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CISCO

End-of-Sale and End-of-Life Announcement for the Perpetual Licensing for Cisco Unified Border Element Version 14

Contents

Overview

Cisco announces the end-of-sale and end-of-life dates for the Perpetual Licensing for Cisco Unified Border Element Version 14. The last day to order the affected product(s) is July 31, 2022. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Renewing with Collaboration Flex Plan

Cisco is committed to long-term support for our customers with Cisco Unified Border Element (CUBE) deployments for both on-premises call control solutions and cloud calling.

Our Collaboration Flex Plan supports both deployment models and offers benefits including:

- Flexible payment methods – monthly, annual, and full
- Software Support that is included – never find yourself uncovered
- Simplified licensing structure
- Better license entitlements to Cisco Collaboration solutions
- An easy migration to the cloud

The last day to renew Software Support Services (SWSS) for perpetual licenses is listed in Table 1. Customers who need additional licensing and / or to renew software support after this date will be able to get full support for their on-premises calling deployments by renewing with Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link: https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html.

This announcement describes the end-of-sale of Cisco Unified Border Element (CUBE) **perpetual licenses only**. There is no change to the product itself, or existing subscription offers. Version upgrades will remain available for customers with existing SWSS contracts.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Perpetual Licensing for Cisco Unified Border Element Version 14

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 31, 2022
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 31, 2022
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 30, 2022
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 31, 2022
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	July 31, 2023
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2024

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
E2C1-CUBEE-STD	Cisco ONE EA WAN CUBEE Standard Add-On	See the Product Migration Options section below for detailed information on replacing this product.	–	–
E2C1-CUBEE-RED	Cisco ONE EA WAN CUBEE Redundant Add-On	See the Product Migration Options section below for detailed information on replacing this product.	–	–
L-CUBE	Cisco Unified Border Element (CUBE) - E-delivery - top level	A-FLEX-3	Collaboration Flex Plan 3.0	–
CUBE14-T-STD	CUBE V14 - 1 Standard Trunk Session License	A-FLEX-STD-CUBE	CUBE Standard Trunk Session License	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUBE14-T-ENH	CUBE V14 – 1 Enhanced Trunk Session License	A-FLEX-ENH-CUBE	CUBE Enhanced Trunk Session License	–
MIG-CUBE14-T-ENH	CUBE V14 – Upgrade 1 Standard Trunk Lic to Enhanced	A-FLEX-ENH-CUBE	CUBE Enhanced Trunk Session License	–
CUBE14-MP	CUBE V14 – 1 Media Proxy Fork License	A-FLEX-MP-CUBE	CUBE Media Proxy Fork License	–
UPG-CUBE-TS-12TO14	Upgrade CUBE V12 Standard Trunk SMART License to V14	A-FLEX-STD-CUBE	CUBE Standard Trunk Session License	–
UPG-CUBE-TS-12-14=	Upgrade CUBE V12 Standard Trunk SMART License to V14	A-FLEX-STD-CUBE	CUBE Standard Trunk Session License	–
UPG-CUBE-TR-12TO14	Upgrade CUBE V12 Red (SMART) to V14 Enhanced Trunk License	A-FLEX-ENH-CUBE	CUBE Enhanced Trunk Session License	–
UPG-CUBE-TR-12-14=	Upgrade CUBE V12 Red (SMART) to V14 Enhanced Trunk License	A-FLEX-ENH-CUBE	CUBE Enhanced Trunk Session License	–
UPG-CUBE-MP-12TO14	Upgrade Media V12 Fork SMART License to V14	A-FLEX-MP-CUBE	CUBE Media Proxy Fork License	–
UPG-CUBE-MP-12-14=	Upgrade Media V12 Fork SMART License to V14	A-FLEX-MP-CUBE	CUBE Media Proxy Fork License	–
CUBE14-L-STD	CUBE V14 – 1 Line Session License (Not for trunk use)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UPG-CUBE-LS-12TO14	Upgrade CUBE V12 Line Device SMART License to V14	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UPG-CUBE-LS-12-14=	Upgrade CUBE V12 Line Device SMART License to V14	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MIG-CUBE14-C1-ENH	Unified Border Element Migrate C1 Red Trunk RTU to V14 Smart	There is currently no replacement product available for this product.	-	-
MIG-CUBE14-C1-STD	Unified Border Element Migrate C1 Std Trunk RTU to V14 Smart	There is currently no replacement product available for this product.	-	-

Product migration options

Customers should migrate from Cisco Unified Border Element (CUBE) perpetual licenses with Software Service and Support (SWSS) to equivalent entitlements available through a Collaboration Flex subscription.

Ordering information for Flex Plan 3.0 may be found at the following site: https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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