



## End-of-Sale and End-of-Life Announcement for the Cisco Transcode Manager 4.0

EOL8278

Cisco announces the end-of-sale and end-of-life dates for the Cisco Transcode Manager 4.0. The last day to order the affected product(s) is September 28, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Transcode Manager 4.0

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 30, 2012
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 28, 2012
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 27, 2012
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 28, 2013
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 28, 2013
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	December 25, 2014
<b>Last Date of Support: App. SW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2015

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ARM-SWK-0401-K9	Armada SW KIT, All Apps CD, User Guides, No Lic., V 4.1	ARM-SWK-0450-K9	Cisco Transcode Manager SW Kit, Apps CD, User Guide, No LIC	-
ARM-SWK-0405-K9	Armada SW KIT, All Apps DVD, User Guides, No Lic., V 4.5	ARM-SWK-0450-K9	Cisco Transcode Manager SW Kit, Apps CD, User Guide, No LIC	-
LARM-ANLZ-H-0401	Cisco Transcode Mngr Lic(HASP), Analysis Node, 1 Seat, 4.1	LARM-ANLZ-HASP	Cisco Transcode Mngr License (HASP), Analysis Node, 1 Seat	-
LARM-ANLZ-H-0401=	Cisco Transcode Mngr Lic(HASP), Analysis Node, 1 Seat, 4.1	LARM-ANLZ-HASP=	Cisco Transcode Mngr License (HASP), Analysis Node, 1 Seat	-
LARM-ANLZ-H-0405	Cisco Transcode Mngr Lic(HASP), Analysis Node, 1 Seat, 4.5	LARM-ANLZ-HASP	Cisco Transcode Mngr License (HASP), Analysis Node, 1 Seat	-
LARM-ANLZ-H-0405=	Cisco Transcode Mngr Lic(HASP), Analysis Node, 1 Seat, 4.5	LARM-ANLZ-HASP=	Cisco Transcode Mngr License (HASP), Analysis Node, 1 Seat	-
LARM-ENCD-H-0401	Cisco Transcode Mngr Lic (HASP), Encode Node, 1 Seat, 4.1	LARM-ENCD-HASP	Cisco Transcode Mngr License (HASP), Encode Node, 1 Seat	-
LARM-ENCD-H-0401=	Cisco Transcode Mngr Lic (HASP), Encode Node, 1 Seat, 4.1	LARM-ENCD-HASP	Cisco Transcode Mngr License (HASP), Encode Node, 1 Seat	-
LARM-ENCD-H-0405	Cisco Transcode Mngr Lic (HASP), Encode Node, 1 Seat, 4.5	LARM-ENCD-HASP	Cisco Transcode Mngr License (HASP), Encode Node, 1 Seat	-
LARM-ENCD-H-0405=	Cisco Transcode Mngr Lic (HASP), Encode Node, 1 Seat, 4.5	LARM-ENCD-HASP=	Cisco Transcode Mngr License (HASP), Encode Node, 1 Seat	-
LARM-PENCD-H-0401	Cisco Transcode Mngr Lic(HASP), Post Enc Node, 1 Seat, 4.1	LARM-PENCD-HASP	Cisco Transcode Mngr License(HASP), Post Encode Node, 1 Seat	-
LARM-PENCD-H-0401=	Cisco Transcode Mngr Lic(HASP), Post Enc Node, 1 Seat, 4.1	LARM-PENCD-HASP=	Cisco Transcode Mngr License(HASP), Post Encode Node, 1 Seat	-
LARM-PENCD-H-0405	Cisco Transcode Mngr Lic(HASP), Post Enc Node, 1 Seat, 4.5	LARM-PENCD-HASP	Cisco Transcode Mngr License(HASP), Post Encode Node, 1 Seat	-
LARM-PENCD-H-0405=	Cisco Transcode Mngr Lic(HASP), Post Enc Node, 1 Seat, 4.5	LARM-PENCD-HASP=	Cisco Transcode Mngr License(HASP), Post Encode Node, 1 Seat	-
LARM-SERVR-H-0401	Cisco Transcode Mngr Lic (HASP), Server Node, 1 Seat, 4.1	LARM-SERVR-HASP	Cisco Transcode Mngr License (HASP), Server Node, 1 Seat	-
LARM-SERVR-H-0401=	Cisco Transcode Mngr Lic (HASP), Server Node, 1 Seat, 4.1	LARM-SERVR-HASP=	Cisco Transcode Mngr License (HASP), Server Node, 1 Seat	-
LARM-SERVR-H-0405	Cisco Transcode Mngr Lic (HASP), Server Node, 1 Seat, 4.5	LARM-SERVR-HASP	Cisco Transcode Mngr License (HASP), Server Node, 1 Seat	-
LARM-SERVR-H-0405=	Cisco Transcode Mngr Lic (HASP), Server Node, 1 Seat, 4.5	LARM-SERVR-HASP=	Cisco Transcode Mngr License (HASP), Server Node, 1 Seat	-

## Product Migration Options

Customers are encouraged to migrate to Cisco Transcode Manager 4.5. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps11788/index.html>.

**Table 3.** Product Comparisons

Feature	Cisco Transcode Manager 4.0	Cisco Transcode Manager 4.5
<b>ABR Enhancements</b>	Encode to Apple HLS and Microsoft HSS.	Encode to Adobe HDS, plus option to encapsulate ATS encodes to HLS, HSS and HDS, with DRM.
<b>Multi-Language</b>	Limited support for multiple audio files.	Includes support for multiple audio files, languages and subtitles.
<b>Alerts and Notifications</b>	Notifications mostly isolated to the GUI client.	Receive alerts and notifications via email and SNMP.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

### For More Information

For more information about the Cisco Transcode Manager 4.5, visit <http://www.cisco.com/en/US/products/ps11788/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to: [http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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