



End-of-Sale and End-of-Life Announcement for the Cisco Content Delivery Engine 470

EOL10821

Cisco announces the end-of-sale and end-of-life dates for the Cisco Content Delivery Engine 470. The last day to order the affected product(s) is August 15, 2016.

Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions.

Table 1. End-of-Life Milestones and Dates for the Cisco Content Delivery Engine 470

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 15, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 15, 2016
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 13, 2016
End of SW Maintenance Releases Date: HW, App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 15, 2017
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	August 15, 2017
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 15, 2017
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	November 10, 2020
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	November 11, 2018
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	August 31, 2019
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	August 31, 2021

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CB-256-HVY-3WPL	CDE Bundle, 256GB, 6x10GE + 4x1GE, 1 CDA	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDAREC-145000-20G	Recorder Application (14,000 SDE Hours; 20 Gbps Ingest inclu	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDAREC-SCOPY-2	Shared Copy Recording - Feature License - 4R2	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDAREC-UCOPY-2	Unique Copy Recording - Feature License - 4R2	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE2-NIC-1WPL-	Dual-port 10GbE NIC, PCIeG2, SFP+, CDE Svc Spr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE3-HBA-G2MR-8I-	AOC-SAS2-9261-8I, 2108 based Gen-2 MegaRAID Svc Spr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE3-HBA-G2MR-BBU-	BTR-0023L-LSI00264, LSI 9261 Gen2/2108 M-RAID BBU Svc Spr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE3-SSD-EMLC-200-	FRU 200GB Intel eMLC SSD drive 710 series/CDE250 Svc Spr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE4-FAN-4U-2-	High speed Fan Module for Gen4 CDE (CDE470 Config) Svc Spr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE4-FAN-4U-2=	High speed Fan Module for Gen4 CDE (CDE470 Config)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE4-HBA-G2-8I-	SAS HBA, AOC-2308L-L8E for Gen4 CDE Svc Spr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE4-HDD-ASSY-	Gen4 CDE - 2-Hard Drive Tray (No Drives Inc) Svc Spr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE4-HDD-ASSY-2S4T	Gen4 CDE Drive Tray Assembly + 4TB SAS Drive	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE4-HDD-ASSY=	Gen4 CDE - 2-Hard Drive Assembly (Tray without Drives)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE4-HDD-SAS-4T-	4TB SAS HDD, 3.5in, (no drive tray) for Gen4 CDE Svc Spr	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CDE4-HDD-SAS-4T=	4TB SAS HDD, 3.5in, (no drive tray) for Gen4 CDE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE4-MEM-DRAM-16G-	16GB DRAM Memory for Gen4 CDE, DDR3-1600 2Rx8 ECC Svc Spr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE4-MEM-DRAM-16G=	16GB DRAM Memory for Gen4 CDE, DDR3-1600 2Rx8 ECC Reg	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE470-HV-3WPL-K9=	CDE470 HVY Chassis Lite Spare - all incl (CISCO SVC SPARE)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CDE470-K9	4RU Content Delivery Engine Base System (CDE470)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CDAREC-SCOPY-2=	Shared Copy Recording - Feature License - 4R2	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CDAREC-UCOPY-2=	Unique Copy Recording - Feature License - 4R2	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SB-72S4T	72 x 4TB SAS HDD, 3.5in	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

Customers using Cisco Content Delivery Engine 470 for Cisco Cloud Object Store (COS) applications are encouraged to migrate to either of the following hardware platforms: the Cisco UCS COS bundle (UCS-CDA-COS-BUN) or the Content Delivery Engine 465 (CD465-K9).

Customers using CDE 470 for Video Recorder (VDS-VR) applications are encouraged to continue using either the Content Delivery Engine 465 (CDE465-K9) or Content Delivery Engine 460 (CDE460-K9).

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Content Delivery Engine 470 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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