



End-of-Sale and End-of-Life Announcement for the Cisco Unity Connection 7.1

EOL7997

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unity Connection 7.1. The last day to order the affected product(s) is June 22, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unity Connection 7.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 23, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 22, 2012
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 20, 2012
End of SW Maintenance Releases Date: HW, App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 22, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 22, 2013
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 22, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	September 17, 2016
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	September 18, 2014
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2015
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MCS7825H4-K9-UCB2	CUCxn 7.1 MCS-7825-H4, 2x250 HDD, 2GB RAM	See the Product Migration Options section below for detailed information on replacing this product.		
MCS7835I3-K9-UCB2	CUCxn 7.1 MCS-7835-I3, 2x300 HDD, 4GB RAM	See the Product Migration Options section below for detailed information on replacing this product.		
MCS7835I4-K9-UCB2	CUCxn 7.1 MCS-7825-I4, 2x250 HDD, 2GB RAM	See the Product Migration Options section below for detailed information on replacing this product.		
MCS7845I3-K9-UCB2	CUCxn 7.1 MCS-7845-I3, 4x300 HDD, 8GB RAM, Quad-Cores	See the Product Migration Options section below for detailed information on replacing this product.		
MSG-UCXN-UWL-MIG	Messaging Migration to Unity Connection - CUWL only	See the Product Migration Options section below for detailed information on replacing this product.		
UNCN7-100USR-K9=	Unity Connection, 16 ports, 100 users - All user Features	See the Product Migration Options section below for detailed information on replacing this product.		
UNCN7-200USR-K9=	Unity Connection, 16 ports, 200 users - All user Features	See the Product Migration Options section below for detailed information on replacing this product.		
UNCN7-25USR-K9=	Unity Connection, 8 ports, 25 users - All user Features	See the Product Migration Options section below for detailed information on replacing this product.		
UNCN7-300USR-K9=	Unity Connection, 16 ports, 300 users - All user Features	See the Product Migration Options section below for detailed information on replacing this product.		
UNCN7-50USR-K9=	Unity Connection, 8 ports, 50 users - All user Features	See the Product Migration Options section below for detailed information on replacing this product.		
UNCN7-ADD-MAXPT=	Unity Connection maximum ports (144)	See the Product Migration Options section below for detailed information on replacing this product.		
UNCN7-D-UTYMIG-K9=	Migration from Unity 4.x or later to Unity Cxn 7.x - Domino	See the Product Migration Options section below for detailed information on replacing this product.		
UNCN7-UTYMIG-K9=	Migration from Unity 4.x or later to Unity Cxn 7.x	See the Product Migration Options section below for detailed information on replacing this product.		
UNCN7-VER-VUP-K9=	Migration from Unity Cxn 2.x to Unity Cxn 7.x	See the Product Migration Options section below for detailed information on replacing this product.		
UNCN7D-VER-VUP-K9=	Migration from Unity Cxn 2.x to Unity Cxn 7.x - Domino	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UNITYCN7-1.1-VUP=	Upgrade from Unity Cxn 7.0 to Unity Cxn 7.1 - Domino	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-100PK=	Unity Connection Users - 100 Pack	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-10PK=	Unity Connection Users - 10 Pack	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-5PK=	Unity Connection Users – 5 Pack	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-ADD-24PT	Unity Connection 24 additional ports	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-ADD-24PT=	Unity Connection 24 additional ports	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-BUNDLE	Unity Connection 7.x SW plus HW Bundle	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-HA-48	Unity Connection High Availability Platform Overlay 1	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-HA-48=	Unity Connection High Availability Platform Overlay 1	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-HA-MX	Unity Connection High Availability Platform Overlay 2 or 3	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-HA-MX=	Unity Connection High Availability Platform Overlay 2 or 3	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-HA-UP-MX	Unity Connection High Availability	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-HA-UP-MX=	Unity Connection High Availability Platform Overlay 2 or 3	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-K9	Unity Connection 7.x Software	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-VUP-K9	Migration from Unity 4.x or Unity Cxn 1.x to Unity Cxn 7.x	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYCN7-VUP-K9-D	Mig-Unity4.x or later/Unity Cxn 1.x to Unity Cxn 7.x-Users-D	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers are encouraged to migrate to Cisco Unity Connection 8.6. Information about this product can be found at: http://www.cisco.com/en/US/prod/collateral/voicesw/ps6789/ps5745/ps6509/data_sheet_c78-678869.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Unity Connection 7.1 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unity Connection 8.6, visit http://www.cisco.com/en/US/prod/collateral/voicesw/ps6789/ps5745/ps6509/data_sheet_c78-678869.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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