



# End-of-Sale and End-of-Life Announcement for the Cisco D9854 Advanced Program Receiver

EOL11822

Cisco announces the end-of-sale and end-of-life dates for the Cisco D9854 Advanced Program Receiver. The last day to order the affected product(s) is January 22, 2018. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions.

**Table 1.** End-of-Life Milestones and Dates for the Cisco D9854 Advanced Program Receiver

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 24, 2017
<b>End-of-Sale Date: HW, App SW, License</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 22, 2018
<b>Last Ship Date: HW, App SW, License</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 22, 2018
<b>End of SW Maintenance Releases Date: HW, App SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 22, 2019
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 22, 2019
<b>End of New Service Attachment Date: HW, App SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 22, 2019
<b>End of Service Contract Renewal Date: App SW</b>	The last date to extend or renew a service contract for the product.	April 19, 2020
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	April 19, 2022
<b>Last Date of Support: App SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	January 31, 2021
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	January 31, 2023

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
D9854-BASE	Base Model with Analog Outputs		-	-
D9854-FTA/DVB-CI	D9854 FTA/DVB-CI User Default		-	-
D9854-GEN-ASI-1RU	1RU with GEN-ISE & ASI	D9800-SS-BASIC	D9800 Single Stream Chassis w/ASI	-
D9854-GEN-ASI-PV=	Service unit with GEN-ISE & ASI	D9800-SS-BASIC	D9800 Single Stream Chassis w/ASI	-
D9854-IP-GEN-1RU=	Service unit for GEN-ISE, ASI, SDI & MPEGoIP in & out	D9800-SS-MPEGOIP	D9800 Single Stream Chassis w/ASI and MPEGoIP	-
D9854-IP-NAP-1RU=	Service unit with NAP-ISE, ASI, SDI & MPEGoIP in & out	D9800-SS-MPEGOIP	D9800 Single Stream Chassis w/ASI and MPEGoIP	-
D9854-IPIN-GEN-1RU	1RU with GEN-ISE, ASI, SDI & MPEGoIP in&out(optional)	D9800-SS-MPEGOIP	D9800 Single Stream Chassis w/ASI and MPEGoIP	-
D9854-IPIN-NAP-1RU	1RU with NAP-ISE, ASI, SDI & MPEGoIPin&out(optional)	D9800-SS-MPEGOIP	D9800 Single Stream Chassis w/ASI and MPEGoIP	-
D9854-NAP-ASI-1RU	1RU with NAP-ISE, ASI & MPEGoIP out	D9800-SS-BASIC	D9800 Single Stream Chassis w/ASI	-
D9854-NAP-ASI-1RU=	Service unit with NAP-ISE, ASI & MPEGoIP out	D9800-SS-BASIC	D9800 Single Stream Chassis w/ASI	-
D9854-POWERVU	D9854 PowerVu User Default		-	-
D9854-SDI	SDI Model with Digital Outputs		-	-
D9854-UD-DVB-CI	DVB-CI user default settings		-	-
D9854-UD-POWER-VU	PowerVu user default settings		-	-
SWD9854-045000	SW, D9854, V04.50.00		-	-

## Product Migration Options

Customers are encouraged to migrate to the D9800 Network Transport Receiver product line. More info can be found here: <https://www.cisco.com/c/en/us/support/video/d9800-network-transport-receiver/model.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

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Customers may be able to continue to purchase the Cisco D9854 Advanced Program Receiver through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

### For More Information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

\*\* For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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