



End-of-Sale and End-of-Life Announcement for the Software Licenses for Cisco Unity Express Versions 1.0 Through 7.0

EOL8182

Cisco announces the end-of-sale and end-of-life dates for the Software Licenses for Cisco Unity Express Versions 1.0 through 7.0. The last day to order the affected product(s) is August 1, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Software Licenses for Cisco Unity Express Versions 1.0 Through 7.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 1, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 1, 2012
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 1, 2012

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SCUE-1.1	Cisco Unity Express base release	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-2.0	Cisco Unity Express base release	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-2.1	Cisco Unity Express base release	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-2.2	Cisco Unity Express base release	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-2.3	Cisco Unity Express base release - 2.3	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-AIM-3.0	Cisco Unity Express base release - 3.0	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-AIM-3.1	Cisco Unity Express base release - 3.1	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-AIM-3.2	Cisco Unity Express base release - 3.2	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SCUE-AIM-3.2=	Cisco Unity Express base release - 3.2	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-AIM-7.0-K9	Cisco Unity Express base release - 7.0	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-AIM-7.0-K9=	Cisco Unity Express base release - 7.0	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-IVR-S16	Unity Express IVR 16 Sessions	FL-CUE-IVR-2=	Unity Express Paper PAK - 2 IVR Session	-
SCUE-IVR-S16=	Unity Express IVR 16 Sessions	FL-CUE-IVR-2=	Unity Express Paper PAK - 2 IVR Session	-
SCUE-IVR-S2	Unity Express IVR 2 Sessions	FL-CUE-IVR-2=	Unity Express Paper PAK - 2 IVR Session	-
SCUE-IVR-S20	Unity Express IVR 20 Sessions	FL-CUE-IVR-2=	Unity Express Paper PAK - 2 IVR Session	-
SCUE-IVR-S20=	Unity Express IVR 20 Sessions	FL-CUE-IVR-2=	Unity Express Paper PAK - 2 IVR Session	-
SCUE-IVR-S2=	UNITY EXPRESS IVR 2 SESSIONS	FL-CUE-IVR-2=	Unity Express Paper PAK - 2 IVR Session	-
SCUE-IVR-S4	Unity Express IVR 4 Sessions	FL-CUE-IVR-2=	Unity Express Paper PAK - 2 IVR Session	-
SCUE-IVR-S4=	Unity Express IVR 4 Sessions	FL-CUE-IVR-2=	Unity Express Paper PAK - 2 IVR Session	-
SCUE-IVR-S8	Unity Express IVR 8 Sessions	FL-CUE-IVR-2=	Unity Express Paper PAK - 2 IVR Session	-
SCUE-IVR-S8=	Unity Express IVR 8 Sessions	FL-CUE-IVR-2=	Unity Express Paper PAK - 2 IVR Session	-
SCUE-IVRUPG-S2	Unity Express IVR add 2 Sessions	FL-CUE-IVR-2=	Unity Express Paper PAK - 2 IVR Session	-
SCUE-IVRUPG-S2=	Unity Express IVR add 2 Sessions	FL-CUE-IVR-2=	Unity Express Paper PAK - 2 IVR Session	-
SCUE-IVRUPG-S2V	Unity Express IVR add 2 Sessions over 16 sessions	FL-CUE-IVR-2=	Unity Express Paper PAK - 2 IVR Session	-
SCUE-LIC-100CCM	Unity Express License 100 Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-100CCM=	Unity Express License 100 Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-100CME	Unity Express License 100 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-100CME=	Unity Express License 100 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-12CCM	Unity Express License 12 Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-12CCM=	Unity Express License 12 Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-12CME	Unity Express License 12 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-12CME=	Unity Express License 12 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SCUE-LIC-150CCM	Unity Express License 150Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-150CCM=	Unity Express License 150Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-150CME	Unity Express License 150 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-150CME=	Unity Express License 150 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-200CCM	Unity Express License 200 Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-200CCM=	Unity Express License 200 Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-200CME	Unity Express License 200 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-200CME=	Unity Express License 200 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-250CCM	Unity Express License 250 Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-250CCM=	Unity Express License 250 Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-250CME	Unity Express License 250 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-250CME=	Unity Express License 250 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-25CCM	Unity Express License 25 Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-25CCM=	Unity Express License 25 Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-25CME	Unity Express License 25 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-25CME=	Unity Express License 25 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-50CCM	Unity Express License 50 Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-50CCM=	Unity Express License 50 Voice Mailbox-Auto Attendant -CCM	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-50CME	Unity Express License 50 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-
SCUE-LIC-50CME=	Unity Express License 50 Voice Mailbox-Auto Attendant-CCME	FL-CUE-MBX-5=	Unity Express Paper PAK - 5 Mailbox - CUCM and CUCME	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SCUE-LIC-PORT-2	2 Port License for Cisco Unity Express	FL-CUE-PORT-2=	Unity Express Paper PAK - 2 Port	-
SCUE-LIC-PORT-2=	2 Port License for Cisco Unity Express (Spare)	FL-CUE-PORT-2=	Unity Express Paper PAK - 2 Port	-
SCUE-NM-3.0	Cisco Unity Express base release - 3.0	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-NME-3.0	Cisco Unity Express base release - 3.0	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-NME-3.1	Cisco Unity Express base release - 3.1	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-NME-3.2	Cisco Unity Express base release - 3.2	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-NME-3.2=	Cisco Unity Express base release - 3.2	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-NME-7.0-K9	Cisco Unity Express base release - 7.0	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-
SCUE-NME-7.0-K9=	Cisco Unity Express base release - 7.0	SCUE-SM-8.6-K9	Cisco Unity Express Release 8.6	-

Product Migration Options

Customers are encouraged to migrate to Cisco Unity Express Version 8.6 on SRE modules on Cisco second-generation Integrated Services Routers (ISR G2). Information about this product can be found at:

<http://www.cisco.com/go/cue>.

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unity Express 8.6, visit <http://www.cisco.com/go/cue>, or contact your local account representative.

To request information about the Cisco Unity Express 8.6, send an e-mail to access-ccme-cue@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

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