

End-of-Sale and End-of-Life Announcement for the Model D9846 Professional Decoder

EOL7552

Cisco announces the end-of-sale and end-of-life dates for the Model D9846 Professional Decoder. The last day to order the affected product(s) is October 28, 2011. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Model D9846 Professional Decoder

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 29, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 28, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 26, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 27, 2012
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 27, 2012
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 23, 2016
Last Date of Support: HW	The last expected date to receive service and support for the product as entitled by applicable service contracts or warranty terms and conditions **. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	October 31, 2016

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
4012421	D9846 Prof Dec,MPEG IP/ASI In,ASI Out	403355400E40401	D9887B 4:2:2 MP2,HD/SD-SDI,BISS-1/E DB-E DuIP ASI DB-E	-
4012421RMF	D9846 Prof Dec,MPEG IP/ASI In,ASI Out (RMF)	See the Product Migration Options section below for detailed information on replacing this product.		-
4012422	D9846 Prof Dec,4:2:2/4:2:0,ASI In/Out,Genlock	403355400C40401	D9887B 4:2:2 MP2,HD/SD-SDI,BISS-1/E DB-E ASI DB-E	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
4012422RMF	D9846 Prof Dec,4:2:2/4:2:0,ASI In/Out,Genlock (RMF)	See the Product Migration Options section below for detailed information on replacing this product.		-
4012423	D9846 Professional Dec,QPSK/ASI In,ASI Out	403355400E50401	D9887B 4:2:2 MP2,HD/SD-SDI,BISS-1/E,DB-E 2IP,ASI,DVB-S2,DB-E	-
4013692	D9846 Prof Dec,QPSK/ASI In,ASI Out,3/4 Audio	403355400E50401	D9887B 4:2:2 MP2,HD/SD-SDI,BISS-1/E,DB-E 2IP,ASI,DVB-S2,DB-E	-
4016650	D9846 Prof Dec,4:2:2,MPEGolP In,FEC,ASI In/Out	403355400E40401	D9887B 4:2:2 MP2,HD/SD-SDI,BISS-1/E DB-E DuIP ASI DB-E	-
4026210	D9846 Prof Dec,4:2:2,DVB-S2,ASI I/O,3/4 Audio	403355400E50401	D9887B 4:2:2 MP2,HD/SD-SDI,BISS-1/E,DB-E 2IP,ASI,DVB-S2,DB-E	-
4028532	D9846 Prof Dec,4:2:2,2xMPEGolP In,FEC,ASI I/O,3/4 Audio	403355400E40401	D9887B 4:2:2 MP2,HD/SD-SDI,BISS-1/E DB-E DuIP ASI DB-E	-

Product Migration Options

Customers are encouraged to migrate to the Cisco D9887B HDTV Modular Receiver. Information about this product can be found at: http://www.cisco.com/en/US/products/ps9185/products_data_sheets_list.html. The Cisco D9887B HDTV Modular Receiver is the direct replacement for this product. If the D9846 part number that you normally purchase is not listed in Table 2, please contact Cisco to identify a D9887B replacement part number. Please review the Cisco D9887B HDTV Modular Receiver data sheet to ensure the product meets the requirements of your application prior to ordering.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Model D9846 Professional Decoder through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco D9887B HDTV Modular Receiver, visit http://www.cisco.com/en/US/products/ps9185/products_data_sheets_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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