

## End-of-Sale and End-of-Life Announcement for the Cisco 2504 Wireless Controller

EOL12450

Cisco announces the end-of-sale and end-of life dates for the Cisco 2504 Wireless Controller. The last day to order the affected product(s) is April 18, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco 2504 Wireless Controller

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 18, 2018
<b>End-of-Sale Date : HW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 18, 2018
<b>Last Ship Date : HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 18, 2018
<b>End of SW Maintenance Releases Date : HW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 18, 2019
<b>End of Vulnerability/Security Support : HW</b>	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	April 18, 2021
<b>End of Routine Failure Analysis Date : HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 18, 2019
<b>End of New Service Attachment Date : HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 18, 2019
<b>End of Service Contract Renewal Date : HW</b>	The last date to extend or renew a service contract for the product.	July 18, 2022
<b>Last Date of Support : HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2023

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-AP1702I-WLC	Bundle 2 AP1700I and WLC2504 with 25 licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-AP2702I-WLC	Bundle 2 AP2700I and WLC2504 with 25 licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-AP3702I-WLC	Bundle 2 AP3700I and WLC2504 with 25 licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-15-K9	2504 Wireless Controller with 15 AP Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-15-K9++	2504 Wireless Controller with 15 AP Licenses (TAA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-15PROM	2504 Wireless Controller w/ 15 AP Lic. and Promo 15 IOS Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-25-K9	2504 Wireless Controller with 25 AP Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-25-K9++	2504 Wireless Controller with 25 AP Licenses (TAA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-25-K9Z	2504 Wireless Controller in a bundle with 25 AP licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-25PROM	2504 Wireless Controller w/ 25 AP Lic. and Promo 25 IOS Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-5-K9	2504 Wireless Controller with 5 AP Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-5-K9++	2504 Wireless Controller with 5 AP Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-5-K9Z	2504 Wireless Controller in a bundle with 0 AP licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-50-K9	2504 Wireless Controller with 50 AP Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-50-K9++	2504 Wireless Controller with 50 AP Licenses (TAA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-CT2504-50PROM	2504 Wireless Controller w/ 50 AP Lic. and Promo 50 IOS Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-5PROM	2504 Wireless Controller w/ 5 AP Lic. and Promo 5 IOS Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-6-K9	2504 Wireless Controller with 6 AP Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-CA-K9	2504 Wireless Controller with 0 AP License (RMA ONLY)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-CA-K9++	2504 Wireless Controller with 0 AP License (RMA ONLY) TAA	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-HA-K9	2504 Wireless Controller for High Availability	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-HA-K9++	2504 Wireless Controller for High Availability (TAA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-K9	2504 Wireless Controller with 0 AP Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-RMNT	2504 Wireless Controller Rack Mount Bracket	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT2504-RMNT=	2504 Wireless Controller Rack Mount Bracket	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602I-A5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-1602i A Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602I-C5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-1602i C Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602I-E5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-1602i E Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602I-F5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-1602i F Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602I-H5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-1602i H Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602I-I5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-1602i I Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIRCT2504-1602I-K5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-1602i K Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602I-N5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-1602i N Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602I-Q5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-1602i Q Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602I-R5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-1602i R Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602I-S5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-1602i S Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602I-T5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-1602i T Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602I-Z5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-1602i Z Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602IA10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-1602i A Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602IA5	Bundle WLC2504 w/ 5 AP Lic. and 5 AP-1602i A Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602IC10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-1602i C Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602IE10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-1602i E Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602IF10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-1602i F Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602IH10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-1602i H Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602II10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-1602i I Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602IK10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-1602i K Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602IN10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-1602i N Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIRCT2504-1602IQ10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-1602i Q Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602IR10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-1602i R Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602IS10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-1602i S Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602IT10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-1602i T Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-1602IZ10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-1602i Z Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-A10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-702i A Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-B5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-702i B Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-C10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-702i C Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-C5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-702i C Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-E10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-702i E Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-E5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-702i E Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-F10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-702i F Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-F5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-702i F Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-H10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-702i H Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-H5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-702i H Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-I10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-702i I Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIRCT2504-702I-I5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-702i I Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-K10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-702i K Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-K5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-702i K Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-N10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-702i N Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-N5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-702i N Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-Q10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-702i Q Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-Q5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-702i Q Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-R10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-702i R Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-R5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-702i R Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-S10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-702i S Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-S5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-702i S Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-T10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-702i T Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-T5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-702i T Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-Z10	Bundle WLC2504 w/ 10 AP Lic. and 10 AP-702i Z Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIRCT2504-702I-Z5	Bundle WLC2504 w/ 10 AP Lic. and 5 AP-702i Z Reg Domain	See the Product Migration Options section below for detailed information on replacing this product.	-	-
C1-AIR-CT2504-K9	Cisco ONE - 2500 series WLAN Controller w/ 0 AP lics	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C1-AIRCT2504-K9++	Cisco ONE - 2500 series WLAN Controller w/ 0 AP (TAA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
PWR-2504-AC=	Cisco 2504 Wireless Controller Spare Power Supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product Migration Options

Customers are encouraged to migrate to Cisco Mobility Express or Cisco 3504 Wireless LAN Controller.

Information about Cisco Mobility Express can be found at: <https://www.cisco.com/c/en/us/solutions/enterprise-networks/mobility-express/index.html>.

Cisco Mobility Express is an attractive branch solution for small to medium size networks, single site or multi-site deployments with support for up to 100AP's without any additional licensing costs. Mobility Express is supported with Cisco DNA Center 1.3 and AireOS 8.7 providing network automation & assurance. The detailed Cisco Mobility Express feature support matrix can be found at:

[https://www.cisco.com/c/en/us/td/docs/wireless/controller/technotes/8-5/b\\_Mobility\\_Express\\_FlexConnect\\_Feature\\_Matrix.html](https://www.cisco.com/c/en/us/td/docs/wireless/controller/technotes/8-5/b_Mobility_Express_FlexConnect_Feature_Matrix.html).

Customers who need features that are not supported by Cisco Mobility Express may migrate to the Cisco 3504 Wireless LAN Controller. Information about this product can be found at:

<https://www.cisco.com/c/en/us/products/wireless/3504-wireless-controller/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco 2504 Wireless Controller through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

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To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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[https://www.cisco.com/web/feeds/products/end\\_of\\_life\\_rss.xml](https://www.cisco.com/web/feeds/products/end_of_life_rss.xml).

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