



End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications for RTX

EOL9475

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Communications for RTX. The last day to order the affected product(s) is May 9, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Cisco Unified Communications for Tencent RTX is a China-only product. Thanks for supporting this product since 2010. Please read all the information below carefully to reduce the impact on you or your customers.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Communications for RTX

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 8, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 9, 2014
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 7, 2014
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 9, 2015
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 9, 2015
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	August 4, 2016
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

For detailed EOL and the migration info of the licenses, please take a look clearly at the table below. Note that the customers can use the Jabber for Windows to replace the Tencent RTX client for instant messaging and presence features.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUC-RTX-RTU	Cisco UC Integration for RTX RTU	See Product Migration Options section for details.	Jabber for Windows	-
L-CUC-RTX-RTU	Cisco UC Integration for RTX RTU	See Product Migration Options section for details.	Jabber for Windows	-
L-LIC-CUC-RTX	Cisco UC plug-in for RTX license per user	See Product Migration Options section for details.	Jabber for Windows	-
L-LIC-RTX	Tencent RTX license per user	See Product Migration Options section for details.	Jabber for Windows	-
L-LIC-RTX-ADD	Tencent RTX license per user	See Product Migration Options section for details.	Jabber for Windows	-
L-RTX-PAK	RTX PAK	See Product Migration Options section for details.	Jabber for Windows	-
L-UCRTX85-ADD-K9	Cisco UC for RTX Migration for Cisco UC Customers, per user	See Product Migration Options section for details.	Jabber for Windows	-
L-UCRTX85-ADD-LIC	Cisco UC for RTX Migration license for Cisco UC Customers	See Product Migration Options section for details.	Jabber for Windows	-
L-UCRTX85-UCM-ADJ	Cisco UC for RTX promotional UCM adjunct licenses per user	There is currently no replacement product available for this product.	-	-
L-UCRTX85-UCM-ADJT	Cisco UC for RTX promotional UCM adjunct licenses per user	There is currently no replacement product available for this product.	-	-
L-UCRTX86-ADD-K9	Cisco UC for RTX Mig bundle for Cisco UC Customers, per user	See Product Migration Options section for details.	Jabber for Windows	-
L-UCRTX86-ADD-LIC	Cisco UC for RTX Mig bundle license for Cisco UC Customers	See Product Migration Options section for details.	Jabber for Windows	-
L-UCRTX86-RTX	Cisco UC for RTX optional licenses, RTX per user	See Product Migration Options section for details.	Jabber for Windows	-
L-UCRTX86-RTX-LIC	Cisco UC for RTX optional RTX license, per user	See Product Migration Options section for details.	Jabber for Windows	-
L-UCRTX86-UCM-ADJ	Cisco UC for RTX promotional UCM adjunct licenses per user	There is currently no replacement product available for this product.	-	-
L-UCRTX86-UCM-ADJT	Cisco UC for RTX promotional UCM adjunct licenses per user	There is currently no replacement product available for this product.	-	-
L-UCSS-CUCRTX	Top Level UCSS Product Code	There is currently no replacement product available for this product.	-	-
L-UCSS-CUCRTX-1-1	UCSS CUCRTX One Year, 1 user	There is currently no replacement product available for this product.	-	-
L-UCSS-CUCRTX-3-1	UCSS CUCRTX Three Years, 1 user	There is currently no replacement product available for this product.	-	-
L-UCSS-CUCRTX-5-1	UCSS CUCRTX Five Years, 1 user	There is currently no replacement product available for this product.	-	-
L-UCSS-RTXBAS-1-1	UCSS for CUCM basic IP, One Year, 1 user	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-UCSS-RTXBAS-3-1	UCSS for CUCM basic IP, Three Year, 1 user	There is currently no replacement product available for this product.	-	-
L-UCSS-RTXBAS-5-1	UCSS for CUCM basic IP, Five Year, 1 user	There is currently no replacement product available for this product.	-	-
LIC-CUC-RTX	Cisco UC plug-in for RTX license per user	See Product Migration Options section for details.	Jabber for Windows	-
LIC-CUC-RTX-NFR	Cisco UC plug-in for RTX license per user	There is currently no replacement product available for this product.	-	-
LIC-CUCM-BASIC-RTX	CUCM 8.x License - 1 Basic User	See Product Migration Options section for details.	Jabber for Windows	-
LIC-RTX	Tencent RTX license per user	See Product Migration Options section for details.	Jabber for Windows	-
LIC-RTX-NFR	Tencent RTX license per user for NFR per user	There is currently no replacement product available for this product.	-	-
RTX-PAK	RTX PAK	See Product Migration Options section for details.	Jabber for Windows	-
RTX-PAK-NFR	RTX PAK	There is currently no replacement product available for this product.	-	-
UCIRTX8-B3K1-K9=	UC Integration for RTX 8.x for BE 3K - 1 Pack	There is currently no replacement product available for this product.	-	-
UCRTX85-ADDUC-K9	Cisco UC for RTX Migration bundle for RTX user, per user	See Product Migration Options section for details.	Jabber for Windows	-
UCRTX85-ADDUC-LIC	Cisco UC for RTX Mig for RTX user to CUC-RTX Basic user	See Product Migration Options section for details.	Jabber for Windows	-
UCRTX85-BAS-K9	Cisco UC for RTX Basic user bundle, per user	See Product Migration Options section for details.	Jabber for Windows	-
UCRTX85-BAS-LIC	CUC for RTX basic user bundle License	See Product Migration Options section for details.	Jabber for Windows	-
UCRTX86-ADDUC-K9	Cisco UC for RTX Migration bundle for RTX user, per user	See Product Migration Options section for details.	Jabber for Windows	-
UCRTX86-ADDUC-LIC	Cisco UC for RTX Mig for RTX user to CUC-RTX Basic per user	See Product Migration Options section for details.	Jabber for Windows	-
UCRTX86-BAS-K9	Cisco UC for RTX Basic user bundle, per user	See Product Migration Options section for details.	Jabber for Windows	-
UCRTX86-BAS-LIC	CUC for RTX basic user bundle License	See Product Migration Options section for details.	Jabber for Windows	-
UCRTX86-MIG-NFR-K9	Cisco UC for RTX Special Mig price for NFR or lab per user	There is currently no replacement product available for this product.	-	-
UCRTX86-NFR-LIC	CUCM for RTX NFR licenses	There is currently no replacement product available for this product.	-	-
UCRTX86-UPG-K9	Cisco UC for RTX Mig for UC Mgr Prior to Rel 7.1	There is currently no replacement product available for this product.	-	-
UCRTX86-UPG-LIC	Cisco UC for RTX Mig for UC Mgr Prior to Rel 7.1, per user	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UCSS-U-CUC-RTX-1-1	UCSS for CUCRTX - 1 year 1 user		-	-
UCSS-U-CUC-RTX-3-1	UCSS for CUCRTX - 3 year 1 user		-	-
UCSS-U-CUC-RTX-5-1	UCSS for CUCRTX - 5 year 1 user		-	-
UCSS-U-RTX-BAS-1-1	UCSS for CUCM basic IP, One Year, 1 user		-	-
UCSS-U-RTX-BAS-3-1	UCSS for CUCM basic IP, Three Year, 1 user		-	-
UCSS-U-RTX-BAS-5-1	UCSS for CUCM basic IP, Five Year, 1 user		-	-

