



End-of-Sale and End-of-Life Announcement for the Cisco MXE 3500 V1 and V2 Appliances

EOL8980

Cisco announces the end-of-sale and end-of life dates for the Cisco MXE 3500 V1 and V2 Appliances. The last day to order the affected product(s) is March 16, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco MXE 3500 V1 and V2 Appliances

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 15, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 16, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 14, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	March 16, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 16, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	June 11, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CVC-MXE-BGL-K9	MXE3500 BGL CVC Bundle (HW V2, SW, Graph, Live license)	CVC-MXE-V3-BGL-K9	MXE 3500 V3 PID for CVC bundles	—
MXE-3500-K9	MXE 3500 System	MXE-3500-V3-BSE-K9	MXE-3500 V3 Bundle (Server + Base SW)	—
MXE-3500-K9=	MXE 3500 HW SPARE	MXE-3500-V3-K9=	MXE-3500 V3 Server Appliance	—
MXE-3500-NFR-K9	MXE 3500 NFR Hardware	MXE-3500-V3-NFR-K9	MXE-3500 V3 NFR Bundle (Server + BGL for partners)	—
MXE-3500-V2-BGL-K9	MXE-3500 Bundle (V2-K9 server, Base SW + Graphics + Live)	MXE-3500-V3-BGL-K9	MXE-3500 V3 Bundle (Server, Base SW + Graphics + Live)	—
MXE-3500-V2-BSE-K9	MXE-3500 Bundle (Server + Base SW)	MXE-3500-V3-BSE-K9	MXE-3500 V3 Bundle (Server + Base SW)	—
MXE-3500-V2-EDU-K9	MXE3500 Bundle (Server+BaseSW+Graphics) Valid for EDU only.	MXE-3500-V3-EDU-K9	MXE3500 Bundle V3 (Server+BaseSW+Graphics) Valid for EDU	—
MXE-3500-V2-K9	MXE-3500 V2 Server Appliance	MXE-3500-V3-BSE-K9	MXE-3500 V3 Bundle (Server + Base SW)	—
MXE-3500-V2-K9=	MXE-3500 V2 Server Appliance	MXE-3500-V3-K9=	MXE-3500 V3 Server Appliance	—
MXE-3500-V2-NFR-K9	MXE3500 Bundle (Server+BaseSW+Graphics+Live) PARTNERS only.	MXE-3500-V3-NFR-K9	MXE-3500 V3 NFR Bundle (Server + BGL for partners)	—
MXE-3500-V2-RPS	MXE3500 Redundant Power Supply Option (V2 only)	MXE-3500-V3-RPS	MXE-3500-V3 Redundant Power Supply	—
MXE-3500-V2-RPS2	MXE3500 Redundant Power Supply Option (V2 only)	MXE-3500-V3-RPS	MXE-3500-V3 Redundant Power Supply	—
MXE-3500-V2-RPS2=	MXE3500 Redundant Power Supply Option (V2 only)	MXE-3500-V3-RPS=	MXE-3500-V3 Redundant Power Supply	—
MXE-3500-V2-RPS=	REDUNDANT POWER SUPPLY	MXE-3500-V3-RPS=	MXE-3500-V3 Redundant Power Supply	—

Product Migration Options

Customers are encouraged to migrate to the Cisco MXE 3500 V3 family of products.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:
<http://www.cisco.com/cisco/support/notifications.html>

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