



End-of-Sale and End-of-Life Announcement for the Cisco Content Services Gateway Software Releases 4 and 5

Cisco Systems® announces the end-of-sale and end-of-life dates for the Cisco® Content Services Gateway software releases 4 and 5. The last day to order the affected product is January 29, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 in EoL product bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco Content Services Gateway. Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Cisco Content Services Gateway software releases 4 and 5.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 31, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 29, 2007
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 29, 2007
End of Software Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 29, 2008
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 29, 2008
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	April 26, 2009
Last Date of Support: App SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 28, 2010

HW = Hardware OS SW = Operating System Software App SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
SC-SVC-CSG-B-4.0	SW For Basic Billing Support
SC-SVC-CSG-B-4.0=	SW For Basic Billing Support
SC-SVC-CSG-B-5.0	CSG R5 SW For Basic Billing Support
SC-SVC-CSG-B-5.0=	CSG R5 SW For Basic Billing Support
SC-SVC-CSG-L-4.0	Software For Lawful Intercept Support
SC-SVC-CSG-L-4.0=	Software For Lawful Intercept Support
SC-SVC-CSG-P-4.0	CSG R4 SW For Premium Billing Support
SC-SVC-CSG-P-4.0=	CSG R4 SW For Premium Billing Support
SC-SVC-CSG-P-5.0	CSG R5 SW For Premium Billing Support
SC-SVC-CSG-P-5.0=	CSG R5 SW For Premium Billing Support
SC-SVC-CSG-U-4.0=	CSG R4 SW Upgrade (B to P)
SC-SVC-CSG-U-5.0=	CSG R5 SW Upgrade (B to P)
SC-SVC-CSG-UB-5.0=	CSG R5 SW Upgrade from R4 - B
SC-SVC-CSG-UP-5.0=	CSG R5 SW Upgrade from R4 - P

PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco Content Services Gateway software release 4 or 5 is the Cisco Content Services Gateway Release 6 or 7. There is no replacement for the Lawful Intercept support.

Customers are encouraged to migrate to the Content Services Gateway Release 6 or Release 7. Information about this product can be found at: <http://www.cisco.com/en/US/products/sw/wirelssw/ps779/index.html>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

FOR MORE INFORMATION

For more information about the Cisco Content Services Gateway, visit <http://www.cisco.com/en/US/products/sw/wirelssw/ps779/index.html>, contact your local account representative, or send an e-mail to cs-csg@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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