

End-of-Sale and End-of-Life Announcement for the Cisco Prime Collaboration Deployment



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Overview

Cisco announces the end-of-sale and end-of life dates for the Cisco Prime Collaboration Deployment (PCD) tool included in media kits of Cisco Unified Communications Manager. The last release of PCD will be 15 SU5, after which no further releases will be produced. PCD will not support interoperability with application releases beyond 15 SU5. Customers with active service contracts on Cisco Unified Communications Manager will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Prime Collaboration Deployment

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 30, 2026
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 30, 2026
End of Vulnerability/Security Support: App SW	The last date that Cisco Engineering may release bug fixes for Vulnerability or Security issues for. After this date, bug fixes for Vulnerability or Security issues identified in may be provided through later supported software releases. Note that there will be no rebuild releases of provided after this End of Vulnerability/Security Support milestone date. The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	October 30, 2026
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 11, 2027

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product migration options

Use the following application-native features as replacements for Cisco Prime Collaboration Deployment (PCD):

- PCD Fresh Install task is replaced by application-native touchless install and VMware OVF Tool.
- PCD Upgrade / Switch Version / Restart tasks are replaced by application-native features cluster software location, cluster upgrade, cluster restart and cluster switch version. Or you can use the Cisco Platform Administrative Web Services (PAWS) API.
- PCD Migration task is replaced by application-native feature fresh install with data import.
- PCD Readdress task is replaced by application-native single-node readdress procedures.
- PCD as an SFTP Server can be replaced by a variety of commercial and open-source options, such as built-in features of Windows or Linux distributions, or commercial 3rdparty SFTP Server applications that support SFTP Clients using Linux path format.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

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