

End-of-Sale and End-of-Life Announcement for the Cisco RF Gateway 10 Software and Licenses

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco RF Gateway 10 Software and Licenses. The last day to order the affected product(s) is September 27, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco RF Gateway 10 Software and Licenses

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 29, 2019
End-of-Sale Date: HW,OS SW,License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 27, 2019
Last Ship Date: HW,OS SW,License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 26, 2019
End of SW Maintenance Releases Date: HW,OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 26, 2020
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	September 26, 2022
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	September 26, 2020
End of New Service Attachment Date: HW,OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 26, 2020
End of Service Contract Renewal Date: HW,OS SW	The last date to extend or renew a service contract for the product.	December 23, 2023

Milestone	Definition	Date
Last Date of Support: HW,OS SW,LICENSE	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
CAB-RFGW-SURGE	Ten quad-shield RF cables in UCH-2, RFGW to HFC, Surge, 3m
CAB-RFGW-SURGE=	Ten quad-shield RF cables in UCH-2, RFGW to HFC, Surge, 3m
CAB-RFGW3G60QTIMF	Ten quad-shield RF cables in UCH-2, RFGW/3G60 to HFC,3m
CAB-RFGW3G60QTIMF=	Ten quad-shield RF cables in UCH-2, RFGW/3G60 to HFC,3m
MEM-RFGW-533MHZ=	RFGW Series DDR 64Mx72 533 MHz Memory Spare
DS384-10X32UPGRADE	RFGW-10 DS384 Upgrade Bundle: 2SUP,10DS384,10x32 QAM License
DS384-4X32UPGRADE	RFGW-10 DS384 Upgrade Bundle: 2SUP,4DS384,4x32 QAM License
DS384-7X32UPGRADE	RFGW-10 DS384 Upgrade Bundle: 2SUP,7DS384,7x32 QAM License
L-DS384	1 Count QAM License for RFGW-DS384
L-DS384-RESTRICTED	1 Count QAM License for RFGW-DS384 RESTRICTED USE CONTACT BU
L-DS384-SPAN	DS-384 RF Spanning (QAM Replication) Upgrade License
L-DS384-SWLIC	PAK Container for DS384
L-DS384-SWLIC=	PAK Container for RFGW-DS384
L-DS384RSTD-SWLIC=	PAK Container for RFGW-DS384 RESTRICTED USE - CONTACT BU
L-DVB	DS-384 DVB Encryption License (One per RFGW-DS384)
L-PME	DS-384 PME Encryption License (One per RFGW-DS384)
L-POWERKEY	DS-384 PowerKEY Encryption License (One per RFGW-DS384)
RFGW-10-24HA-DS96	RFGW-10 Bundle: 2SUP,2TCC,2DCPEM,4DS384,4x32 QAM License
RFGW-10-48HA-DS192	RFGW-10 Bundle: 2SUP,2TCC,2DCPEM,7DS384,7x32 QAM License
RFGW-10-72HA-DS288	RFGW-10 Bundle: 2SUP,2TCC,2DCPEM,10DS384,10x32 QAM License
RFGW-10-RPU	RF Gateway 10 Remote Provisioning Utility
SWLIC-DS384	QAM DS-384 License (Single QAM): Must configure with RFGW-DS
SWLIC-DS384-BUN	DS-384 QAM License (Single QAM) Bundle
SWLIC-DS384-SPAN	DS-384 RF Spanning (QAM Replication) License
SWLIC-DVB	DS-384 DVB License: Must configure with RFGW-DS384
SWLIC-PME	DS-384 PME License: Must configure with RFGW-DS384

End-of-Sale Product Part Number	Product Description
SWLIC-POWERKEY	DS-384 PowerKEY License: Must configure with RFGW-DS384
9270F-DIFL	9270-DIFLA/B/SI
SR10E-33-1502SQ	Cisco RF Gateway 10
SR10E-34-1502SQ	Cisco RF Gateway 10
SR10E-35-1502SQ	Cisco RF Gateway 10
SR10EK9-33-1502SQ	Cisco RF Gateway 10
SR10EK9-34-1502SQ	Cisco RF Gateway 10
SR10EK9-35-1502SQ	Cisco RF Gateway 10
SR10ES-12244SQ	RF GATEWAY ENTERPRISE SERVICES W/O CRYPTO
SR10ES-12244SQ=	RF GATEWAY ENTERPRISE SERVICES W/O CRYPTO
SR10ES-12250SQ	RF GATEWAY ENTERPRISE SERVICES W/O CRYPTO
SR10ES-12250SQ=	RF GATEWAY ENTERPRISE SERVICES W/O CRYPTO
SR10ESK9-12244SQ	RF GATEWAY ENTERPRISE SERVICES SSH
SR10ESK9-12244SQ=	RF GATEWAY ENTERPRISE SERVICES SSH

Product migration options

There is no replacement available for the Cisco RF Gateway 10 Software and Licenses at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade -in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco RF Gateway 10 Software and Licenses through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to:

<https://www.cisco.com/c/en/us/products/remanufactured.html>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

<https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html>.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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