

## End-of-Sale and End-of-Life Announcement for the Cisco uBR10012 Universal Broadband Router External AC-to-DC Power Converter

EOL6740

Cisco announces the end-of-sale and end-of-life dates for the Cisco uBR10012 Universal Broadband Router External AC-to-DC Power Converter. The last day to order the affected product(s) is December 28, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco uBR10012 Universal Broadband Router External AC-to-DC Power Converter

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end-of-life of a product is distributed to the general public.	June 29, 2011
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 28, 2011
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 27, 2012
<b>End of SW Maintenance Releases Date: HW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 27, 2012
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 27, 2012
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 27, 2012
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	March 24, 2016
<b>Last Date of Support: HW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
UBR10-PWR-AC-EXT	External AC Power Option (2DC PEM + AS5800 Converter)
UBR10-PWR-MON-CAB	uBR10012, Monitor cable for ext AC power shelf
UBR10-PWR-MON-CAB=	uBR10012, Monitor cable for ext AC power shelf

## Product Migration Options

There is no replacement available for the Cisco uBR10012 Universal Broadband Router External AC-to-DC Power Converter at this time.

Customers are encouraged to migrate to the Cisco uBR10012 AC-to-DC Power Converter distributed by Arrow Electronics Inc. Information about this product can be found at: [http://www.cisco.com/en/US/docs/cable/cmts/ubr10012/installation/field\\_replaceable\\_units/ub10pem.html](http://www.cisco.com/en/US/docs/cable/cmts/ubr10012/installation/field_replaceable_units/ub10pem.html). The Cisco uBR10012 and RF Gateway 10 AC-to-DC Power Converter is a bundle of four Lineage Power CP2000AC54PE rectifiers and one Lineage Power J85480S1L4P1 shelf (part ID number CP2000-CISCO). Customers should purchase two units of the Cisco uBR10012 DC Power Entry Module (part UBR10-PWR-DC) from Cisco and one unit of part CP2000-CISCO from Arrow Electronics Inc. to replace each unit of the Cisco uBR10012 Universal Broadband Router External AC-to-DC Power Converter (UBR10-PWR-AC-EXT).

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at [http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html)

Customers may be able to continue to purchase the Cisco uBR10012 Universal Broadband Router External AC-to-DC Power Converter through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: [http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html)

## For More Information

For more information about the Cisco uBR10012 and RF Gateway 10 AC-to-DC Power Converter, visit [http://www.cisco.com/en/US/docs/cable/cmts/ubr10012/installation/field\\_replaceable\\_units/ub10pem.html](http://www.cisco.com/en/US/docs/cable/cmts/ubr10012/installation/field_replaceable_units/ub10pem.html), or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html)

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To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>

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