

## End-of-Sale and End-of-Life Announcement for the Select Cisco Media Suite Release 4.0

EOL11818

Cisco announces the end-of-sale and end-of-life dates for the Select Cisco Media Suite Release 4.0. The last day to order the affected product(s) is November 13, 2017. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions.

**Table 1.** End-of-Life Milestones and Dates for the Select Cisco Media Suite Release 4.0

| Milestone   | Definition  | Date              |
|---|---|-------------------|
| <b>End-of-Life Announcement Date</b>                | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.   | May 15, 2017      |
| <b>End-of-Sale Date: App SW</b>                     | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.   | November 13, 2017 |
| <b>Last Ship Date: App SW</b>                       | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.   | February 11, 2018 |
| <b>End of SW Maintenance Releases Date: App SW</b>  | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.   | November 13, 2018 |
| <b>End of New Service Attachment Date: App SW</b>   | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.   | November 13, 2018 |
| <b>End of Service Contract Renewal Date: App SW</b> | The last date to extend or renew a service contract for the product.  | February 9, 2020  |
| <b>Last Date of Support: App SW</b>                 | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details. | November 30, 2020 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description   |
|---------------------------------|---|
| <b>L-TSM-CHN-10-R5=</b>         | TSTV Channels - 10  |
| <b>L-VMS-MS-STAGING=</b>        | VMS Managed Service Staging License (1 yr Term)               |
| <b>L-VMS-MS-START30=</b>        | VMS StarterPack30 - 30K Users, 30K TPM, 10K Titles (1 yr)     |
| <b>L-VMS-MSA50KNA-K9=</b>       | Videoscape AS Ref Solution Managed Svc, N. Am, 1 YR, 50K Subs |
| <b>L-VMS-MSASETNA=</b>          | Videoscape AS Ref Solution Managed Service Setup, North Am    |

| End-of-Sale Product Part Number | Product Description  |
|---------------------------------|--|
| <b>L-VMS-USR-100K-R4=</b>       | Videoscape Media Suite License for 100,000 Users (Rel 4.0)   |
| <b>L-VMS-USR-1M-R4=</b>         | Videoscape Media Suite License for 1,000,000 Users (Rel 4.0) |
| <b>L-VMS-USR-50K-R4=</b>        | Videoscape Media Suite License for 50,000 Users (Rel 4.0)    |
| <b>R-VMS-PRODC-R5=</b>          | Media Suite Producer Perpetual App License                   |
| <b>R-VMS-TSA-R5-K9=</b>         | Media Suite TSTV Enterprise Perpetual App License            |

## Product Migration Options

There is no replacement available for the Select Cisco Media Suite Release 4.0 at this time.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

\*\*For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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