



## End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager 7.1

EOL8005

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Communications Manager 7.1. The last day to order the affected product(s) is June 22, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Unified Communications Manager 7.1

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 23, 2011
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 22, 2012
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 20, 2012
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 22, 2013
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 22, 2013
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	September 18, 2014
<b>Last Date of Support: App. SW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
7.1.2-U-K9-7825=	SW Upgrade to CM 7.1.2 - 7825	CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	-
7.1.2-U-K9-7835=	SW Upgrade to CM 7.1.2 - 7835	CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	-
7.1.2-U-K9-7845=	SW Upgrade to CM 7.1.2 - 7845	CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	-
7.1.2-U-K9-DL320=	SW Upgrade to CM 7.1.2 - DL320	CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
7.1.2-U-K9-DL380=	SW Upgrade to CM 7.1.2 - DL380 1CPU	CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	-
7.1.2-U-K9-DL380D=	SW Upgrade to CM 7.1.2 - DL380 2CPU	CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	-
7.1.2-U-K9-X206=	SW Upgrade to CM 7.1.2 - X206	CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	-
7.1.2-U-K9-X306=	SW Upgrade to CM 7.1.2 - X306	CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	-
7.1.2-U-K9-X346=	SW Upgrade to CM 7.1.2 - X346 1CPU	CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	-
7.1.2-U-K9-X346D=	SW Upgrade to CM 7.1.2 - X346 2CPU	CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	-
7.1.2-U-K9-X3650=	SW Upgrade to CM 7.1.2 - X3650 1CPU	CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	-
7.1.2-U-K9-X3650D=	SW Upgrade to CM 7.1.2 - X3650 2CPU	CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	-
CM7-DL-PAK	CUCM 7.0 DL PAK	CUCM-PAK	Include PAK Auto-expanding PAK for CUCM	-
CM7-PAK	CUCM7.0 PAK	CUCM-PAK	Include PAK Auto-expanding PAK for CUCM	-
CM7.1-K9-DEMO	SW Unified CM 7.1 Appliance Not For Resale	CM8.6-K9-LAB	SW CM 8.6 Appliance, 100 DLUs, Lab Only	-
CM7.1-K9-LAB	SW Unified CM 7.1 Appliance, 100 DLUs, Lab System Only	CM8.6-K9-LAB	SW CM 8.6 Appliance, 100 DLUs, Lab Only	-
CM7.1-K9-NFR	SW Unified CM 7.1 Appliance Not For Resale	CM8.6-K9-NFR	SW CM 8.6 Appliance Not For Resale	-
CM7.1.2-K9-380G4D	SW Only, Unified CM 7.1.2 For HP DL380-G4/2CPU or 7845-H1	UCM-7835-85-KIT	CUCM 8.5 Media Kit	-
CM7.1.2-K9-380G5	SW Only, Unified CM 7.1.2 For HP DL380-G5/1CPU or 7835-H2	UCM-7835-85-KIT	CUCM 8.5 Media Kit	-
CM7.1.2-K9-380G5D	SW Only, Unified CM 7.1.2 For HP DL380-G5/2CPU or 7845-H2	UCM-7835-85-KIT	CUCM 8.5 Media Kit	-
CM7.1.2-K9-DL320G5	SW Only, Unified CM 7.1.2 For HP DL320-G6 or 7825-H4	UCM-7825-85-KIT	CUCM 8.5 Media Kit	-
CM7.1.2-K9-UPG=	SW Upgrade CM 6.0/6.1 to 7.1.2 for UCSS	CM8.5-K9-UPG=	CUCM 8.5 Upgrade for PUT only	-
CM7.1.2-K9-X306M	SW Only, Unified CM 7.1.2 For IBM X306M, 8849-G2Y or 7825-I2	UCM-7825-85-KIT	CUCM 8.5 Media Kit	-
CM7.1.2-K9-X3250-M	SW Only, Unified CM 7.1.2 For IBM X3250-M2 or 7825-I4	UCM-7825-85-KIT	CUCM 8.5 Media Kit	-
CM7.1.2-K9-X346D	SW Only, Unified CM 7.1.2, IBM X346 8840-3RY/2CPU or 7845-I1	UCM-7835-85-KIT	CUCM 8.5 Media Kit	-
CM7.1.2-K9-X346R	SW Only, Unified CM 7.1.2, IBM X346 8840-3RY/1CPU or 7835-I1	UCM-7835-85-KIT	CUCM 8.5 Media Kit	-
CM7.1.2-K9-X3650	SW Only, Unified CM 7.1.2 IBM X3650, 7979-5AY/1CPU or 7835-I	UCM-7835-85-KIT	CUCM 8.5 Media Kit	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM7.1.2-K9-X3650D	SW Only, Unified CM 7.1.2, IBM X3650D 7979-5AY/2CPU or 7845-	UCM-7835-85-KIT	CUCM 8.5 Media Kit	-
L-CM7.1-7816=	License Unified CM 7.1 7816 Appliance, 500 seats, eLD	R-CUCM-USR-LIC	Top Level Sku For User License	-
