

# End-of-Sale and End-of-Life Announcement for the Cisco Business 240AC Access Points



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## Overview

### EOL15891

Cisco announces the end-of-sale Cisco Business 240AC Access Points. The last day to order the affected product(s) is August 19, 2026. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Business 240AC Access Points

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 20, 2026
<b>End-of-Sale Date: HW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 19, 2026
<b>End of Phone Support: HW</b>	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	August 19, 2027
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 17, 2026
<b>End of SW Maintenance Releases Date: HW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 19, 2027
<b>End of Vulnerability/Security Support: HW</b>	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	August 19, 2027
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete **. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	August 31, 2031

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
<b>CBW240AC-A</b>	Cisco Business 802.11ac Wave 2 Access Point
<b>CBW240AC-A-CA</b>	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount
<b>CBW240AC-B</b>	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount
<b>CBW240AC-E</b>	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount
<b>CBW240AC-F</b>	Cisco Business 802.11ac Wave 2 Access Point
<b>CBW240AC-G</b>	Cisco Business 802.11ac Wave 2 Access Point
<b>CBW240AC-H</b>	^Cisco Business 802.11ac Wave 2 Access Point
<b>CBW240AC-I</b>	Cisco Business 802.11ac Wave 2 Access Point
<b>CBW240AC-K</b>	Cisco Business 802.11ac Wave 2 Access Point
<b>CBW240AC-Q</b>	^Cisco Business 802.11ac Wave 2 Access Point
<b>CBW240AC-R</b>	Cisco Business 802.11ac Wave 2 Access Point
<b>CBW240AC-S</b>	Cisco Business 802.11ac Wave 2 Access Point
<b>CBW240AC-T</b>	^Cisco Business 802.11ac Wave 2 Access Point
<b>CBW240AC-Z</b>	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount
<b>CBW240AC-AMULTI</b>	BOM Level CBW240AC Bulk PID for A Domain
<b>CBW240AC-BMULTI</b>	BOM Level CBW240AC Bulk PID for B Domain
<b>CBW240AC-CA-AMULTI</b>	BOM Level CBW240 Bulk PID for A Domain
<b>CBW240AC-EMULTI</b>	BOM Level CBW240AC Bulk PID for E Domain
<b>CBW240AC-FMULTI</b>	BOM Level CBW240AC Bulk PID for F Domain
<b>CBW240AC-GMULTI</b>	BOM Level CBW240AC Bulk PID for G Domain
<b>CBW240AC-IMULTI</b>	BOM Level CBW240AC Bulk PID for I Domain
<b>CBW240AC-KMULTI</b>	BOM Level CBW240AC Bulk PID for K Domain
<b>CBW240AC-RMULTI</b>	BOM Level CBW240AC Bulk PID for R Domain
<b>CBW240AC-SMULTI</b>	BOM Level CBW240AC Bulk PID for S Domain
<b>CBW240AC-ZMULTI</b>	BOM Level CBW240AC Bulk PID for Z Domain
<b>3-CBW240AC-A</b>	Cisco Business 240AC Access Point, 802.11ac Wave 2-3 Packs
<b>3-CBW240AC-A-CA</b>	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount - 3P
<b>3-CBW240AC-B</b>	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount - 3P
<b>3-CBW240AC-E</b>	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount - 3P
<b>3-CBW240AC-F</b>	Cisco Business 240AC Access Point, 802.11ac Wave 2
<b>3-CBW240AC-G</b>	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount - 3P
<b>3-CBW240AC-H</b>	^Cisco Business 240AC Access Point, 802.11ac Wave 2

End-of-Sale Product Part Number	Product Description
3-CBW240AC-I	Cisco Business 240AC Access Point, 802.11ac Wave 2
3-CBW240AC-K	Cisco Business 240AC Access Point, 802.11ac Wave 2
3-CBW240AC-Q	^Cisco Business 240AC Access Point, 802.11ac Wave 2
3-CBW240AC-R	Cisco Business 240AC Access Point, 802.11ac Wave 2
3-CBW240AC-S	Cisco Business 240AC Access Point, 802.11ac Wave 2
3-CBW240AC-T	^Cisco Business 240AC Access Point, 802.11ac Wave 2
3-CBW240AC-Z	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount - 3P
5-CBW240AC-A	Cisco Business 240AC Access Point, 802.11ac Wave 2- 5 Packs
5-CBW240AC-A-CA	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount - 5P
5-CBW240AC-B	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount - 5P
5-CBW240AC-E	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount - 5P
5-CBW240AC-F	Cisco Business 240AC Access Point, 802.11ac Wave 2- 5 Packs
5-CBW240AC-G	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount - 5P
5-CBW240AC-H	^Cisco Business 240AC Access Point, 802.11ac Wave 2- 5 Packs
5-CBW240AC-I	Cisco Business 240AC Access Point, 802.11ac Wave 2- 5 Packs
5-CBW240AC-K	Cisco Business 240AC Access Point, 802.11ac Wave 2- 5 Packs
5-CBW240AC-Q	^Cisco Business 240AC Access Point, 802.11ac Wave 2- 5 Packs
5-CBW240AC-R	Cisco Business 240AC Access Point, 802.11ac Wave 2- 5 Packs
5-CBW240AC-S	Cisco Business 240AC Access Point, 802.11ac Wave 2- 5 Packs
5-CBW240AC-T	^Cisco Business 240AC Access Point, 802.11ac Wave 2- 5 Packs
5-CBW240AC-Z	CBW240AC 802.11ac 4x4 Wave 2 Access Point Ceiling Mount - 5P

## Product Migration Options

There is no replacement available for the Cisco Business 240AC Access Points at this time.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

<https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html>.

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## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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San Jose, CA

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Cisco Systems (USA) Pte. Ltd.  
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