



End-of-Sale and End-of-Life Announcement for the Cisco PowerVu Model D9850 Program Receiver

EOL9693

Cisco announces the end-of-sale and end-of-life dates for the Cisco PowerVu Model D9850 Program Receiver. The last day to order the affected product(s) is November 29, 2014. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco PowerVu Model D9850 Program Receiver

| Milestone | Definition | Date |
|---|---|-------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | May 31, 2014 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | November 29, 2014 |
| Last Ship Date: HW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | February 27, 2015 |
| End of SW Maintenance Releases Date: HW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | November 29, 2015 |
| End of Routine Failure Analysis Date: HW | The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. | November 29, 2015 |
| End of New Service Attachment Date: HW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | November 29, 2015 |
| End of Service Contract Renewal Date: HW | The last date to extend or renew a service contract for the product. | February 24, 2019 |
| Last Date of Support: HW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details. | November 30, 2019 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|------------------------------|---------------------------------|---|------------------------|
| D9850-FTA-ASI-1RU | 1RU with FTP-ISE & ASI | D9854-GEN-ASI-1RU | 1RU with GEN-ISE & ASI | - |
| D9850-FTA-ASI-1RU= | 1RU with FTP-ISE & ASI | D9854-GEN-ASI-DVB= | 1RU with GEN-ISE & ASI | - |
| D9850-GEN-ASI-1RU | 1RU with GEN-ISE & ASI | D9854-GEN-ASI-1RU | 1RU with GEN-ISE & ASI | - |
| D9850-GEN-ASI-1RU= | 1RU with GEN-ISE & ASI | D9854-GEN-ASI-DVB= | 1RU with GEN-ISE & ASI | - |
| D9850-GEN-SDI-1RU | 1RU with GEN-ISE & SDI | D9854-IPIN-GEN-1RU | 1RU with GEN-ISE, ASI, SDI & MPEGoIP in & out | - |
| D9850-GEN-SDI-1RU= | 1RU with GEN-ISE & SDI | D9854-IP-GEN-1RU= | Spare for GEN-ISE, ASI, SDI & MPEGoIP in & out | - |
| D9850-NAP-ASI-1RU | 1RU with NAP-ISE & ASI | D9854-NAP-ASI-1RU | 1RU with NAP-ISE, ASI & MPEGoIP out | - |
| D9850-NAP-ASI-1RU= | 1RU with NAP-ISE & ASI | D9854-NAP-ASI-1RU= | 1RU with NAP-ISE, ASI & MPEGoIP out | - |
| D9850-NAP-SDI-1RU | 1RU with NAP-ISE & SDI | D9854-IPIN-NAP-1RU | 1RU with NAP-ISE, ASI, SDI & MPEGoIP in & out | - |
| D9850-NAP-SDI-1RU= | 1RU with GEN-ISE & SDI | D9854-IP-NAP-1RU= | 1RU with NAP-ISE, ASI, SDI & MPEGoIP in & out Spare pid | - |
| D9850-NAP-VER-1RU | 1RU with NAP-ISE for VERIZON | D9854-IPIN-NAP-1RU | 1RU with NAP-ISE, ASI, SDI & MPEGoIP in & out | - |
| D9850-NAP-VER-1RU= | 1RU with NAP-ISE for VERIZON | D9854-IP-NAP-1RU= | 1RU with NAP-ISE, ASI, SDI & MPEGoIP in & out Spare pid | - |

Product Migration Options

Customers are encouraged to use the Cisco DVB-S2 program receiver (product number D9854-IPIN-GEN-1RU or D9854-IPIN-NAP-1RU). Information about the Cisco D9854-I Advanced Program Receiver can be found at:

http://www.cisco.com/en/US/prod/collateral/video/ps9159/ps9182/ps9185/data_sheet_c78-728199.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco PowerVu Model D9850 Program Receiver through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco D9850 Program Receiver, visit

http://www.cisco.com/en/US/prod/collateral/video/ps9159/ps9182/ps9185/data_sheet_c78-728203.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)