



## End-of-Sale and End-of-Life Announcement for the Cisco D9010, D9828, D9834, D9835, D9850, and D9865 Power Cords

EOL8967

Cisco announces the end-of-sale and end-of-life dates for the Cisco D9010, D9828, D9834, D9835, D9850, and D9865 Power Cords. The last day to order the affected product(s) is September 25, 2013. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco D9010, D9828, D9834, D9835, D9850, and D9865 Power Cords

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 27, 2013
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 25, 2013
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 24, 2013
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	September 25, 2014
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 25, 2014
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	December 21, 2017
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	September 30, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
1001790	Pwr Cord, 10A 250V C17 (Argentina)	CAB-PWR-DMN-ARG	AC PWR CABLE, ARGENTINA, IEC, 10AMP, 2.5m	-
1001832	Pwr Cord (Australian)	There is currently no replacement product available for this product.	-	-
1002604	Pwr Cord, 2 Cond, 2.5A, 250V (Australia)	There is currently no replacement product available for this product.	-	-
1002655	Pwr Cord, 2.5A, 250V, C7 (Argentina)	CAB-PWR-DMN-ARG	AC PWR CABLE, ARGENTINA, IEC, 10AMP, 2.5m	-
1002798	Pwr Cord, 2 Cond, 2.5A 250V (UK)	There is currently no replacement product available for this product.	-	-
1003648	Pwr Cord (D9834, D9835, D9865) (Brazil)	There is currently no replacement product available for this product.	-	-
1003667	Pwr Cord, 2 Cond, 2.5A, 250V (India)	There is currently no replacement product available for this product.	-	-
1005009	Pwr Cord, 2 Cond, 3A, 125V, JPN	There is currently no replacement product available for this product.	-	-
3993135	Power Cord (Europe)	CAB-PWR-DMN-EU	AC PWR CABLE, EUROPE, IEC, 10AMP, 2.5m	-
3993136	Power Cord, 2 Cond, 10A, 250V (Italy)	There is currently no replacement product available for this product.	-	-
3993137	Power Cord (UK)	CAB-PWR-DMN-UK	AC PWR CABLE, UK, IEC, 10AMP, 2.5m	-
3996784	Power Cord, 2 Wire Polarized (NA)	CAB-PWR-DMN-US	AC PWR CABLE, US, IEC, 10AMP, 1.83m	-

## Product Migration Options

Customers are encouraged to migrate to a new Cisco power cord if available (product number CAB-PWR-DMN-XXX). Information about this product can be found at: <http://www.cisco.com/en/US/products/ps9185/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at [http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco D9010, D9828, D9834, D9835, D9850, and D9865 Power Cords through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

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The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

### For More Information

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

\*\* For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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