



End-of-Sale and End-of-Life Announcement for the Cisco Content Delivery Engine 420 Vault Model 4A

EOL8701 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Content Delivery Engine 420 Vault Model 4A. The last day to order the affected product(s) is August 20, 2013. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Content Delivery Engine 420 Vault Model 4A

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 20, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 20, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 18, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	August 20, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 20, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	November 18, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	August 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CB-32-24A1T-2QSX	CDE Bundle, 32GB, 24x 1TB SATA, 2x Quad Fiber, 1 CDA	See the Product Migration Options section below for detailed information on replacing this product.		
CB-32-24A1T-2QTX	CDE Bundle, 32GB, 24x 1TB SATA, 2x Quad Copper, 1 CDA	See the Product Migration Options section below for detailed information on replacing this product.		
CDE420-32-2QSX-K9=	CDE420 4A lite: 8GB CF, 32GB RAM, No Storage, 2xQuad Fiber	There is currently no replacement product available for this product.		
CDE420-32-2QTX-K9=	CDE420 4A lite: 8GB CF, 32GB RAM, No Storage, 2xQuad Copper	There is currently no replacement product available for this product.		
CDE420-K9	4RU Content Delivery Engine base system, 8GB Boot Flash	See the Product Migration Options section below for detailed information on replacing this product.		
CDE420-K9=	4RU Content Delivery Engine base system, 8GB Boot Flash	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers are encouraged to migrate to the Cisco Content Delivery Engine 250 Vault Model 2A4. Information about this product can be found at:

http://www.cisco.com/en/US/prod/collateral/video/ps7191/ps7126/data_sheet_c78-635849.html.

The CDE 420 model product identification numbers are replaced directly by CDE 250 model identification numbers.

The products with identification numbers CB-32-24A1T-2QSX and CB-32-24A1T-2QTX are each to be replaced by the combined content and storage bundle (CB-48-HVY-2WPL and SB-24S1T).

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Content Delivery Engine 420 Vault Model 4A through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Content Delivery Engine 250 Vault Model 2A4, visit http://www.cisco.com/en/US/prod/collateral/video/ps7191/ps7126/data_sheet_c78-635849.html, or contact your local account representative.

To request information about the Cisco Content Delivery Engine 250 Vault Model 2A4, send an e-mail to ask-cds-pm@csico.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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