

Change in Product Part Number Announcement for the Select Cisco D9865-B, D9865-D, and D9865-H Satellite Receivers

EOL9455 - Amended

Cisco announces a change in product part numbers for the Select Cisco D9865-B, D9865-D, and D9865-H Satellite Receivers. This is a product part number change only announcement. Customers will experience no change in functionality when using the new product part numbers. The new product part numbers are designed to simplify the customer ordering process. The last day to order the affected product using the current product part numbers is January 29, 2014. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified in the end-of-life announcement for the new product part numbers. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Select Cisco D9865-B, D9865-D, and D9865-H Satellite Receivers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 30, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 29, 2014
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 29, 2014

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
4027496	D9865 Remote Control	D9865-REMOTE	D9865 REMOTE	-
4028651000001	D9865B, NTSC CH3/4 Modulator, NA P/C	D9865-B-NTSC-NA	D9865B, NTSC MODULATOR, NA POWER CORD	-
4028651040001	D9865H, SD/HD Out, NTSC CH3/4 Mod, NA P/C	D9865-H-NTSC-NA	D9865H, NTSC MODULATOR, NA POWER CORD	-
4028651050101AFR	D9865H, NTSC, EPG, 8G, NA P/C, AFRTS	D9865-H-AFRTS	D986HD, NTSC MODULATOR WITH 8G EPG, NA POWER CORD FOR AFRTS	-
4028651060005	D9865H PAL, EU P/C	D9865-H-PAL-EU	D9865H, PAL MODULATOR, EU POWER CORD	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
4028651120001	D9865D, NTSC, NA P/C	D9865-D-NTSC-NA	D9865D, NTSC MODULATOR, NA POWER CORD	-
4028651120101	D9865D, NTSC 8G NA P/C	D9865-D-NTSC-8G-NA	D9865D, NTSC MODULATOR WITH 8G, NA POWER CORD	-
4028651140000	D9865D, PAL, No P/C	D9865-D-PAL-NC	D9865B, PAL MODULATOR, DISCOVERY INDIA, EU POWER CORD	-
4028651140005	D9865D, PAL, EU P/C	D9865-D-PAL-EU	D9865D, PAL MODULATOR, EU POWER CORD	-
4028651180005DCR	D9865B, PAL, Discovery India, EU P/C	D9865-B-DISC-EU	D9865B, PAL MODULATOR, DISCOVERY INDIA, EU POWER CORD	See EOL10362 for Support Timelines
4028651180009NCA	D9865B PAL, No Remote, No CA, India P/C	D9865-B-NCA-INDIA	D9865B, PAL MODULATOR, NO CA, NO REMOTE, INDIA POWER CORD	-
7009076	D9835/D9865 Conditional Access Fee	L-D9865-CA-FEE	D9865 CONDITIONAL ACCESS FEE	-

Product Migration Options

This is a product part number change only. Customers will experience no change in functionality when using the new product IDs. The new product IDs are designed to simplify the ordering process.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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