



## Change in Product Part Number Announcement for the Cisco D9824 Advanced Multi Decryption Receiver

EOL9072 - Amended

Cisco announces a change in product part numbers for the Cisco D9824 Advanced Multi Decryption Receiver. This is a product part number change only announcement. Customers will experience no change in functionality when using the new product part numbers. The new product part numbers are designed to simplify the customer ordering process. The last day to order the affected product using the current product part numbers is May 30, 2013. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified in the end-of-life announcement for the new product part numbers. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

**Table 1.** End-of-Life Milestones and Dates for the Cisco D9824 Advanced Multi Decryption Receiver

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 28, 2013
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 30, 2013
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 28, 2013

HW = Hardware OS SW = Operating System Software App. SW = Application Software

This is a product part number change only. Customers will experience no change in functionality, service, or lead time when using the new product IDs.

The new product IDs are designed to simplify the ordering process. Customers are encouraged to migrate to the Cisco D9824 Advanced Multi Decryption Receiver, configurable through the Cisco Commerce Workspace at <https://cisco-apps.cisco.com/cisco/psn/commerce#>.

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
403827400150000	D9824 Advanced MD Receiver, Gen, No P/C	D9824-GEN-1RU	D9824 Advanced Multi decryption Receiver GENERIC Pool	<a href="#">See EOL9587 for specific EOL milestones and information</a>
403827400150001	D9824 Advanced MD Rcvr, Gen, NA Pwr	D9824-GEN-1RU	D9824 Advanced Multi decryption Receiver GENERIC Pool	<a href="#">See EOL9587 for specific EOL milestones and information</a>

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
403827400150101	D9824 MDR, DVB, S/S2 RF In, DVB-CI, 32PVU Decrypt, NA P/C, Comcast	D9824-GEN-1RU-COM=	Spare for the Generic COMCAST user default	<a href="#">See EOL9587 for specific EOL milestones and information</a>
403827400150201	D9824 Advanced MD Receiver, Gen, Pool, NA P/C	D9824-GEN-1RU	D9824 Advanced Multi decryption Receiver GENERIC Pool	<a href="#">See EOL9587 for specific EOL milestones and information</a>

## Product Migration Options

This is a product part number change only. Customers will experience no change in functionality when using the new product IDs. The new product IDs are designed to simplify the ordering process.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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