



End-of-Sale and End-of-Life Announcement for the Cisco Jabber Voice for iPhone

EOL9796 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Jabber Voice for iPhone. The last day to order the affected product(s) is January 31, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Accelerated End-of-Life timeframes are due to an Apple mandate that forces all apps including upgrades posted to iTunes to include 64-bit support starting February 1, 2015. Cisco Jabber Voice is 32-bit based, and cannot be upgraded to support 64-bit. As a result, Cisco will no longer be able to provide maintenance releases to Cisco Jabber effective January 31, 2015.

Table 1. End-of-Life Milestones and Dates for the Cisco Jabber Voice for iPhone

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 27, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 31, 2015
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 30, 2015
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 31, 2015
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 26, 2015
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	March 23, 2017
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
JAB-VOICE-IPH-LIC	Jabber Voice for iPhone User License	IPH-USR-LIC	iPhone User License	-
JAB-VOICE-IPH-LIC=	Jabber Voice for iPhone User License	IPH-USR-LIC	iPhone User License	-
JAB-VOICE-IPH-UCM	Jabber Voice for iPhone UCM Only	JAB-IPH-CLNT-UCM	Jabber for iPhone UCM Only	-
JAB-VOICE-IPH-UWL	Jabber Voice for iPhone CUWL Only	JAB-IPH-CLNT-UWL	Jabber for iPhone CUWL Only	-
L-JABVOICE-IPH-UWL	Jabber Voice for iPhone CUWL Only	L-JAB-IPH-CLNT-UWL	Jabber for iPhone CUWL Only	-
L-VOIP-IPH-UWL	Cisco Mobile Voice Client for iPhone	There is currently no replacement product available for this product.	-	-
L-VOIP-IPH-UWL-RTU	Cisco Mobile Voice RTU	There is currently no replacement product available for this product.	-	-
SW-CCME-UL-IPH=	Cisco Unified CME User License for single iphone Client	There is currently no replacement product available for this product.	-	-
VOIP-IPH-CPW	Cisco Mobile for iPhone	There is currently no replacement product available for this product.	-	-
VOIP-IPH-CPW-RTU	Cisco Mobile for iPhone RTU	There is currently no replacement product available for this product.	-	-
VOIP-IPH-HCS-RTU	Jabber Voice for iPhone Client RTU for HCS	JAB-IPH-HCS-RTU	Jabber for iPhone RTU for HCS	-
VOIP-IPH-LIC-EA	Jabber Voice for iPhone Client for EA	JAB-IPH-LIC-EA	Jabber Voice for iPhone Client for EA	-
VOIP-IPH-LIC-HCS	Jabber Voice for iPhone Client for HCS	JAB-IPH-LIC-HCS	Jabber Voice for iPhone Client for HCS	-
VOIP-IPH-MIG-CPW=	Migration to Mobile - iPhone - CUWP Only	There is currently no replacement product available for this product.	-	-
VOIP-IPH-UWL	Cisco Mobile Voice Client for iPhone	There is currently no replacement product available for this product.	-	-
VOIP-IPH-UWL-RTU	Cisco Mobile Voice RTU	There is currently no replacement product available for this product.	-	-
VOIP-LIC-MIG	Migration Between Mobile OS for VOIP	There is currently no replacement product available for this product.	-	-
VOIP-LIC-MIG=	Migration Between Mobile OS for VOIP	There is currently no replacement product available for this product.	-	-

Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco Jabber Voice for iPhone through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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