

## End-of-Sale and End-of-Life Announcement for Specific products of the Cisco IAD2400 Series

EOL1198

Cisco® announces the end-of-sale and end-of life dates for specific product of the Cisco IAD2400 Series. The last day to order the affected product(s) is October 20, 2004. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco IAD2400 Series

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 21, 2004
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 20, 2004
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 18, 2005
<b>End of SW Maintenance Releases Date: HW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 20, 2005
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	October 20, 2005
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 20, 2005
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	January 15, 2009
<b>Last Date of Support: HW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 19, 2009

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
IAD2420-16FXS	IAD2420 with 16 FXS ports and 1 Ethernet Port
IAD2421-16FXS	Cisco IAD2400 with T1 WAN and 16 FXS Analog Voice Ports
IAD2421-16FXS8FXO	Cisco IAD2400 w/ T1 WAN / 16FXS / 8 FXO Analog Voice Ports
IAD2421-1T1	Cisco IAD2400 with T1 WAN and T1 PBX Digital Voice Port
IAD2423-8FXS	Cisco IAD2400 with ADSL WAN and 8 FXS Analog Voice Ports

IAD2424-16FXS	Cisco IAD2400 with G.shdsl WAN and 16 FXS Analog Voice Ports
IAD2424-16FXS8FXO	Cisco IAD2400 with G.shdsl, 16 FXS and 8 FXO Voice Ports
IAD2424-1T1	Cisco IAD2400 with G.shdsl WAN and T1 PBX Digital Voice Port
IAD2424-8FXS	Cisco IAD2400 with G.shdsl WAN and 8 FXS Analog Voice Ports

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Elements of Cisco IAD2400 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: [www.cisco.com/go/eos](http://www.cisco.com/go/eos)

### For More Information

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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