

End-of-Sale and End-of-Life Announcement for the Cisco Hardware as a Service 1.0

Contents

Overview	3
End-of-life milestones	3
Product part numbers	4
Product migration options	10
For more information	11

Overview

EOL15654

Cisco announces the end-of-sale and end-of-life dates for the Cisco Hardware as a Service 1.0. The last day to order the affected product(s) is December 29, 2025. The last day to renew or add to an existing subscription is December 29, 2027. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Hardware as a Service 1.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 30, 2025
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 29, 2025
End of Change/Renewal Date **: Subscription	The last date to Renew or Add to an existing subscription.	December 29, 2027
Last Date of Support **: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	December 31, 2028

* The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

** The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-8811-3PW-NA-SUB	Subscription for Cisco IP Phone 8811 MPP with Pwr Cube	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-8811-3PW-NA	Subscription for Cisco IP Phone 8811 MPP with Pwr Cube	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-6821-3PW-NA-SUB	Subscription for Cisco 6821 Phone for MPP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-6821-3PW-NA	Subscription for Cisco 6821 Phone for MPP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-6841-3PW-NA-SUB	Subscription for Cisco 6841 Phone for MPP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-6841-3PW-NA	Subscription for Cisco IP Phone 6841 MPP with 6800 Pwr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-6851-3PW-NA-SUB	Subscription for Cisco IP Phone 6851 MPP with 6800 Pwr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-6851-3PW-NA	Subscription for Cisco IP Phone 6851 MPP with 6800 Pwr	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-6861-3PW-NA-SUB	Subscription for Cisco IP Phone 6861 MPP with 6800 Pwr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-6861-3PW-NA	Subscription for Cisco IP Phone 6861 MPP with 6800 Pwr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-6871-3PW-NA-SUB	Subscription for Cisco IP Phone 6871 MPP with 6800 Pwr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-6871-3PW-NA	Subscription for Cisco IP Phone 6871 MPP with 6800 Pwr	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-6825-3PW-NA-SUB	Subscription for Cisco IP DECT 6825 Handset	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-6825-3PW-NA	Subscription for Cisco IP DECT 6825 Handset	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-210-3PC-NA-SUB	Subscription for Cisco IP DECT BaseStation 210 Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-210-3PC-NA	Subscription for Cisco IP DECT BaseStation 210 Series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-7811-3PW-NA-SUB	Subscription for Cisco IP Phone 7811 MPP with Pwr Cube 3	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SUB-7811-3PW-NA	Subscription for Cisco IP Phone 7811 MPP with Pwr Cube 3	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-7821-3PW-NA-SUB	Subscription for Cisco IP Phone 7821 MPP with Pwr Cube 3	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-7821-3PW-NA	Subscription for Cisco IP Phone 7821 MPP with Pwr Cube 3	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-7841-3PW-NA-SUB	Subscription for Cisco IP Phone 7841 MPP with Pwr Cube 3	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-7841-3PW-NA	Subscription for Cisco IP Phone 7841 MPP with Pwr Cube 3	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-7861-3PW-NA-SUB	Subscription for Cisco IP Phone 7861 MPP with Pwr Cube 3	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-7861-3PW-NA	Subscription for Cisco IP Phone 7861 MPP with Pwr Cube 3	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-7832-3PW-NA-SUB	Subscription for Cisco 7832 Conference Phone for MPP with PS	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SUB-7832-3PW-NA	Subscription for Cisco 7832 Conference Phone for MPP with PS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-8841-3PW-NA-SUB	Subscription for Cisco IP Phone 8841 MPP with Pwr Cube 4	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-8841-3PW-NA	Subscription for Cisco IP Phone 8841 MPP with Pwr Cube 4	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-8851-3PW-NA-SUB	Subscription for Cisco IP Phone 8851 MPP with Pwr Cube 4	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-8851-3PW-NA	Subscription for Cisco IP Phone 8851 MPP with Pwr Cube 4	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-8861-3PW-NA-SUB	Subscription for Cisco IP Phone 8861 MPP with Pwr Cube 4	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-8861-3PW-NA	Subscription for Cisco IP Phone 8861 MPP with Pwr Cube 4	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-8845-3PW-NA-SUB	Subscription for Cisco IP Video Phone 8845 MPP with Pwr Cube	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-8845-3PW-NA	Subscription for Cisco IP Video Phone 8845 MPP with Pwr Cube	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-8865-3PW-NA-SUB	Subscription for Cisco IP Video Phone 8865 MPP with Pwr Cube	See the Product Migration Options section below for	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		detailed information on replacing this product.		
A-SUB-8865-3PW-NA	Subscription for Cisco IP Video Phone 8865 MPP with Pwr Cube	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-8832-3PCC-NA-SUB	Subscription for Cisco 8832	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-8832-3PCC-NA	Subscription for Cisco 8832	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-68KEM-3PCC-SUB	Subscription for Cisco KEM for 6800 series MPP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-68KEM-3PCC	Subscription for Cisco KEM for 6800 series MPP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-8000KEM-A-NA-SUB	Subscription for Cisco 8800 Series KEM for Audio IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-8000KEM-A-NA	Subscription for Cisco 8800 Series KEM for Audio IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-8000KEM-V-NA-SUB	Subscription for Cisco 8800 Series KEM for Video IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-8000KEM-V-NA	Subscription for Cisco 8800 Series KEM for Video IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SUB-ROOMPH-NA	Subscription for Cisco Room Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-ROOM-KIT-SUB	Subscription for Room Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-ROOM-KIT	Subscription for Cisco Room Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-CS-DESKPRO-SUB	Subscription for DeskPro	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-CS-ROOM-USB-SUB	Subscription for Room USB	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-CS-KITPLUS-SUB	Subscription for Room Kit Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-KITPLUS	Subscription for Cisco Room Kit Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-CS-KITPRO-SUB	Subscription for Room Kit Pro	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-KITPRO	Subscription for Cisco Room Kit Pro	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-CS-KIT-MINI-SUB	Subscription for Room Kit Mini	See the Product Migration Options section below for	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		detailed information on replacing this product.		
A-SUB-KIT-MINI	Subscription for Cisco Room Kit Mini	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-ROOMPH-NA-SUB	Subscription for Cisco Room Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-DESKPRO	Subscription for Cisco Desk Pro	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SUB-ROOM-USB	Subscription for Cisco Room USB	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

There is no direct replacement for the offer however for customers that desire a Cisco Collaboration device hardware subscription offer, Cisco Capital Choice Pay might be a suitable offer. End customer details on Cisco Capital Choice Pay can be found at: <https://www.cisco.com/site/us/en/buy/payment-solutions/choice-pay.html> and Cisco Partners via SalesConnect at: <https://salesresources.cisco.com/>.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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