

## End-of-Sale and End-of-Life Announcement for the Cisco AnyRes Live 9500

EOL11982

Cisco announces the end-of-sale and end-of-life dates for the Cisco AnyRes Live 9500. The last day to order the affected product(s) is February 2, 2018. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions.

**Table 1.** End-of-Life Milestones and Dates for the Cisco AnyRes Live 9500

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 4, 2017
<b>End-of-Sale Date: HW, License</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 2, 2018
<b>Last Ship Date: HW, License</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 3, 2018
<b>End of SW Maintenance Releases Date: HW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 2, 2019
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	February 2, 2019
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 2, 2019
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	April 30, 2022
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	February 28, 2023

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CMP-CPU-E52699D	2.30 GHz E5-2699 v3/145W 18C/45MB Cache/DDR4 2133MHz	There is currently no replacement product available for this product.	-	-
CMP-MRAID12G-1GB	Cisco 12Gbps SAS 1GB FBWC Cache module (Raid 0/1/5/6)	There is currently no replacement product available for this product.	-	-
CMP-PCIE-ITG	Intel X540 Dual Port 10GBase-T Adapter	There is currently no replacement product available for this product.	-	-
L-SPN-G4-UHD-SDI-U	UHD License UPGRADE (1/stereo) AnyRes Live-eDelivery	There is currently no replacement product available for this product.	-	-
LSPN-G4-HDEMLB-SDI	Cisco AnyRes Live Lic, Intrnl, HD-SDI, 4HD, 9500, MLB only	There is currently no replacement product available for this product.	-	-
LSPN-G4-HDEXTR-SDI	Cisco AnyRes Live License, Intrnl, HD-SDI, 4HD, 9500	There is currently no replacement product available for this product.	-	-
LSPN-G4-UHD-SDI	Cisco AnyRes Live Lic, Intrnl, SD/HD/FHD/UHD, HEVC, 9500	There is currently no replacement product available for this product.	-	-
SPN-9500-K9	Cisco AnyRes Live 9500 Platform Gen4 KONA4, 4 HD-SDI	VDCM-K9	Cisco vDCM UCS rack based platform	-
SPN-9500-LIT-K9=	9500/9500MT Spare, no PSU, MLOM or PCI (CISCO SVC SPARE)	There is currently no replacement product available for this product.	-	-

## Product Migration Options

As this End-Of-Life announcement only covers the AnyRes Live 9500, while the AnyRes Live 9400 remains available, it is possible to migrate from the use of the AnyRes Live 9500 to the use of the AnyRes Live 9400, provided the application does not include UHD encoding. Additionally, for the UHD Encoding use case, the migration path is the Virtual DCM. Please contact your local sales representative for the availability date of UHD Encoding on the Virtual DCM.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco AnyRes Live 9500 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

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Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

### For More Information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

\*\*For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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