



End-of-Sale and End-of-Life Announcement for the Cisco Unified Videoconferencing 3500 Series

EOL7736 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Videoconferencing 3500 Series. The last day to order the affected product(s) is January 27, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Videoconferencing 3500 Series

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 29, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 27, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 26, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 26, 2013
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 26, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 23, 2016
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUV-MGR-5.X-UPG=	Cisco Unified Videoconferencing Manager, v5.x, Upgrade	See the Product Migration Options section below for detailed information on replacing this product.		
CUV-MGR-7.X-UPG=	Cisco Unified Videoconferencing Manager, v7.x, Upgrade	See the Product Migration Options section below for detailed information on replacing this product.		
CUV-MGR-REC-1	CUV Manager, Recording License, 1 concurrent recording	See the Product Migration Options section below for detailed information on replacing this product.		
CUV-MGR-REC-10	CUV Manager, Recording License, 10 concurrent recordings	See the Product Migration Options section below for detailed information on replacing this product.		
CUV-MGR-REC-10=	CUV Manager, Recording License, 10 concurrent recordings	See the Product Migration Options section below for detailed information on replacing this product.		
CUV-MGR-REC-1=	CUV Manager, Recording License, 1 concurrent recording	See the Product Migration Options section below for detailed information on replacing this product.		
CUV-MGR-REC-3	CUV Manager, Recording License, 3 concurrent recordings	See the Product Migration Options section below for detailed information on replacing this product.		
CUV-MGR-REC-3=	CUV Manager, Recording License, 3 concurrent recordings	See the Product Migration Options section below for detailed information on replacing this product.		
CUV-MGR-REC-5	CUV Manager, Recording License, 5 concurrent recordings	See the Product Migration Options section below for detailed information on replacing this product.		
CUV-MGR-REC-5=	CUV Manager, Recording License, 5 concurrent recordings	See the Product Migration Options section below for detailed information on replacing this product.		
CUVC-MGR-LIC-15	CUVC-M License, Qty 15, option	See the Product Migration Options section below for detailed information on replacing this product.		
CUVC-MGR-LIC-25	CUVC-M License, Qty 25, option	See the Product Migration Options section below for detailed information on replacing this product.		
CUVC-MGR-LIC-25=	CUVC-M License, Qty 25, upgrade	See the Product Migration Options section below for detailed information on replacing this product.		
CUVC-MGR-LIC-30	CUVC-M License, Qty 30, option	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3515-MCU12	Unified Videoconferencing 3515 MCU, 12 Video Ports	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IPVC-3515-MCU12-U	Unified Videoconferencing 3515 MCU, 12 Video Ports	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3515-MCU24	Unified Videoconferencing 3515 MCU, 24 Video Ports	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3515-MCU24-U	Unified Videoconferencing 3515 MCU, 24 Video Ports	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3522-GW4B	Unified Videoconferencing 3522 H.320-H.323 Gateway, 4 BRI	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3527-GW1P	Unified Videoconferencing 3527 H.320-H.323 Gateway, 1 PRI	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-CHAS	Unified Videoconferencing 3545 Chassis, 4 Slots, Dual AC Pwr	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-CHAS-U	Unified Videoconferencing 3545 Chassis, 4 Slots, Dual AC Pwr	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-CHAS-U=	Unified Videoconf. 3545 Chassis, 4 Slots, Dual AC Pwr, Spare	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-CHAS=	Unified Videoconf. 3545 Chassis, 4 Slots, Dual AC Pwr, Spare	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-EMP	Unified Videoconf. 3545 Enhanced Media Processor, 24 Ports	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-EMP-U	Unified Videoconf. 3545 Enhanced Media Processor, 24 Ports	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-EMP-U=	Unified Videoconf. 3545 EMP, 24 Ports, Spare	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-EMP=	Unified Videoconf. 3545 EMP, 24 Ports, Spare	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-GW2P	Unified Videoconf. 3545 H.320-H.323 Gateway Module, 2 PRI	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-GW2P=	Unified Videoconf. 3545 H.320-H.323 GW Module, 2 PRI, Spare	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-GW4S	Unified VideoConf. 3545 H.320-H.323 Gateway Module, 4 Serial	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IPVC-3545-GW4S=	Unified VideoConf. 3545 H.320-H.323 GW, 4 Serial, Spare	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-MCU	Unified Videoconf. 3545 MCU Module, 96 Audio Ports	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-MCU-U	Unified Videoconf. 3545 MCU Module, 96 Audio Ports	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-MCU-U=	Unified Videoconf. 3545 MCU Module, 96 Audio Ports, Spare	See the Product Migration Options section below for detailed information on replacing this product.		
IPVC-3545-MCU=	Unified Videoconf. 3545 MCU Module, 96 Audio Ports, Spare	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence conferencing products. Information about these products can be found at: <http://www.cisco.com/en/US/products/ps7060/products.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Unified Videoconferencing 3500 Series through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco TelePresence conferencing products, visit <http://www.cisco.com/en/US/products/ps7060/products.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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