Product Migration Options

Customers are encouraged to migrate to Cisco Jabber for Windows. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps12511/index.html>.

Table 3. Product Comparisons

Feature	Cisco Unified Communications for RTX	Cisco Jabber for Windows
Organization Structure	CUC-RTX supports the Organization Structure which users can find all the contacts in his/her organization.	Jabber for Windows doesn't support the Organization Structure. But the partners can implement it by themselves via the Jabber for Windows Tab and URI mechanism.
Extend and Connect	CUC-RTX doesn't support the Extend and Connect, which means the CUC-RTX cannot support to control an analog phone.	Jabber for Windows supports the Extend and Connect. Please refer the Jabber for Windows datasheet for more info.
BFCP Video Desktop Share	The CUC-RTX only support the P2P desktop share with an RTX plugin. It doesn't support the BFCP Video Desktop Share which is supplied by the CUCM.	Jabber for Windows supports the BFCP Video Desktop Share which allows users to share their desktop when they make video calls. Please refer the Jabber for Windows datasheet for more info.
Cisco Unified Instant Messaging and Presence	CUC-RTX use the RTX server as its instant messaging and presence server, which is not a Cisco product.	Jabber for Windows supports the Cisco Unified Instant Messaging and Presence server.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Jabber for Windows, visit

<http://www.cisco.com/en/US/products/ps12511/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
<http://www.cisco.com/cisco/support/notifications.html>.

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