



End-of-Sale and End-of-Life Announcement for the Cisco Content Delivery Application (CDA) for Visual Quality Experience Application Releases 3.5.x and 3.6.x

EOL10886

Cisco announces the end-of-sale and end-of-life dates for the Cisco Content Delivery Application (CDA) for Visual Quality Experience Application Releases 3.5.x and 3.6.x. The last day to order the affected product(s) is September 29, 2016. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions.

This EOL bulletin further includes Cisco Content Delivery Application (CDA) for Visual Quality Experience Application Releases 3.7.x and 3.8.x. These releases were available through CCO for direct customer download. These releases are replaced by release 3.9.x.

Table 1. End-of-Life Milestones and Dates for the Cisco Content Delivery Application (CDA) for Visual Quality Experience Application Releases 3.5.x and 3.6.x

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 31, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 29, 2016
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 28, 2016
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 29, 2017
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 29, 2017
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	December 26, 2018
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	September 30, 2019

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CDAVCPT-3.5-K9	VQE Channel Provisioning Tools Version 3.5	CDAVCPT-3.9-K9	VQE Channel Provisioning Tools Version 3.9	-
CDAVCPT-3.6-K9	VQE Channel Provisioning Tools Version 3.6	CDAVCPT-3.9-K9	VQE Channel Provisioning Tools Version 3.9	-
CDAVQES-3.5-K9	VQE Software Application Version 3.5	CDAVQES-3.9-K9	VQE Software Application Version 3.9	-
CDAVQES-3.6-K9	VQE Software Application Version 3.6	CDAVQES-3.9-K9	VQE Software Application Version 3.9	-
VQE-SERVER	VQE Server Application	CDAVQES-3.9-K9	VQE Software Application Version 3.9	-
VQE-TOOLS	VQE Configuration Tools	CDAVCPT-3.9-K9	VQE Channel Provisioning Tools Version 3.9	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Content Delivery Application (CDA) for Visual Quality Experience Application Release 3.9.x.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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