End-of-Life and End-of-Support Announcement for Cisco Jabber for Mac Versions 9.2x and 9.6x

PB 733633

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Cisco announces end of life and end of support for versions 9.2x and 9.6x of Cisco® Jabber for Mac

http://www.cisco.com/c/en/us/products/unified-communications/jabber-mac/index.html.

Table 1.   Affected Versions

Product or Package Name	Release Version
Cisco Jabber for Mac	Client Software Versions 9.2x and 9.6x

Support for Affected Product

The table below indicates the timeline for ending sale and support of Jabber for Mac 9.2x and 9.6x.

Table 2.   End-of-Life Milestones

Milestone	Definition	Date
End-of-life and end-of- support announcement	The date of this notice that announces the end of life and end of support for Jabber for Mac versions 9.2x and 9.6x.	Dec 17, 2014
End of sale date	Jabber for Mac, versions 9.2xand 9.6x software downloads will no longer be available to order after this date.	June 17, 2015
Last Day of Support	Last day support will be offered for Jabber for Mac 9.2x and 9.6x.	June 17, 2015

Migration Path

Customers currently using Cisco Jabber for Mac 9.2x or 9.6x are encouraged to update to the latest Cisco Jabber for Mac version. Product information is available at: http://www.cisco.com/c/en/us/products/unified-communications/jabber-mac/index.html.

With Cisco Jabber for Mac, you can quickly and easily find people, and see if and how they are available. Collaborate using instant messaging (IM), voice, high-definition video, voice messaging, desktop sharing, and conferencing. See a user's availability and click to initiate communications; chat, voice or video calls, or multiparty conferences.

Refer to the following links for more information about the Cisco Jabber for Mac:

- Cisco Jabber for Mac release notes
- Cisco Jabber for Mac data sheet
- Cisco Jabber for Mac software download

Ordering Information

The Ordering Guide (links below) provides an overview of the various configurations and client part numbers available for Jabber for Mac. In addition to the client licenses, phone licenses will be required to register as a softphone with Cisco Unified Communications Manager as described in the Ordering Guide.

- Ordering Guide for Cisco Unified Communications Applications:
  - ○ [Cisco Unified Communications Applications Ordering Guide](#)
- Cisco Jabber is also available in Cisco Unified Workspace Licensing (CUWL). For details please refer to the CUWL ordering:
  - ○ [Ordering Guide for Cisco Unified Workspace Licensing (CUWL)](#)

To place an order, visit the [Cisco Ordering Home Page](#) or contact your Cisco account representative.

For More Information

If you require further assistance, or if you have any further questions regarding this field notice, please contact the Cisco TAC by one of the following methods:

- [Open a service request on Cisco.com](#)
- [By email](#)
- [By telephone](#)