

End-of-Sale and End-of-Life Announcement for the Cisco Webex Calling SP Offer



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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Webex Calling SP Offer. The last day to order the affected product(s) is April 14, 2023. The last day to renew or add to an existing subscription is April 14, 2023. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Cisco Webex Calling (Webex Calling SP and Webex Calling SP for Partners) have been consolidated to the Webex Calling Offer. Cisco is committed to supporting our service providers and partners on Webex Calling to ensure a seamless migration during this offer simplification. For more information, refer to Cisco Collaboration Flex Plan Ordering Guide at this link: <https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/collaboration-flex-plan3-og.html>.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Webex Calling SP Offer

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 14, 2022
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 14, 2023
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	April 14, 2023
Last Date of Support**: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	April 30, 2025

*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-C-PRO-SP	Webex Calling SP Entitlement	A-FLEX-C-PRO	Webex Calling Entitlement	-
A-FLEX-CA-DEV-SP	Webex Calling SP Workspace for CA Entitlement for Video (2)	A-FLEX-CA-DEV	Webex Calling Workspace for CA Entitlement for Video	-
A-FLEX-CL-CA-SP	Webex Calling SP Workspace for Common Area Entitlement	A-FLEX-CL-CA	Webex Calling Common Area Entitlement	-
A-WORK-SPCAL-U-ENT	Webex Calling SP Uncommitted Entitlement (2)	A-WORK-CALL-U-ENT	Webex Calling Uncommitted Entitlement (2)	-
A-WORK-SPCALL-O	Webex Calling SP Overage (2)	A-WORK-CALL-O	Webex Calling Overage (2)	-
A-WORK-SPCALL-U	Webex Calling SP Uncommitted Usage (2)	A-WORK-CALL-U	Webex Calling Uncommitted Usage (2)	-
A-WORK-SP-COM-ENT	Webex Calling for SP Common Area Entitlement (2)	A-WORK-COM-ENT	Webex Calling Common Area Entitlement (2)	-
A-WORK-SPCALL-ENT	Webex Calling for SP Entitlement (2)	A-WORK-CALL-ENT	Webex Calling Entitlement (2)	-

Product migration options

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Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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