

# End-of-Sale and End-of-Life Announcement for the Cisco Webex Shared Resources (A-SPK-SH) Offer

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# Contents

Overview	3
End-of-life milestones	3
Product part numbers	4
Product migration options	6
For more information	6

## Overview

### EOL15059

Cisco announces the end-of-sale and end-of-life dates for the Cisco Webex Shared Resources (A-SPK-SH) Offer. The last day to order the affected product(s) is November 30, 2023. The last day to renew or add to an existing subscription is November 30, 2025. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Cisco is committed to supporting our partners and customers on Webex Shared Resources / Spark Shared Meetings Offer to ensure a seamless transition during this migration. Cisco is encouraging customers to migrate to other subscription options under A-FLEX-3.

The Cisco Collaboration Flex Plan Ordering Guide can be found at this link:

<https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Webex Shared Resources (A-SPK-SH) Offer

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 1, 2023
<b>End-of-Sale Date*</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 30, 2023
<b>End of Change/Renewal Date*: Subscription</b>	The last date to Renew or Add to an existing subscription.	November 30, 2025
<b>Last Date of Support**: Subscription</b>	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	November 30, 2025

\*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

\*\*The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>A-SPK-SH</b>	Webex Shared Resources	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-SH-CLD-SMP</b>	Cloud Shared Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-SH-CMR-25-X</b>	Included Collaboration Meeting Rooms (Cloud) Shared(1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-RMSTG-X</b>	Included file storage (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-SH-TSU+5K</b>	Toll Shared Plus 5K Minute Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-SH-TSU5K</b>	Toll Shared 5k Minute Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-PRM-LIC-SPK-SMP</b>	On-Premises Shared Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-PRM-LIC-EXP</b>	Cisco Software Subscription - Software delivery	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>A-PRM-LIC-EXP-AN</b>	Enable Advanced Networking Option - License Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-PRM-LIC-EXP-E</b>	Enable Expressway-E Feature Set - License Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-PRM-LIC-EXP-GW</b>	Enable GW Feature (H323-SIP) - License Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-PRM-LIC-EXP-RMS</b>	Expressway Rich Media Session - License Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-PRM-LIC-EXP-TURN</b>	1800 TURN Relay Option - License Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-PRM-LIC-EXPSERIE</b>	Enable Expressway Series Feature Set - License Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-PRM-LIC-SMP</b>	Shared Multiparty User License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-PRMW-TP-PAK</b>	Collab Subscription TP PAK SKU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-MIG</b>	Please enter Transfer Code in Quantity Field to the left.	See the Product Migration Options section below for detailed information on replacing this product.	-	-

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## Product migration options

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## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to:

<https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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