

End-of-Sale and End-of-Life Announcement for the Cisco Voice Provisioning Tool

EOL6325

Cisco® announces the end-of-sale and end-of life dates for the Cisco Voice Provisioning Tool. The last day to order the affected product(s) is July 29, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Voice Provisioning Tool

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 29, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 29, 2008
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 27, 2008
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 29, 2009
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 29, 2009
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 25, 2010
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 29, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
VPT-SW-1.0	Cisco Voice Provisioning Tool, software application	See Product Migration Options section for details.	Cisco Unified Provisioning Manager
VPT-SW-1.0=	Cisco Voice Provisioning Tool, software application	See Product Migration Options section for details.	Cisco Unified Provisioning Manager

Product Migration Options

Customers are strongly encouraged to migrate to the Cisco Unified Provisioning Manager.

Information about this product can be found at:

<http://www.cisco.com/en/US/products/ps7125/index.html>. The recommended replacement for the Cisco Personal Assistant is the Cisco Unity 4.x product. Cisco Unified Provisioning Manager provides a reliable and scalable Web-based solution for managing a company's critical next-generation communications services. Cisco Unified Provisioning Manager manages IP communications services in an integrated IP telephony, voicemail, and unified messaging environment that includes Cisco Unified Communications Manager, Cisco Unified Communications Manager Express, Cisco Unity, Cisco Unity Express, and Cisco Unity Connection systems.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Voice Provisioning Tool through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: www.cisco.com/go/eos.

For More Information

For more information about the Cisco Unified Provisioning Manager, visit <http://www.cisco.com/en/US/products/ps7125/index.html>, or contact your local account representative.

To request information about the Cisco Unified Provisioning Manager, send an e-mail to ask-ipc-management@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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