



End-of-Sale and End-of-Life Announcement for the Select Cisco PowerKey Digital Video Broadcasting (DVB) Products

EOL10482

Cisco announces the end-of-sale and end-of-life Select Cisco PowerKey Digital Video Broadcasting (DVB) Products. The last day to order the affected product(s) is February 15, 2016. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Select Cisco PowerKey Digital Video Broadcasting (DVB) Products

| Milestone | Definition | Date |
|--|---|-------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | August 17, 2015 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | February 15, 2016 |
| Last Ship Date: HW, App. SW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | May 15, 2016 |
| End of SW Maintenance Releases Date: App. SW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | February 14, 2017 |
| End of Routine Failure Analysis Date: HW | The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. | February 14, 2017 |
| End of New Service Attachment Date: HW, App. SW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | February 14, 2017 |
| End of Service Contract Renewal Date: HW | The last date to extend or renew a service contract for the product. | May 12, 2020 |
| End of Service Contract Renewal Date: App. SW | The last date to extend or renew a service contract for the product. | May 13, 2018 |
| Last Date of Support: App. SW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details. | February 28, 2019 |

| Milestone | Definition | Date |
|---------------------------------|---|-------------------|
| Last Date of Support: HW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details. | February 28, 2021 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|---|---|---|------------------------|
| 4037820 | DBDS LT04 Tape Drive Kit | There is currently no replacement product available for this product. | - | - |
| DBDS-4039285 | Sun Server M3000 w/SPARC64 VII+ | SRVR-ST52A | DNCS platform, T5-2, 2CPU, 256G RAM, AC | - |
| DBDS-4044249 | SPVTG-DNCS System Release i4.4.1, SW and DOC, NSS | R-DBDS-I45NSS-K9 | DNCS System Release software, i4.5, New System Sale | - |
| DBDS-4044250 | SPVTG-DNCS System Release i4.4.1, SW and DOC, Upgrade Kit | R-DBDS-I45UPG-K9 | DNCS System Release software, i4.5, Upgrade | - |
| DBDS-4044251 | SPVTG-RNCS for SR i4.4.1, SW and DOC, NSS | L-DBDS-I45RNC-NSS | RNCS License, System Release i4.5, New System Sale | - |
| DBDS-4044252 | RNCS for SR i4.4.1, SW and DOC, Upgrade Kit | L-DBDS-I45RNC-UPG | RNCS License, System Release i4.5, Upgrade | - |

Product Migration Options

Customers are encouraged to migrate to the Cisco PowerKey DVB hardware and software products noted in Table 2. Information about these products can be found at: <http://www.cisco.com/c/en/us/products/video/headend-system-releases/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Select Cisco PowerKey Digital Video Broadcasting (DVB) Products through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco PowerKey DVB hardware and software products, visit <http://www.cisco.com/c/en/us/products/video/headend-system-releases/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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