cache/DDR4 2400MHz
CMX-FAN-C220M5	CMX 3375 (C220 M5) Fan Module
CMX-FAN-C220M5=	C220 M5 Fan Module (one)
CMX-HS-C220M5	Heat sink for UCS C220 M5 rack servers 150W CPUs & below
CMX-MR-X16G1RS-H	16GB DDR4-2666-MHz RDIMM/PC4-21300/single rank/x4/1.2v
CMX-MR-X16G1RT-H	16GB DDR4-2933-MHz RDIMM/1Rx4/1.2v
CMX-MR-X16G1RW	16GB DDR4-3200-MHz RDIMM/1Rx4/1.2v
CMX-PSU1-770W	Cisco UCS 770W AC Power Supply for Rack Server
CMX-RAID-M5	Cisco 12G Modular RAID controller with 2GB cache
CMX-RAILB-M4	Ball Bearing Rail Kit for C220 & C240 M4 & M5 rack servers
CMX-SD960GM1X-EV	960GB 2.5 inch Enterprise Value 6G SATA SSD
CMX-TPM2-001	Trusted Platform Module 1.2 for UCS (SPI-based)
COUNTRYPOWERCAAV3	COUNTRYPOWERCAAV3
DN3-L-MR-X16G1RS-H	16GB DDR4-2666-MHz RDIMM/PC4-21300/single rank/x4/1.2v
DN3-L-SD960GM1X-EV	960GB 2.5 inch Enterprise Value 6G SATA SSD
DN3-LOC-BZL-C220M5	C220 M5 Security Bezel
DN3-LOC-CPU-5118	2.3 GHz 5118/105W 12C/16.50MB Cache/DDR4 2400MHz
DN3-LOC-K9	DNAC Location Appliance
DN3-LOC-PSU1-770W	Cisco UCS 770W AC Power Supply for Rack Server
DN3-LOC-RAID-M5	Cisco 12G Modular RAID controller with 2GB cache
DN3-LOC-RAILB-M4	Ball Bearing Rail Kit for C220 & C240 M4 & M5 rack servers

End-of-Sale Product Part Number	Product Description
DN3-LOC-TPM2-001	Trusted Platform Module 1.2 for UCS (SPI-based)
PRODUCTEXPANSAAV4	PRODUCTEXPANSAAV4
SOFTWAREAAV1	SOFTWAREAAV1

Product migration options

There is no replacement available for the Cisco CMX 3375 at this time.

Customers can use their existing CMX 3375 HW with CMX 11.x ISO release, available for download on CCO at: https://software.cisco.com/download/home/286322727/type/282487503/release/11.1.0.

Customers wanting to move away to a VM based infrastructure can setup a new machine with the following reference specifications: a. CPU 20vCPU(2.4GHz) b. RAM -64GB c. HDD - 1TB.

They can also convert their existing CMX 3375 HW to a VM. In such instances they will need to use CMX Software version 11.x VM release available on CCO at: https://software.cisco.com/download/home/284294864/type/282487503/release/11.1.0.

For further details on migration from CMX software 10.6.3 to CMX software 11.x refer: https://www.cisco.com/c/en/us/td/docs/wireless/mse/11-0/cmx_release_notes/rn-cmx-11-0-0.html#installing-patch-for-data-migration.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at: https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco CMX 3375 and CMX SW version 10.6.3 through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to: https://www.cisco.com/c/en/us/products/remanufactured.html.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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