L-CM7.1-7825=	License Unified CM 7.1 7825 Appliance, 1,000 seats, eLD	R-CUCM-USR-LIC	Top Level Sku For User License	-
L-CM7.1-7835=	License Unified CM 7.1 7835 Appliance, 2,500 seats, eLD	R-CUCM-USR-LIC	Top Level Sku For User License	-
L-CM7.1-7845=	License Unified CM 7.1 7845 Appliance, 5,000 seat, eLD	R-CUCM-USR-LIC	Top Level Sku For User License	-
LIC-CM7.1-7816=	License Unified CM 7.1 7816 Appliance, 500 seats	CUCM-USR-LIC	Top Level Sku For User License	-
LIC-CM7.1-7825=	License Unified CM 7.1 7825 Appliance, 1,000 seats	CUCM-USR-LIC	Top Level Sku For User License	-
LIC-CM7.1-7835=	License Unified CM 7.1 7835 Appliance, 2,500 seats	CUCM-USR-LIC	Top Level Sku For User License	-
LIC-CM7.1-7845=	License Unified CM 7.1 7845 Appliance, 5,000 seat	CUCM-USR-LIC	Top Level Sku For User License	-
SME-7845-70	SME 7.1.3 7845	SME-7845-86	SME 8.6 7845	-
SME-7845-70-KIT	SME 7.1.3 Media Kit	SME-7845-86-KIT	SME 8.6 Media Kit	-
UCM-7816-71	CUCM 7.1 7816	UCM-7816-86	Unified Communications Manager 8.6 Server Software	-
UCM-7816-71-KIT	CUCM 7.1 Media Kit for CUWL Only	UCM-7816-86-KIT	CUCM Auto-Expansion Media Kit	-
UCM-7816-71-KIT-XU	CUCM 7.1 Media Kit Export Unrestricted	UCM-7816-86-KIT-XU	CUCM Auto-Expansion Media Kit	-
UCM-7816-71-UKIT	CUCM 7.1 7816	UCM-7816-86-UKIT	CUCM Auto-Expansion Media Kit	-
UCM-7816-71-XU	CUCM 7.1 7816 Export Unrestricted	UCM-7816-86-XU	Unified Communications Manager 8.6 Server Software	-
UCM-7825-71	CUCM 7.1 7825	UCM-7825-86	Unified Communications Manager 8.6 Server Software	-
UCM-7825-71-KIT	CUCM 7.1 Media Kit for CUWL Only	UCM-7825-86-KIT	CUCM Auto-Expansion Media Kit	-
UCM-7825-71-KIT-XU	CUCM 7.1 Media Kit Export Unrestricted	UCM-7825-86-KIT-XU	CUCM Auto-Expansion Media Kit	-
UCM-7825-71-UKIT	CUCM 7.1 7825	UCM-7825-86-UKIT	CUCM Auto-Expansion Media Kit	-
UCM-7825-71-XU	CUCM 7.1 7825 Export Unrestricted	UCM-7825-86-XU	Unified Communications Manager 8.6 Server Software	-
UCM-7835-71	CUCM 7.1 7835	UCM-7835-86	Unified Communications Manager 8.6 Server Software	-
UCM-7835-71-KIT	CUCM 7.1 Media Kit for CUWL Only	UCM-7835-86-KIT	CUCM Auto-Expansion Media Kit	-
UCM-7835-71-KIT-XU	CUCM 7.1 Media Kit Export Unrestricted	UCM-7835-86-KIT-XU	CUCM Auto-Expansion Media Kit	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UCM-7835-71-UKIT	CUCM 7.1 7835	UCM-7835-86-UKIT	CUCM Auto-Expansion Media Kit	-
UCM-7835-71-XU	CUCM 7.1 7835 Export Unrestricted	UCM-7825-86-XU	Unified Communications Manager 8.6 Server Software	-
UCM-7845-71	CUCM 7.1 7845	UCM-7845-86	Unified Communications Manager 8.6 Server Software	-
UCM-7845-71-KIT	CUCM 7.1 Media Kit for CUWL Only	UCM-7845-86-KIT	CUCM Auto-Expansion Media Kit	-
UCM-7845-71-KIT-XU	CUCM 7.1 Media Kit Export Unrestricted	UCM-7845-86-KIT-XU	CUCM Auto-Expansion Media Kit	-
UCM-7845-71-UKIT	CUCM 7.1 7845	UCM-7845-86-UKIT	CUCM Auto-Expansion Media Kit	-
UCM-7845-71-XU	CUCM 7.1 7845 Export Unrestricted	UCM-7845-86-XU	Unified Communications Manager 8.6 Server Software	-
UNIFIED-CM-7.1.2	CUCM 7.1.2 Top Level Part	CUCM-USR-LIC	Top Level Sku For User License	-

## Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Communications Manager Version 8.5. Information about this product can be found at:

[http://www.cisco.com/en/US/prod/collateral/voicesw/ps6788/vcallcon/ps556/data\\_sheet\\_c78-652908.html](http://www.cisco.com/en/US/prod/collateral/voicesw/ps6788/vcallcon/ps556/data_sheet_c78-652908.html).

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Unified Communications Manager 7.1 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

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## For More Information

For more information about the Cisco Unified Communications Manager Version 8.5, visit [http://www.cisco.com/en/US/prod/collateral/voicesw/ps6788/vcallcon/ps556/data\\_sheet\\_c78-652908.html](http://www.cisco.com/en/US/prod/collateral/voicesw/ps6788/vcallcon/ps556/data_sheet_c78-652908.html), or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to: [http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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